



PMP AWA^Rx^E®

Requestor User Support Manual

Arizona Prescription Drug Monitoring Program

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Version 3.0



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1 Document Overview

The PMP AWARxE *Requestor User Support Manual* provides step-by-step instructions for healthcare professionals and other users requesting data from the Arizona Prescription Drug Monitoring Program (PDMP) database. It includes such topics as:

- Registering for an account
- Creating patient requests
- Viewing request status
- Viewing patient reports
- Appointing a delegate to request and receive information on behalf of a prescriber or dispenser
- Managing your account

1.1 What is a Requestor?

A requestor is a PMP AWARxE account type held by those who use PMP AWARxE to review patients' prescription history. A requestor's primary task within the application is to determine if a patient should be given or dispensed a prescription based on their prescription history. Requestors are the strongest line of defense to prevent prescription drug abuse. Physicians and pharmacists are the most common type of requestor; however, there are a number of roles that can be classified as a requestor, including law enforcement. A complete list of available roles that fall into the requestor category is provided below:

Healthcare Professionals

- Dentist
- HIS Prescriber
- Medical Intern
- Medical Resident with Prescriptive Authority
- Naturopathic Physician
- Nurse Practitioner/ Clinical Nurse Specialist
- Optometrist
- Out-of-State Pharmacist
- Out-of-State Prescriber
- Pharmacist
- Pharmacist's Delegate – Licensed
- Pharmacy Technician
- Pharmacy Technician in Training
- Physician (MD, DO)
- Physician Assistant
- Podiatrist (DPM)
- Prescriber Delegate – Licensed
- Prescriber Delegate – Unlicensed
- VA Prescriber
- Veterinarian

Law Enforcement

- ATF
- Corrections
- DEA
- FBI
- Military Police
- Local
- OIG
- Probation
- State Attorney General

Other

- Licensing Board Investigator
- Medical Examiner – Delegate
- Medical Examiner – Coroner
- State Medicaid Program

2 Registration

This chapter provides an overview of the PMP AWARe registration process as well as detailed instructions for registering for an account and registering for a delegate account.

2.1 Registration Overview

PMP AWARe requires that every individual register as a separate user, using their email address as their username within the system. A user can register as a delegate, a role that is designed to allow the user to generate reports on the behalf of another, current user; for example, a nurse at a small doctor's office could be assigned to act as a delegate to the physician to create Patient Reports for the patients whom the physician would be seeing that day. All queries run by the delegate are attributed to the prescriber for whom they run the report.

Please note that if you had an account with the previous system, you may already have an account in PMP AWARe. Please attempt to access your account by following the [Reset Password](#) instructions located in this guide before attempting to create a new account. Please utilize the email address associated with your previous account.

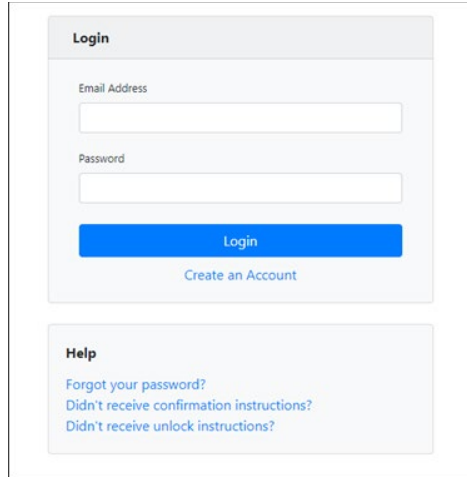
The registration process is comprised of four pages: Register for an Account, User Role Selection, User Demographics, and Review Profile Details. All pages must be completed before your registration is successfully submitted for processing.

Some requestor roles may also require you to upload of a copy of a current government-issued photo ID, such as a driver's license or a passport, or notarized validation documents. If required, you must submit this documentation before your account can be approved. Digital copies of these documents can be submitted through PMP AWARe after you have completed the registration pages.

2.2 Registering for an Account

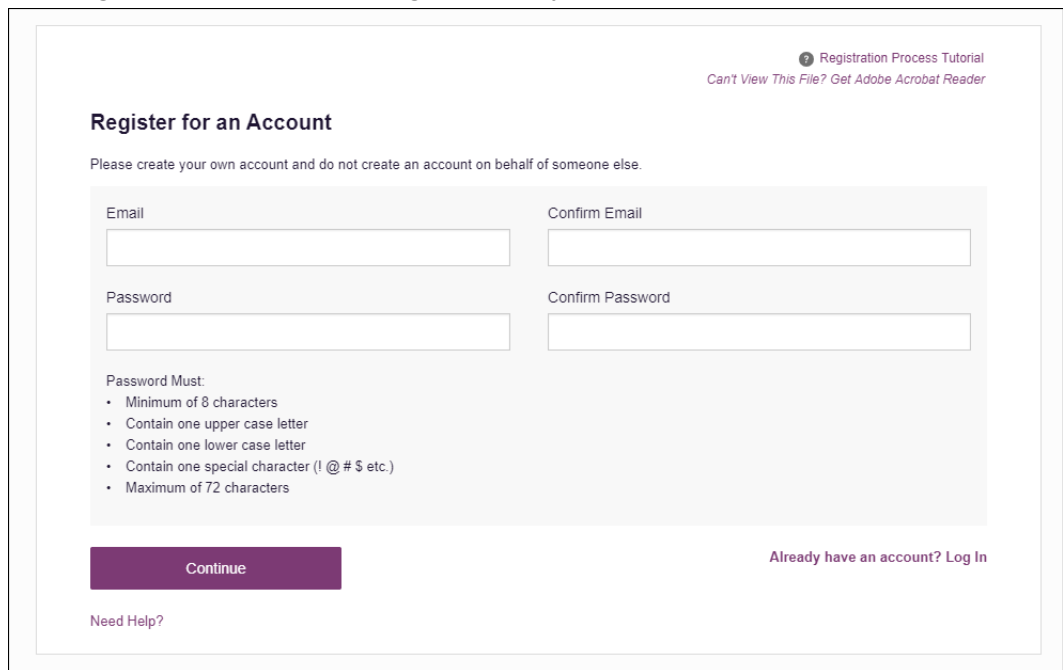
To request a new account in PMP AWARe:

1. Navigate to <https://arizona.pmpaware.net/login>.
The Log In page is displayed.



2. Click **Create an Account**.

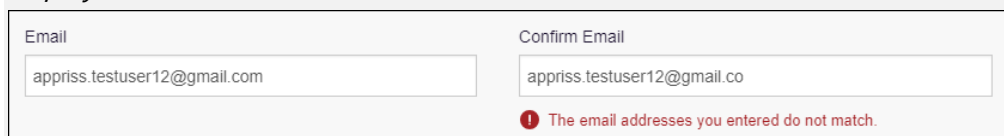
The Register for an Account page is displayed.



Note: A tutorial describing the complete registration process is available by clicking the **Registration Process Tutorial** link located in the top right corner of the page.

3. Enter your current, valid email address in the **Email** field. The email address you provide will be your username for logging in to the system.

Note: If the email addresses you entered do not match, an error message is displayed.

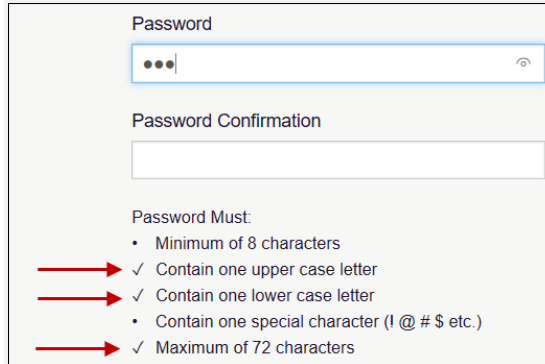


4. Enter a password in the **Password** field, using the password requirements provided below, then re-enter it in the **Password Confirmation** field.

Passwords must contain:

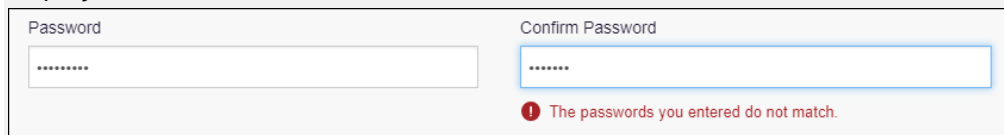
- *At least eight (8) characters*
- *One (1) uppercase letter*
- *One (1) lowercase letter*
- *One (1) special character such as !, @, #, \$, etc.*

Note that a checkmark appears next to each requirement as it is met.



A screenshot of a password creation form. It features two input fields: 'Password' and 'Password Confirmation'. Below the fields is a 'Password Must:' section with four requirements, each preceded by a checkmark and a red arrow pointing to the left. The requirements are: 'Minimum of 8 characters', 'Contain one upper case letter', 'Contain one lower case letter', and 'Contain one special character (! @ # \$ etc.)'. The fourth requirement is followed by 'Maximum of 72 characters'.

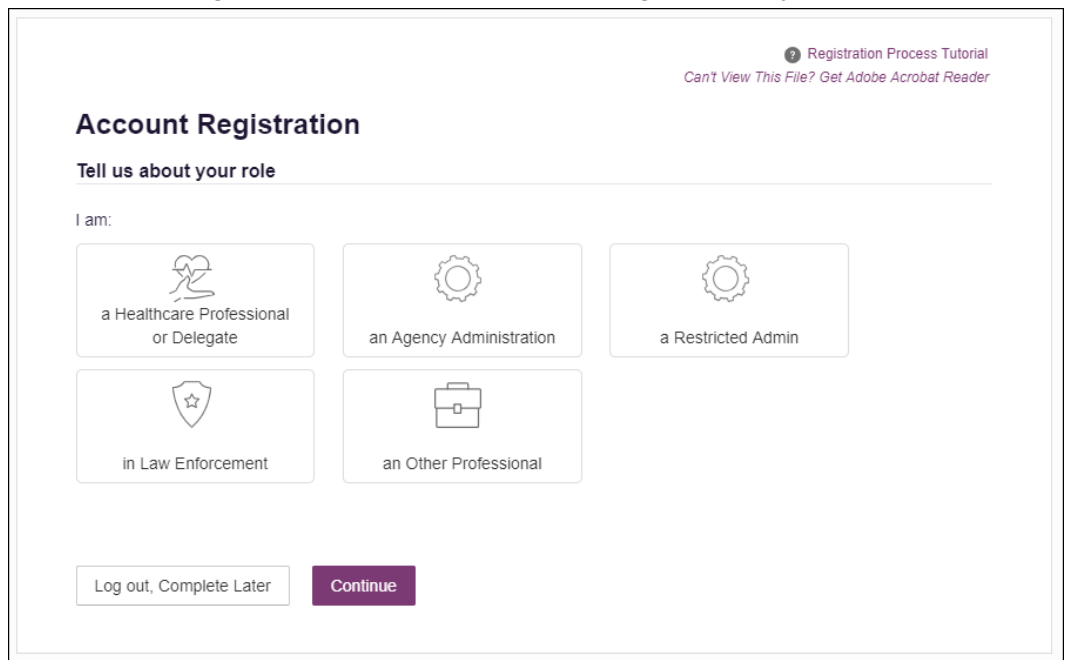
Note: *If the passwords you entered do not match, an error message is displayed.*



A screenshot of a password creation form showing a mismatch error. The 'Password' and 'Confirm Password' fields are both filled with dots. Below the fields, a red error message reads: 'The passwords you entered do not match.'

5. Click **Continue**.

The Account Registration: User Role Selection page is displayed.



A screenshot of the 'Account Registration' page. At the top right, there is a link for 'Registration Process Tutorial' and a note 'Can't View This File? Get Adobe Acrobat Reader'. The main heading is 'Account Registration'. Below it is the instruction 'Tell us about your role'. Underneath, it says 'I am:' followed by five selectable role options, each with an icon and text: 'a Healthcare Professional or Delegate' (with a stethoscope icon), 'an Agency Administration' (with a gear icon), 'a Restricted Admin' (with a gear icon), 'in Law Enforcement' (with a shield icon), and 'an Other Professional' (with a briefcase icon). At the bottom, there are two buttons: 'Log out, Complete Later' and 'Continue'.

Note: At this point in the registration process, you may click **Log Out, Complete Later** to save your login credentials and complete your registration at a later time. You will receive a reminder email to complete your registration.

When you are ready to complete your registration, navigate to <https://arizona.pmpaware.net/>, then enter the username and password you established in the previous steps. If you do not complete your registration, it may be automatically rejected.

6. Click to select the user role category that best describes your user role type (e.g., Healthcare Professional or Delegate, Law Enforcement, etc.).

The list of available user roles in that category is displayed.

The screenshot shows the 'Account Registration' page. Under the heading 'Tell us about your role', there is a section 'I am:' with five selectable options: 'a Healthcare Professional or Delegate' (highlighted with a blue border), 'an Agency Administration', 'a Restricted Admin', 'in Law Enforcement', and 'an Other Professional'. Below this is a section 'Select a specific role from below' with a list of roles: Physician (MD, DO), Homeopathic Physician, Naturopathic Physician, Dispensing Physician, Prescriber without DEA, and Prescriber Delegate.

Notes:

- The roles displayed on this page may vary depending on your state's configurations.
- If you are registering as a delegate, please ensure that you select the appropriate delegate user role (e.g., Prescriber Delegate, Pharmacist Delegate, etc.).
- If you do not see an applicable role for your profession, the State Administrator has not configured a role of that type and potentially may not allow users in that profession access to PMP AWARe. Please contact your State Administrator for more information.

7. Click to select your user role, then click **Continue**.

The Account Registration: User Demographics page is displayed as shown on the following page.

Notes:

- If you selected the wrong user role, you may click **Change**, located at the top of the page next to the user role you selected, at any time to return to the previous page and select the correct user role. Please be aware that changing your user role will cause you to lose any information you entered on the registration form.
- The information you are required to enter on this page may vary by state. Required fields for your state are marked with a red asterisk (*). You may use the information provided below as a guideline; however, the same fields will not be displayed or required for every user role.
 - a. The Professional Details section of this page allows you to enter such information as your DEA number, NPI number, professional license number, license type, and healthcare specialty.

The screenshot shows the 'Professional Details' registration form. It includes several input fields and buttons:

- DEA Number** (required field): A text input field with an 'Add' button next to it.
- National Provider ID**: A text input field with an 'Autofill Form' button. A note below the button says: 'Autofill the remainder of this form with the information associated with your national provider id number.'
- Professional License Number** (required field): A text input field.
- License Type** (required field): A dropdown menu.
- Add a Healthcare Specialty** (required field): A search input field with a 'Browse All' link. Below the search field is a legend: '★ Designates Primary Specialty'.

- To add your DEA number, enter it in the **DEA Number** field, and then click **Add**. You may add multiple DEA numbers, if permitted by your state, by repeating this process for each DEA number you wish to add. Once you click **Add**, the DEA number is displayed beneath the **DEA Number** field. If necessary, you may click **Remove** next to a DEA number to remove it.

This screenshot shows the 'DEA Number' field after a number has been added. The input field contains 'MD1234567' and the 'Add' button is still present. Below the input field, a section titled 'DEA Numbers Added' displays the entered number 'MD1234567' with a 'Remove' button next to it.

- If you have an NPI number, you can enter it in the **National Provider ID** field, then click **Autofill Form** to auto-populate the form with the demographic information associated with your NPI number.
- To search for your specialty, begin typing it in the **Add a Healthcare Specialty** field. A list of specialties matching your search criteria is displayed. Click to select your specialty from the list. You may repeat this process to select multiple specialties.

This screenshot shows the 'Add a Healthcare Specialty' search dropdown. The search input field contains the text 'family'. A list of matching specialties is displayed below the input field:

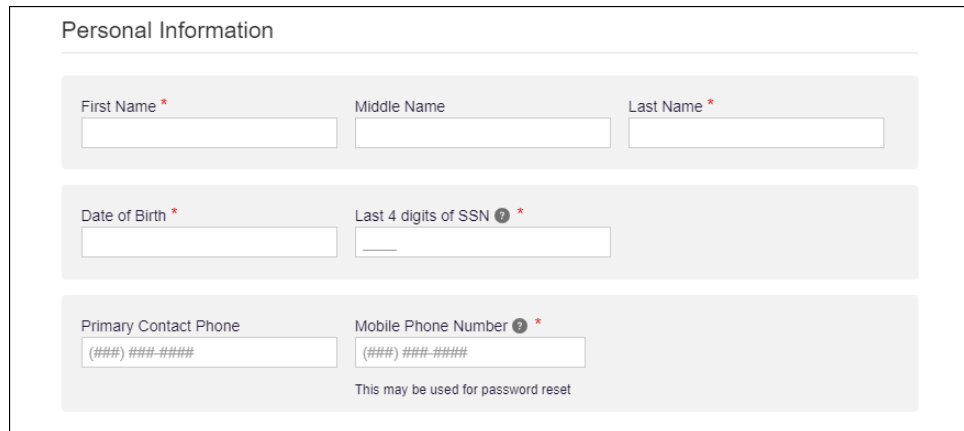
- Allopathic & Osteopathic Physicians
- Family Medicine** (highlighted in blue)
- Family Medicine - Addiction Medicine
- Family Medicine - Adolescent Medicine
- Family Medicine - Adult Medicine

Once you have selected your specialty from the list, it is displayed beneath the **Add a Healthcare Specialty** field. If necessary, you may click the “x” to remove it.



- b. The Personal Information section of this page allows you to enter your personal contact information such as first and last name, date of birth, last four digits of your Social Security Number (SSN), primary contact phone number, and mobile phone number.

Note: *If your state utilizes the mobile phone password reset functionality, you must have a mobile phone number on file in the system to reset your password via mobile phone.*



- c. The Employer Information section of this page allows you to enter information about your employer such as DEA number, NPI number, name, address, phone number, and fax number.

The screenshot shows the 'Employer Information' section of a registration form. It contains several input fields: 'Employer DEA Number(s)' with an 'Add' button, 'Employer National Provider ID(s)' with an 'Add' button, 'Employer Name', 'Address', 'Address Line 2', 'City', 'State' (a dropdown menu), 'Zip Code', 'Phone' (with a mask '(###) ###-####'), and 'Fax' (with a mask '(###) ###-####').

- To add your employer’s DEA or NPI number, enter it in the appropriate field, and then click **Add**. You may add multiple DEA and/or NPI numbers, if permitted by your state, by repeating this process for each DEA/NPI number you wish to add. Once you click **Add**, the DEA/NPI number is displayed beneath the appropriate field. If necessary, you may click **Remove** next to a DEA/NPI number to remove it.

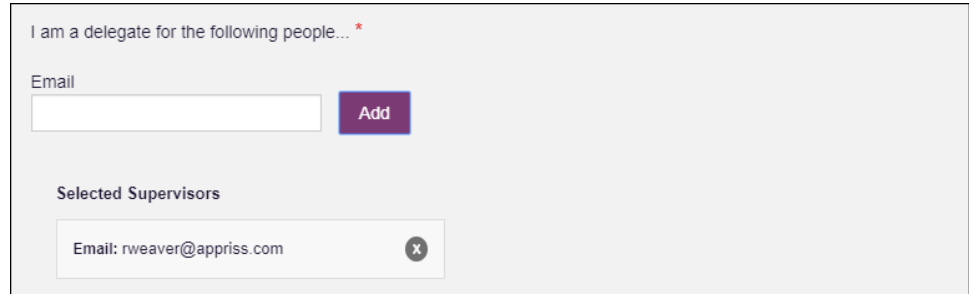
This screenshot shows the 'Employer Information' form after two DEA numbers have been added. The 'Employer DEA Number(s)' field contains 'MD0000000'. Below it, a table titled 'DEA Numbers Added' lists the numbers and their removal options:

| DEA Number | Action |
|------------|--------|
| MD9876543 | Remove |
| MD0000000 | Remove |

- d. If you selected a delegate user role (e.g., Prescriber Delegate, Pharmacist Delegate, etc.), you must add your supervisor(s) in the Delegate section of this page. *Note that this section is only displayed if you selected a delegate user role.*

The screenshot shows the 'Delegate' section of the form. It includes a heading 'Delegate', a label 'I am a delegate for the following people... *', an 'Email' input field with an 'Add' button, and a section labeled 'Selected Supervisors'.

- To add a supervisor, enter their current, valid email address in the **Email** field, and then click **Add**. You may add multiple supervisors by repeating this process. Once you click **Add**, the supervisor's email address is displayed beneath the **Email** field. If necessary, you may click the "x" to remove it.



I am a delegate for the following people... *

Email

Add

Selected Supervisors

Email: rweaver@appriss.com **x**

Notes:

- *The supervisor must already have a registered account with your state's PDMP.*
- *Ensure that you enter the supervisor's email address correctly and that it is a valid email address.*
- *You will not be able to perform Patient Requests on behalf of a supervisor until that supervisor has approved you as a delegate.*

8. Once you have entered all required information, click **Continue**.

Note: *At this point in the registration process, you may click **Log Out, Complete Later** to save your login credentials and complete your registration at a later time. You will receive a reminder email to complete your registration.*

When you are ready to complete your registration, navigate to <https://arizona.pmpaware.net>, then enter the username and password you established in the previous steps. If you do not complete your registration, it may be automatically rejected.

The Account Registration: Review Profile Details page is displayed.

← Back

Registration Process Tutorial
Can't View This File? Get Adobe Acrobat Reader

Account Registration

Review Profile Details

Please take a moment to review the information below before submitting.

Role category: **Healthcare Professional**
Role: **Physician (MD, DO)** | [Change](#)

DEA Number(s): MD1234567
National Provider ID:
Professional License Number: 12345 License Type: MD
Healthcare Specialty: Allopathic & Osteopathic Physicians(Family Medicine)

Personal Information [Edit](#)

First Name: TEST
Middle Name:
Last Name: USER
Date of Birth: 02/03/1983
Last 4 digits of SSN: 1234
Primary Contact Phone:
Mobile Phone Number: (555) 555-5555
Employer DEA Number(s): MD9876543, MD0000000
Employer National Provider ID(s):
Employer Name:
Address:
Address Line 2:
City:
State:
Zip Code:
Phone:
Fax:

[Log out, Complete Later](#) [Submit & Continue](#)

9. Review your information to ensure it is correct before submitting your registration.
 - a. If you need to change your user role, click **Change**, located at the top of the page next to the role you selected. *Note that changing your user role will cause you to lose any information you entered on the registration form.*
 - b. If you need to edit your personal information, click **Edit** next to the **Personal Information** section header.
10. If all information is correct, click **Submit & Continue**.

Once you have submitted your registration, you will be notified of your account status ([Access Granted](#), [Pending Approval](#), or [Not Complete – Additional Documents Needed](#)) and instructed to [verify your email address](#).

- a. **Access Granted:** Certain user roles will be immediately granted access to the application provided their personal DEA numbers and professional license numbers as entered are valid and found within the registry. If you are approved, you will be presented with the End User License Agreement that you must review and accept.

End User License Agreement

TERMS AND CONDITIONS FOR USE OF THE Appriss PMP AWARxE Demo (APAD)
(Test Updated 09/22/2018)

By logging in to and using the Appriss PMP AWARxE Demo ("APAD"), you agree to abide by the requirements governing the Prescription Monitoring Program at 105 CMR 700.012 and any other applicable requirements, including, but not necessarily limited to:

- 1) Where applicable - You attest that you are a duly licensed practitioner, pharmacist or other licensed health care professional authorized to prescribe or dispense controlled substances in the Commonwealth of Kentucky.
- 2) Where applicable - You further attest that you are duly registered with the Kentucky Department of Public Health, Office of Prescription Monitoring and Drug Control, to prescribe controlled substances in at least one of the Schedules II through V or duly registered with the Board of Registration in Pharmacy to dispense controlled substances in at least one of the Schedules II through V. You also agree to promptly notify the Department of any change or proposed change in licensure or registration status.
- 3) Where applicable – You attest that you are a member of law enforcement authorized by your state or federal agency and the Kentucky Department of Public Health to access APAD, and that you are aware of and intend to comply with the restrictions on


After accepting, you will be routed to your dashboard and can begin using the application.

Note: *If you are a delegate, you must be approved by any supervisors you have selected before you can perform a Patient Request.*

- b. **Pending Approval:** If your account requires manual approval to complete your registration, your registration status will be "Pending Approval." You may click the plus sign (+) next to **Registration Details** to view the information you submitted. *Note that your information may not be edited at this time.* Refer to [Account Approval](#) for more information.

Registration Process Tutorial
[Can't View This File? Get Adobe Acrobat Reader](#)

Account Registration

 **Status: Your Account is Pending Approval**

Your registration information and documents are being reviewed for approval. Watch your email or log in for status updates. You can review your submitted documents below and upload more if required.

Email Verification: Not Complete - Please check your email and verify. [Resend Email](#)

- c. **Not Complete – Additional Documents Required:** If your user role requires that you upload validation documents to complete your registration, your registration status will be "Not Complete – Additional Documents

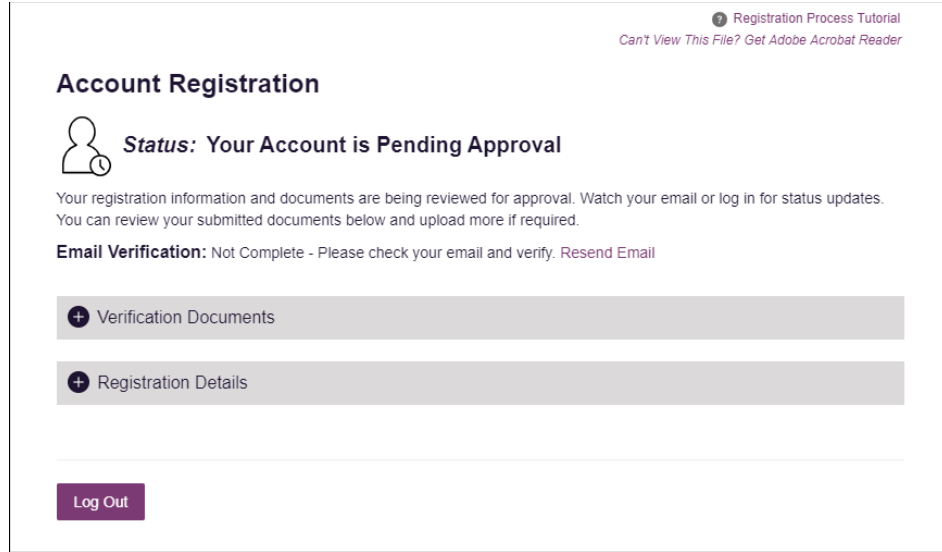
Required,” and the Account Registration page displays the list of required documents.

The screenshot shows the 'Account Registration' page. At the top right, there is a link for 'Registration Process Tutorial' and a note 'Can't View This File? Get Adobe Acrobat Reader'. The main heading is 'Account Registration'. Below it is a warning icon and the text: 'Status: Registration Not Complete - Additional Documents Needed'. A paragraph explains that additional documentation is required based on the user role. Below this is a section titled 'Required Documents' with a sub-heading 'Required Documents' and 'Uploaded File'. A table shows one row for 'Notarized Document' with 'No file uploaded' in the second column. Below the table is a 'Choose File' button and a note '[Max File Size: 10MB]'. At the bottom, there are two buttons: 'Log out, Complete Later' and 'Submit Documents'.

| Required Documents | Uploaded File |
|--------------------|------------------|
| Notarized Document | No file uploaded |

- Click **Choose File** to upload the required document(s) to your account, then click **Submit Documents**;
- Or
- Click **Log Out, Complete Later** to return at a later time and upload the required document(s). When you are ready to complete your registration, navigate to <https://arizona.pmpaware.net>, then enter the username and password you established in the previous steps.

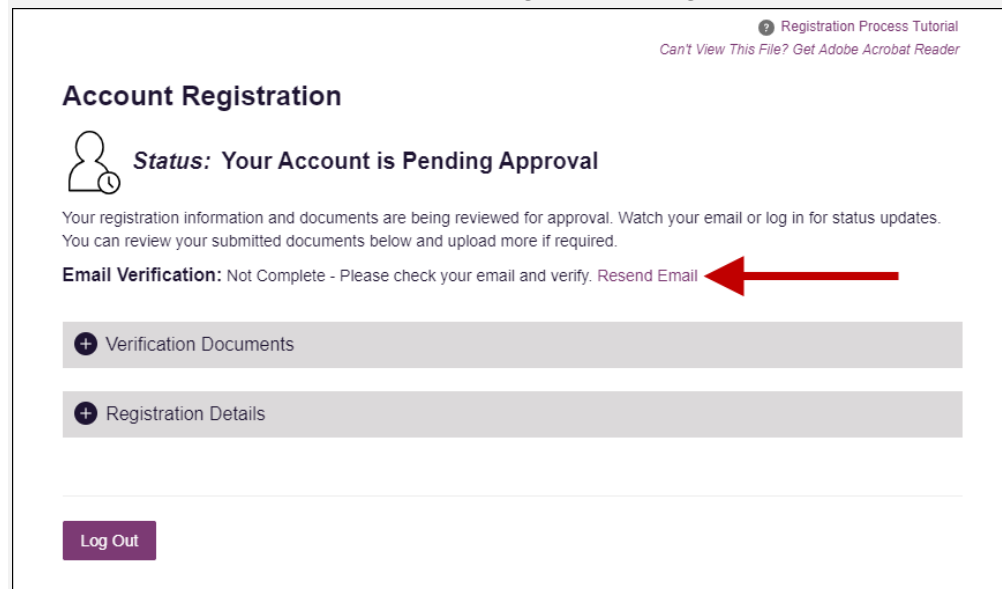
Once you have submitted your documents, you will be notified that your account is pending approval and instructed to [verify your email address](#). You may click the plus sign (+) next to **Verification Documents** and **Registration Details** to view the information you submitted. *Note that your information may not be edited at this time.* Refer to [Account Approval](#) for more information.



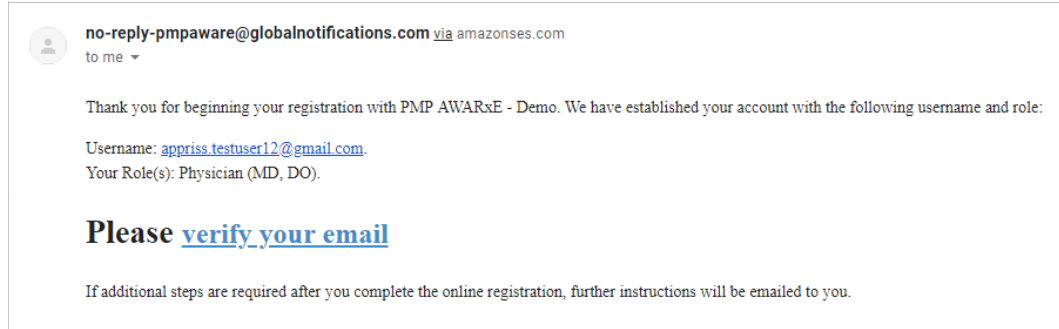
2.3 Verifying Your Email Address

Once you have submitted your registration, PMP AWA_Rx_E sends an email to the supplied email address for verification of an active email address.

Note: If you did not receive the email containing the verification link, you may click **Resend Email** from the Account Registration page.



When you receive the email, it will contain a link to verify your email address. Click the **verify your email** link.



Notes:

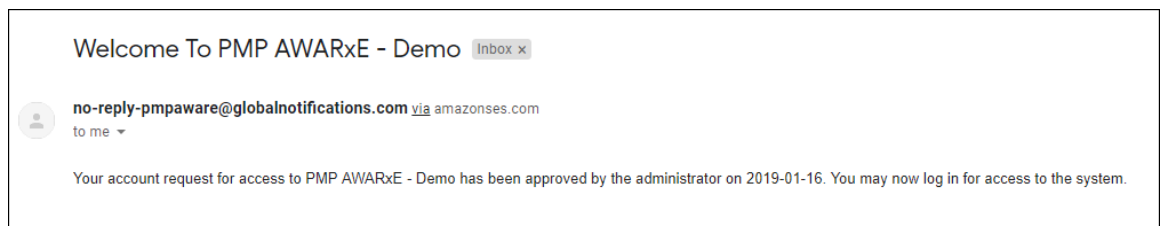
- *The link contained within the email is only valid for 20 minutes. In the event that time has expired, clicking the link will result in a new email verification notification being sent to you. Click the link in the new email to verify your email address.*
- *If you are not able to receive HTML-formatted emails or emails with hyperlinks, please contact the help desk.*

Once you click the link, you are directed to PMP AWAARxE and a message is displayed indicating that your email address has been validated.

Note: *If your account requires approval, you will not have full access to PMP AWAARxE functionality, including performing patient requests, until your account is approved. Please refer to [Account Approval](#) for more information.*

2.4 Account Approval

Once the State Administrator has determined that all you have met all account requirements and has approved your account, you will receive an email stating that your account has been approved and is now active.



Once you receive the account approval email, you can log in to PMP AWAARxE using the email address and password you created when you registered.

Note: *If you no longer have the password, you can reset it by following the instructions in the [Reset Password](#) section of this document.*

Upon logging in, you will be presented with the End User License Agreement that you must review and accept.

End User License Agreement

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- 1) Where applicable - You attest that you are a duly licensed practitioner, pharmacist or other licensed health care professional authorized to prescribe or dispense controlled substances in the Commonwealth of Kentucky.
- 2) Where applicable - You further attest that you are duly registered with the Kentucky Department of Public Health, Office of Prescription Monitoring and Drug Control, to prescribe controlled substances in at least one of the Schedules II through V or duly registered with the Board of Registration in Pharmacy to dispense controlled substances in at least one of the Schedules II through V. You also agree to promptly notify the Department of any change or proposed change in licensure or registration status.
- 3) Where applicable – You attest that you are a member of law enforcement authorized by your state or federal agency and the Kentucky Department of Public Health to access APAD, and that you are aware of and intend to comply with the restrictions on

After accepting, you will be routed to your dashboard and can begin using the application.

Note: *If you are a delegate, you must be approved by any supervisors you have selected before you can perform a Patient Request.*

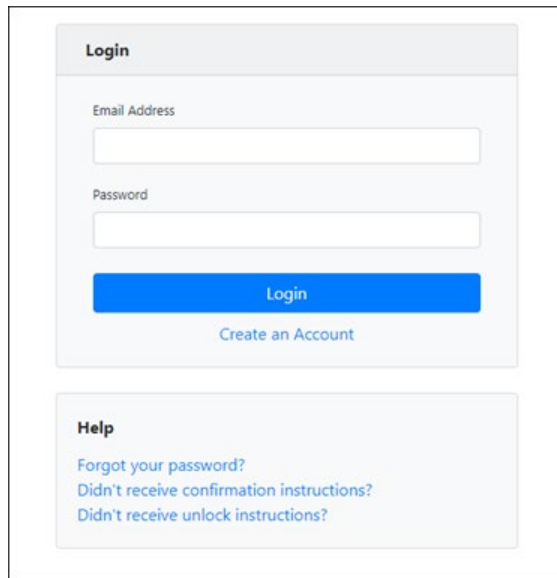
3 Basic System Functions

This chapter describes how to log in to PMP AWARxE, the Requestor Dashboard that is displayed upon logging in, and how to log out.

3.1 Log In to PMP AWARxE

1. Navigate to <https://arizona.pmpaware.net>.

The Log In page is displayed.



2. Enter the email address you provided when you registered in the **Email** field.
3. Enter your password in the **Password** field.

Note: If you have forgotten your password, click **Reset Password**. You will be prompted to enter the email address registered to your account. Once you have entered a valid, registered email address, you will receive an email with a link to reset your password.

4. Click **Log In**.

The My Dashboard page is displayed. Please refer to the [My Dashboard](#) section for a complete description of the dashboard.

3.2 My Dashboard

Upon logging in to PMP AWAxE with an approved account, the requestor dashboard (My Dashboard) is displayed. This dashboard provides a quick summary of pertinent items within PMP AWAxE, including State Administrator announcements, your recent patient searches, patient alerts, and, if applicable, your delegate's or supervisor's status. My Dashboard can be accessed at any time by clicking **Menu > Dashboard** (located under **Home**).

My Dashboard

Patient Alerts

| Patient Full Name | DOB | Alert Date | Alert Letter |
|-------------------|------------|------------|------------------------------|
| DAVE PATIENT | 01/01/1985 | 11/09/2017 | Download PDF |

Recent Requests

| Patient Name | DOB | Status | Request Date | Delegate |
|-----------------|------------|----------|--------------------|-----------------|
| test one | 01/01/1901 | Complete | 11/28/2017 5:08 PM | Jordan Delegate |
| DAVE PATIENT | 01/01/1985 | Complete | 11/27/2017 4:16 PM | |
| test patient | 01/01/1900 | Complete | 10/31/2017 2:23 PM | James Delegate |
| bob testpatient | 01/01/1900 | Complete | 10/31/2017 2:10 PM | |
| mic_jor | 01/05/1941 | Complete | 10/27/2017 2:08 PM | |

[View Requests History](#)

Delegates

| Delegate Name | Status | Request Date |
|---------------------------------|----------|--------------|
| James Delegate | pending | 12/01/2017 |
| Jordan Delegate | approved | 04/25/2017 |

My Favorites

[RxSearch - Patient Request](#)

PMP Announcements

Message for Physicians 10/13/2017
Test announcement

Exciting changes are coming to AWAxE! 09/20/2017
We are pleased to announce that later this year, we will be performing a systemwide update on AWAxE.
When you log in to AWA... [more](#)

[View all Announcements](#)

Quick Links

[PMP Support](#)

3.2.1 Patient Alerts

This section displays the most recent patient alerts.

Note: This section is user role dependent, meaning that certain roles will be unable to view this section.

- You can view the full alert as well as the Patient Report associated with the alert by clicking the patient's name.
- If available, you can download the letter associated with the alert by clicking **Download PDF**.
- You can click **Patient Alerts**, located at the top of the section, to access a full listing of patient alerts. You can also access patient alerts at any

time by clicking **Menu > Patient Alerts** (located under **Rx Search**). For more information, please refer to the [Patient Alerts](#) section of this document.

3.2.2 Recent Requests

This section displays your most recent patient searches, including those performed by one of your delegates.

- You can view the Patient Report by clicking the patient's name.
- You can view a list of all past requests by clicking **View Requests History**. You can also access your request history at any time by clicking **Menu > Requests History** (located under **Rx Search**).

***Note:** The report that is displayed when you click the patient's name is a historical report, meaning that it contains the data that was viewed when the report was initially run. For instructions on performing new patient Rx history searches, please refer to the [Creating a Patient Request](#) section.*

3.2.3 Delegates/Supervisors

This section displays your delegates or supervisors, depending on your user role.

- If you are a supervisor, you can quickly change a delegate's status from the dashboard by clicking the delegate's name. Once you click the delegate's name, the Delegate Management page is displayed, and you can approve, reject, or remove a delegate from your profile.
- You can click **Delegates**, located at the top of the section, to access the Delegate Management page. The Delegate Management page can also be accessed at any time by clicking **Menu > Delegate Management** (located under **My Profile**). For additional information regarding delegate management, please refer to the [Delegate Management](#) section.

3.2.4 Announcements and Quick Links

This section displays announcements from your State Administrator as well as links to webpages outside of AWARxE that may be of use to you.

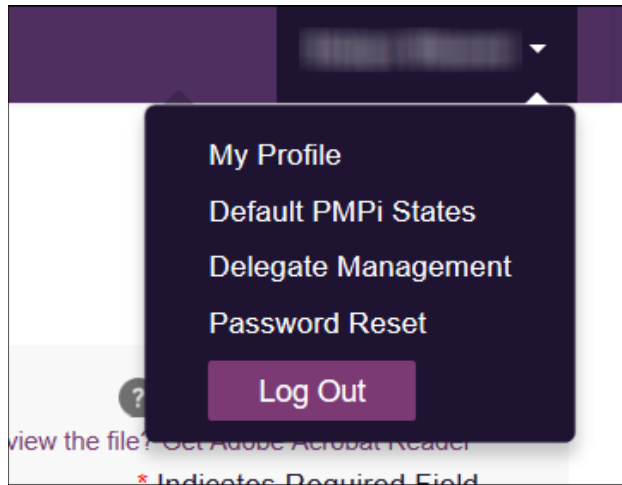
- The quick view only displays the first few lines of text; however, you can click **PMP Announcements**, located at the top of the section, to display the full announcement text. You can access the Announcements page at any time by clicking **Menu > Announcements** (located under **Home**).
- The announcements displayed in this section are configured by your State Administrator. Announcements can be configured as role-

specific, meaning that a user whose role is “physician” may have an announcement, whereas a user whose role is “delegate” may not.

- Quick links are also configured by your State Administrator. Any links configured will be visible toward the bottom right of the dashboard in the Quick Links section.

3.3 Log Out of PMP AWARxE

To log out of the system, click the arrow next to your username (located in the top right corner of the page), and then click **Log Out**.

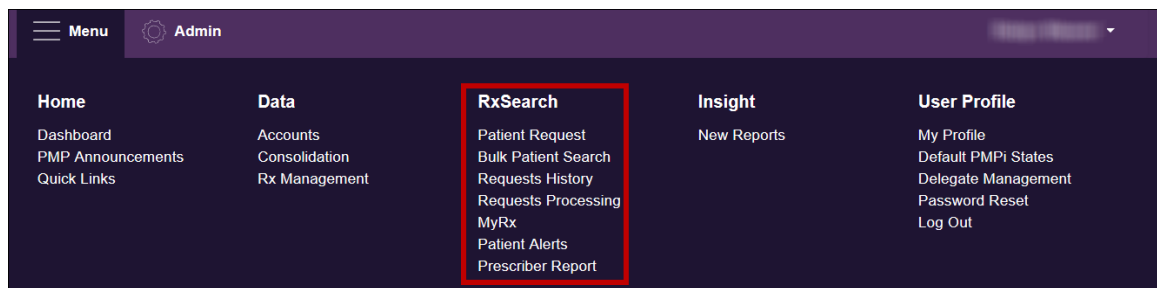


4 RxSearch

The RxSearch section of the PMP AWARxE menu contains the query functions available to you. These functions may include:

- [Creating a patient request](#)
- [Viewing a patient request](#)
- [Performing a bulk patient search](#)
- [Viewing historical requests](#)
- [Viewing a report of prescriptions attributed to you](#)
- [Viewing patient alerts](#)

Note: You may not have access to all of the reports listed above. The functions available under **RxSearch** may vary depending on your user role and the settings enabled by your State Administrator. If you do not have access to a report and you think you should, please contact your State Administrator.



4.1 Creating a Patient Request

The Patient Request allows you to create a report that displays the prescription drug activity for a specific patient for the specified timeline.

1. [Log in to PMP AWARxE.](#)
2. Click **Menu** > **Patient Request**.

The Patient Request page is displayed.


Patient Request

[Patient Rx Request Tutorial](#)
Can't view the file? Get Adobe Acrobat Reader
Required fields are marked with an asterisk *
Required format for date fields is MM/DD/YYYY

Patient Info



First Name* Last Name*

Partial Spelling Partial Spelling

Date of Birth* 

Prescription Fill Dates

No earlier than 11 years and 10 months from today

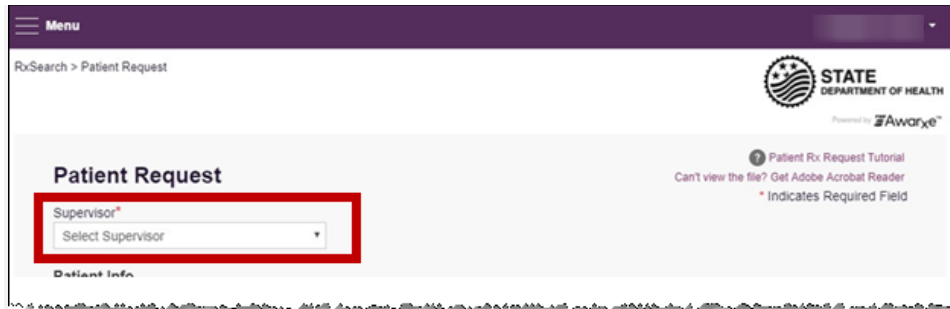
From*  To* 

Note: A tutorial describing the complete patient request creation process is available by clicking the **Patient Rx Request Tutorial** link located in the top right corner of the page.

3. Enter the required information, noting that required fields are marked with a red asterisk (*). At a minimum, you must complete the following fields:

| Field Name | Notes |
|--------------------------------|---|
| Patient Info | |
| First Name | Enter the patient's complete first and last name; Or Click the Partial Spelling checkbox to search by a partial first and/or last name. This option can be helpful when searching hyphenated names or names that are often abbreviated, such as "Will" vs. "William." Note: The Partial Spelling function requires at least three letters. If the patient's name contains only one or two letters, please do not attempt a partial search. |
| Last Name | |
| Date of Birth | Use the MM/DD/YYYY format or click the calendar icon to select a date. |
| Prescription Fill Dates | |
| From | Use the MM/DD/YYYY format or click the calendar icon to select a date. |
| To | |

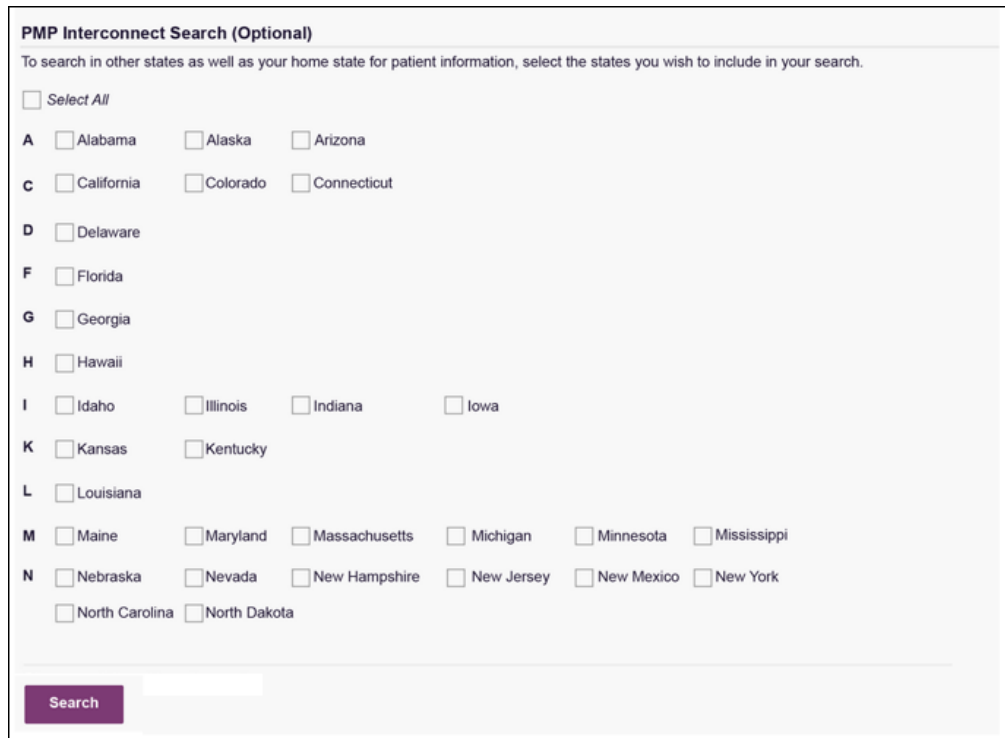
Note: If you are a delegate, you must select a supervisor from the **Supervisor** field, located above the Patient Info section of the page.



The screenshot shows the 'Patient Request' form in the RxSearch application. The form is titled 'Patient Request' and is part of the 'STATE DEPARTMENT OF HEALTH' system, powered by Awarx. A dropdown menu for 'Supervisor*' is highlighted with a red box, showing 'Select Supervisor' as the current selection. Below the dropdown, there is a section for 'Patient Info'. In the top right corner, there is a link to a 'Patient Rx Request Tutorial' and a note that an asterisk indicates a required field.

If no supervisors are available, please contact your supervisor(s) to approve your account or add the supervisor under My Profile. Current supervisors and their statuses are displayed on your dashboard. Refer to the [Delegates/Supervisors](#) section of My Dashboard or the [My Profile](#) section for further instructions.

4. If you require information from other states, click the checkbox next to the desired state(s) in the PMP InterConnect Search section of the page.



The screenshot shows the 'PMP Interconnect Search (Optional)' section. It includes a heading and a sub-heading: 'To search in other states as well as your home state for patient information, select the states you wish to include in your search.' Below this, there is a 'Select All' checkbox and a list of states with checkboxes. The states are grouped by their first letter: A (Alabama, Alaska, Arizona), C (California, Colorado, Connecticut), D (Delaware), F (Florida), G (Georgia), H (Hawaii), I (Idaho, Illinois, Indiana, Iowa), K (Kansas, Kentucky), L (Louisiana), M (Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi), N (Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota). At the bottom, there is a 'Search' button.

Notes:

- *Partial search is not available when searching other states. If you have selected partial search, the PMP InterConnect Search section will be removed from the bottom of the page.*
- *If a state is not included on the list, data sharing with that state is not currently in place, or your user role does not allow for data sharing.*

5. Once you have entered all the required search criteria, click **Search**.

- a. If your search results return a single patient, the Patient Report is displayed. Refer to the [Viewing a Patient Report](#) section for more details regarding the patient report.

| Summary | Opioids* (excluding Buprenorphine) | Buprenorphine* | Blended* |
|---------------------|------------------------------------|----------------|----------|
| Total Prescriptions | 70 | 137 | 48 |
| Total Private Pay | 3 | 55.00 | 2.00 |
| Total Prescribers | 8 | 32.50 | 2.00 |
| Total Pharmacies | 6 | | |

| Name | Address | City | State |
|------|---------|------------|-------|
| | | North Park | CO |
| | | South Park | CO |
| | | South Park | CO |
| | | North Park | CO |

Note: If you need a PDF or CSV version of the report, you can click [Download PDF](#) or [Download CSV](#), located in the top right corner of the report.

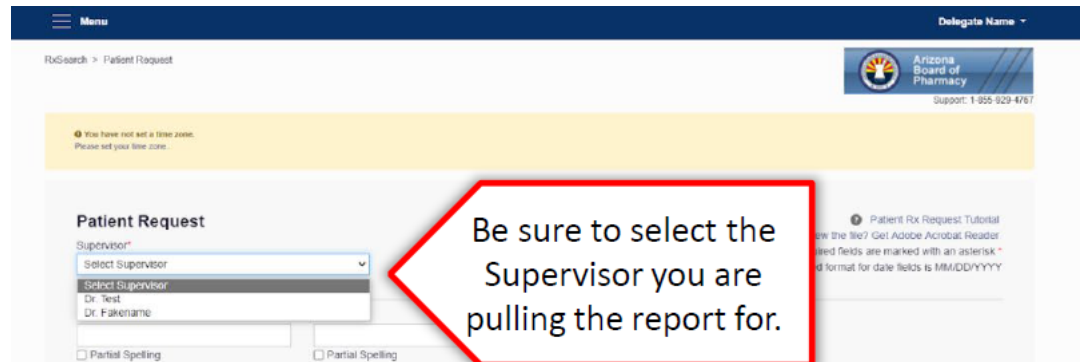
- b. If the search could not determine a single patient match, a message is displayed indicating that multiple patients were found.
- If you searched for an exact patient name and multiple patients were found, refer to the [Multiple Patients Identified](#) section.
 - If you searched for a partial patient name and multiple patients were found, refer to the [Partial Search Results](#) section.
- c. If your search does not return any results, a message is displayed indicating that either no patient matching your search criteria could be identified or the patient was identified but no prescriptions were found. Refer to the [No Results Found](#) section for more information.

4.1.1 Creating a Patient Request as a Delegate

The **Patient Request** allows a Delegate to create a report that displays the prescription drug activity for a specific patient for a specified timeline. This section outlines step-by-step instructions on proper PMP usage for Delegates.

1. [Log in to PMP AWARxE](#).
2. Click **Menu** > **Patient Request**.

The **Patient Request** page is displayed.



Delegates may pull CSPMP reports for multiple supervisors (providers or pharmacists). If pulling reports for multiple supervisors, after selecting **Patient Request**, you will see a dropdown menu with a list of your supervisors that have approved you as their delegate.

***Note:** When a delegate is registered to use the CSPMP under multiple supervisors, they must select the supervisor treating the patient. If not, the CSPMP system will not credit the appropriate supervisor with a look-up, even if the supervisor viewed the report. Be sure to select the correct supervisor from the dropdown menu.*

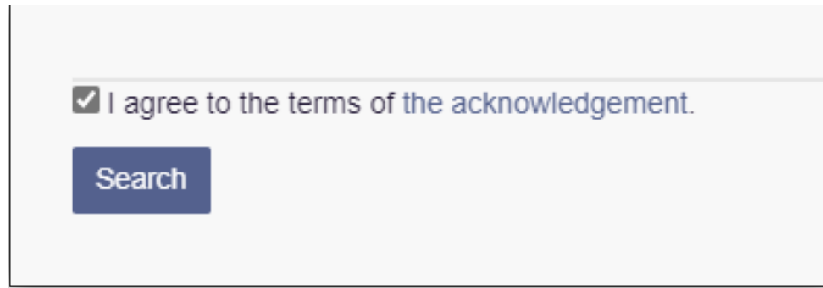
3. Before you can complete a **Patient Request**, you will need to read and agree to the Acknowledgement.

Acknowledgement

Prescriber Delegate - Unlicensed:
Acknowledgement: I understand and agree that by proceeding beyond this page and accessing this Prescription Monitoring Program (PMP) system that I am currently licensed and authorized to prescribe or dispense controlled substances. I understand that my use of this PMP system is permitted only in connection with providing medical or pharmaceutical care to a patient. I understand that my access to, or disclosure of any PMP data for any purpose other than for providing medical or pharmaceutical care to a patient may subject me to disciplinary action, civil penalties or criminal action. I further understand that I must treat the information in the PMP system as confidential, just as I would any other health care information. I will protect any PMP information in my possession in accordance with Federal and state laws governing health care information. I understand that I am responsible for all use of my username and password. I will never share my password with anyone, including my co-workers and staff even if they are authorized users of the PMP. If my authentication or password is lost or compromised, I agree to notify the PMP immediately. I understand the PMP administrator will conduct auditing activities to monitor for unusual or potentially unauthorized use of the system.

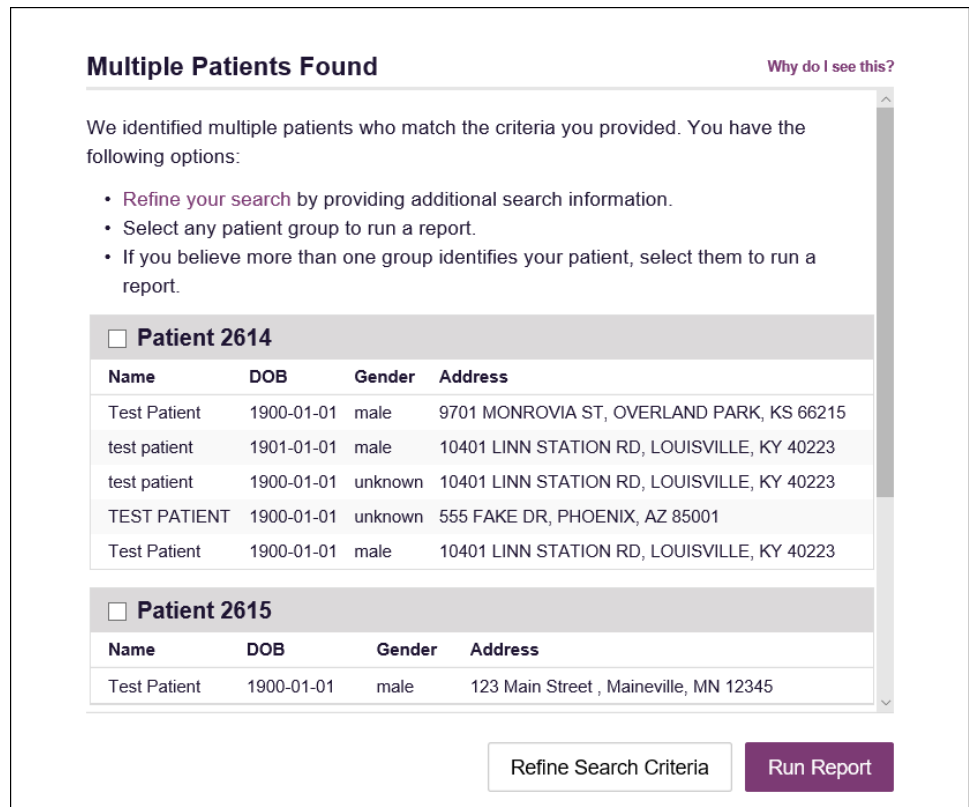
Dismiss

4. After you have read the Acknowledgement and “checked” the box acknowledging your agreement to its terms, click the search button to access the requested **Patient Utilization Report**.



4.1.2 Multiple Patients Identified

1. If you searched for an exact patient name and multiple patients were found, a message is displayed indicating that multiple patients matching your search criteria have been identified.



Multiple Patients Found [Why do I see this?](#)

We identified multiple patients who match the criteria you provided. You have the following options:

- Refine your search by providing additional search information.
- Select any patient group to run a report.
- If you believe more than one group identifies your patient, select them to run a report.

Patient 2614

| Name | DOB | Gender | Address |
|--------------|------------|---------|---|
| Test Patient | 1900-01-01 | male | 9701 MONROVIA ST, OVERLAND PARK, KS 66215 |
| test patient | 1901-01-01 | male | 10401 LINN STATION RD, LOUISVILLE, KY 40223 |
| test patient | 1900-01-01 | unknown | 10401 LINN STATION RD, LOUISVILLE, KY 40223 |
| TEST PATIENT | 1900-01-01 | unknown | 555 FAKE DR, PHOENIX, AZ 85001 |
| Test Patient | 1900-01-01 | male | 10401 LINN STATION RD, LOUISVILLE, KY 40223 |

Patient 2615

| Name | DOB | Gender | Address |
|--------------|------------|--------|--|
| Test Patient | 1900-01-01 | male | 123 Main Street , Maineville, MN 12345 |

[Refine Search Criteria](#) [Run Report](#)

2. From this window, you can:
 - a. Click **Refine Search Criteria** to return to the Patient Request page, refine your search criteria, and re-run the report;
Or
 - b. Select one or more of the patient groups displayed, and then click **Run Report**.

The Patient Report for the patient group(s) you selected is displayed.

RX Summary

| Summary | Opioids* (excluding Buprenorphine) | Buprenorphine* |
|---------------------|------------------------------------|------------------------|
| Total Prescriptions | Current Qty 137 | Current Qty 48 |
| Total Private Pay | Current MME/day 55.00 | Current mg/day 2.00 |
| Total Prescribers | 30 Day Avg MME/day 32.50 | 30 Day Avg mg/day 2.00 |
| Total Pharmacies | 8 | |

Providers

| Name | Address | City | State |
|------|---------|------------|-------|
| | | North Park | CO |
| | | South Park | CO |
| | | South Park | CO |
| | | North Park | CO |

Report Criteria

First Name: [Redacted]
Last Name: [Redacted]
DOB: [Redacted]

Linked Records

Name: [Redacted]
DOB: [Redacted]
ID: 1
Gender: Male
Address: [Redacted]

Name: [Redacted]
DOB: [Redacted]
ID: 2
Gender: [Redacted]
Address: [Redacted] CO 80134

Name: [Redacted]
DOB: [Redacted]
ID: 3
Gender: [Redacted]
Address: [Redacted] CO 80134

Name: [Redacted]

4.1.3 Partial Search Results

1. If you searched for a partial patient name and multiple patients were found, a message is displayed indicating that multiple patients match your search criteria.

Results

4 matching patient records found [Refine Search](#)

Select patient(s) to include in the report

| | | | | |
|--------------------------|---------------------|-----------------|-----------------|---|
| <input type="checkbox"/> | Test Patient | DOB: 1900-01-01 | Gender: unknown | MELODY JUNCTION 4 LA VERNE CO 1307005 |
| <input type="checkbox"/> | Test Patient | DOB: 1900-01-01 | Gender: male | 10401 LINN STATION RD LOUISVILLE KY 40223 |
| <input type="checkbox"/> | Test Patient | DOB: 1900-01-01 | Gender: male | 10401 Linn Station Road Louisville KY 40223 |
| <input type="checkbox"/> | Test Patient | DOB: 1900-01-01 | Gender: male | 123 Main Street Maineville MN 12345 |

[Run Report](#)

2. From this window, you can:
 - a. Click **Refine Search** to return to the Patient Request page, refine your search criteria, and re-run the report;
 - Or
 - b. Select one or more of the patients displayed, and then click **Run Report**.

The Patient Report for the patient(s) you selected is displayed.

RX Summary

| Summary | Opioids* (excluding Buprenorphine) | Buprenorphine* |
|---------------------|------------------------------------|------------------------|
| Total Prescriptions | Current Qty 137 | Current Qty 48 |
| Total Private Pay | Current MME/day 55.00 | Current mg/day 2.00 |
| Total Prescribers | 30 Day Avg MME/day 32.50 | 30 Day Avg mg/day 2.00 |
| Total Pharmacies | 8 | |

Providers

| Name | Address | City | State |
|------|---------|------------|-------|
| | | North Park | CO |
| | | South Park | CO |
| | | South Park | CO |
| | | North Park | CO |

Report Criteria

First Name: [Redacted]
Last Name: [Redacted]
DOB: [Redacted]

Linked Records

Name: [Redacted]
DOB: [Redacted]
ID: 1
Gender: Male
Address: [Redacted]

Name: [Redacted]
DOB: [Redacted]
ID: 2
Gender: [Redacted]
Address: [Redacted] CO 80134

Name: [Redacted]
DOB: [Redacted]
ID: 3
Gender: [Redacted]
Address: [Redacted] CO 80134

Name: [Redacted]

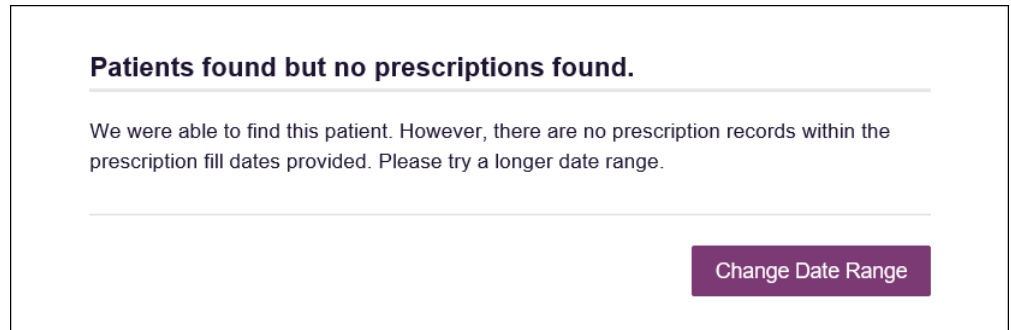
4.1.4 No Results Found

1. If your search criteria could not be matched to any patient records, a message is displayed indicating that no matching patient could be identified.



Or

2. If your search criteria matches a patient record but the patient has no prescriptions within the specified timeframe, a message is displayed indicating that the patient was found but no prescriptions were found.



3. Click **Change Date Range** to return to the Patient Request page, enter a different date range, and re-run the report.

Notes:

- *Be sure to verify that all information entered on the request was entered correctly (e.g., verify that the first and last names were entered in the correct fields, verify the patient's birthdate, etc.).*
- *If **Partial Search** was not originally selected, you can click the **Partial Search** checkbox to expand your search results.*
- *You can enter additional demographic information, such as a ZIP code, to perform a fuzzy search.*

4.2 Viewing a Patient Report

If your search results return a single patient, the Patient Report is automatically displayed. You may also access your previously requested patient reports at any time by clicking **Menu > Requests History**. Refer to the [Requests History](#) section for more information.

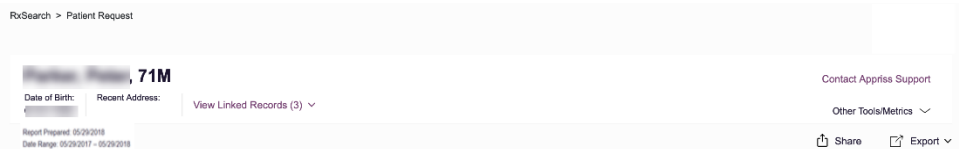
The Patient Report page consists of the following sections:



- [Patient Information](#)
- [Rx Summary](#)
- [Prescriptions](#)
- [Providers](#)

- [Pharmacies](#)

4.2.1 Basic Report Functions

- The top of the report displays the date the request was run and the date range used to create the request. Depending on your user role type, the **Download PDF** and **Download CSV** buttons may be available, allowing you to save the report as a PDF document or as a CSV data file.



- You can expand or collapse each section of the report. Click the plus sign () next to a section to expand it or click the minus sign () to collapse it.
- You can resize the tables in each section of the report to show more or fewer records. To resize a table, click and drag the bottom of the table with your mouse.

Note: A minimum of two rows are required to be displayed.

- You can sort the columns in each section of the report. Clicking on a column header will allow the results to be sorted in ascending or descending order based on the column selected.

Note: If you choose to export the report, your column sorting will be saved.

4.2.2 Patient Information

The Patient Information section displays the search criteria used to search for the patient as well as all known patient names, birthdates, and addresses that have been linked to the patient for whom you searched.

The screenshot displays a patient report in the RxSearch application. At the top, there are fields for Date of Birth, Recent Address (Louisville, KY 40212), and Status of States Quarantined. Below this is the 'RX Summary' section with a table:

| Summary | Opioids* (excluding Buprenorphine) | Buprenorphine* |
|---------------------|------------------------------------|----------------|
| Total Prescriptions | 70 | 48 |
| Total Private Pay | 3 | 2.00 |
| Total Prescribers | 8 | 2.90 |
| Total Pharmacies | 8 | |

Below the summary is the 'RX Summary Expanded' table, which breaks down data into categories like Narcotics, Buprenorphine, and Sedatives. At the bottom is a 'Prescriptions' table with columns for Filter, Written, ID, Drug, QTY, Days, Prescriber, RX #, and Dispenser. On the right side, there is a 'Report Criteria' section and a 'Linked Records' table listing patient instances with names, DOBs, IDs, genders, and addresses.

- The Linked Records table can represent instances of a patient with multiple addresses, misspellings of names, etc.
- The **ID** column of the Linked Records table provides an ID number that corresponds to the **ID** column in the Prescriptions section of the report, allowing you to match the patient in the Linked Records table with the appropriate prescription.

4.2.3 Rx Summary

The Summary section provides an overview of the total number of prescriptions, prescribers, and pharmacies for the patient for the specified timeframe, including opioid and buprenorphine intake.

Note: Opioid and buprenorphine counts only include prescriptions that are current and active on the date the report is generated.

| RX Summary | | | |
|---------------------|------------------------------------|--------------------|------|
| Summary | Opioids* (excluding Buprenorphine) | Buprenorphine* | |
| Total Prescriptions | 70 | Current Qty | 48 |
| Total Private Pay | 3 | Current MME/day | 2.00 |
| Total Prescribers | 8 | 30 Day Avg MME/day | 2.90 |
| Total Pharmacies | 8 | | |

4.2.4 Prescriptions

The Prescriptions section displays information related to each prescription issued to the patient within the specified timeframe.

Prescriptions
Total: 70 | Private Pay: 3

Showing 1-15 of 70 Items | View 15 Items | 1 of 5

| Filled | Written | ID | Drug | QTY | Days | Prescriber | RX # | Dispenser | Refill | Daily Dose* | Pyent Type | PMP |
|------------|------------|----|---------------------------------|-------|------|------------|------|------------|--------|-------------|-------------|-----|
| 11/13/2014 | 11/05/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 80.00 | 40 | Wie Tes | | Cos (3475) | 0 | 15.00 MME | - | CO |
| 11/01/2014 | 11/01/2014 | 6 | Hydrocodone-Acetamin 10-325 Mg | 90.00 | 30 | Tr Par | | Wal (2435) | 1 | 30.00 MME | - | CO |
| 10/31/2014 | 10/29/2014 | 6 | Vyvanse 60 Mg Capsule | 30.00 | 30 | Tr Par | | Wal (2435) | 0 | - | - | CO |
| 10/10/2014 | 10/10/2014 | 6 | Buprenorphine 2 Mg Tablet Sl | 90.00 | 90 | Sh Mar | | Hg (F123) | 0 | 2.00 mg | - | IN |
| 10/05/2014 | 10/05/2014 | 6 | Hydrocodone-Acetamin 10-325 Mg | 90.00 | 90 | Tr Par | | Wal (2435) | 0 | 10.00 MME | - | CO |
| 09/17/2014 | 09/17/2014 | 6 | Oxycodone-Acetaminophen 5-325 | 30.00 | 3 | Tr Par | | Wal (2435) | 0 | 75.00 MME | - | CO |
| 09/17/2014 | 09/17/2014 | 6 | Pentamrine 37.5 Mg Tablet | 30.00 | 30 | Tr Par | | Wal (2435) | 0 | - | - | CO |
| 09/13/2014 | 09/09/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 30.00 | 10 | Ke Mcc | | Cos (3475) | 0 | 22.50 MME | - | CO |
| 09/12/2014 | 09/10/2014 | 2 | Sk-Oxycodonepap 5/325 Tab | 90.00 | 22 | Ma Sto | | Wal (8992) | 1 | 30.60 MME | Military/VA | CO |
| 08/29/2014 | 08/28/2014 | 1 | Suboxone 8 Mg-2 Mg Sl Film | 4.00 | 4 | M Mac | | Som (2682) | 0 | 8.00 mg | Private Pay | CO |
| 07/30/2014 | 07/30/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 30.00 | 15 | Ra Mar | | Cos (3475) | 0 | 15.00 MME | Military/VA | CO |
| 07/12/2014 | 07/12/2014 | 6 | Oxycodone-Acetaminophen 5-325 | 30.00 | 30 | Tr Par | | Wal (8992) | 0 | 7.50 MME | - | CO |
| 07/02/2014 | 06/29/2014 | 6 | Hydrocodon-Acetaminophen 10-325 | 90.00 | 15 | Tr Par | | Wal (8992) | 0 | 60.00 MME | Indian Nat | CO |
| 06/30/2014 | 06/08/2014 | 6 | Vyvanse 60 Mg Capsule | 30.00 | 30 | Tr Par | | Wal (8992) | 0 | - | Other | CO |
| 06/07/2014 | 05/08/2014 | 6 | Hydrocodon-Acetaminophen 10-325 | 90.00 | 15 | Tr Par | | Wal (8992) | 1 | 60.00 MME | Comm Ins | CO |

Showing 1-15 of 70 Items | View 15 Items | 1 of 5

- The ID column corresponds with the ID column in the Linked Records table in the Patient Information section of the report, allowing you to match the patient with the appropriate prescription.

4.2.5 Providers

The Providers section displays information for all providers who issued a prescription to the patient within the specified timeframe.

Providers
Total: 8

Showing 1-8 of 8 Items | View 15 Items | 1 of 1

| Name | Address | City | State | Zipcode | Phone |
|------|---------|------------|-------|------------|-------|
| | | North Park | CO | 81113 | |
| | | South Park | CO | 80134 | |
| | | South Park | CO | 80134 | |
| | | North Park | CO | 80134 | |
| | | South Park | CO | 80434 | |
| | | South Park | CO | 80134-4321 | |
| | | South Park | CO | 80134 | |
| | | South Park | CO | 80134 | |

Showing 1-8 of 8 Items | View 15 Items | 1 of 1

4.2.6 Pharmacies

The Pharmacies section displays information for all pharmacies who filled a prescription for the patient within the specified timeframe.

Pharmacies
Total: 8

Showing 1-8 of 8 Items | View 15 Items | 1 of 1

| Name | Address | City | State | Zipcode | Phone |
|------|---------|------------|-------|---------|-------|
| | | North Park | CO | 43621 | |
| | | South Park | CO | 80134 | |
| | | South Park | CO | 80134 | |
| | | South Park | CO | 80134 | |
| | | South Park | CO | 80134 | |
| | | East Park | CO | 80444 | |
| | | East Park | CO | 80441 | |
| | | Sodosopa | CO | 80445 | |

Showing 1-8 of 8 Items | View 15 Items | 1 of 1

4.3 Requests History

- To view a previously created Patient Report, click **Menu > Requests History**. The Requests History page is displayed.

Advanced Options REQUESTOR NAME Yes PATIENT NAME Yes Search

Requests History

Select a patient to review details about the request.

| Patient First Name | Patient Last Name | Requestor | Requestor Role | Requested For | Request Type | Status | Date Requested |
|--------------------|-------------------|--------------|----------------|---------------|--------------|----------|--------------------|
| John | Smith | Jill Johnson | | | AWARxE | Complete | 06/17/2021 7:25 PM |
| John | Smith | Jill Johnson | | | AWARxE | Complete | 06/17/2021 3:54 AM |
| John | Smith | Jill Johnson | | | AWARxE | Complete | 06/17/2021 3:53 AM |
| John | Smith | Jill Johnson | | | AWARxE | Complete | 06/16/2021 9:16 PM |
| John | Smith | Jill Johnson | | | AWARxE | Complete | 06/15/2021 4:51 AM |

Next >

Notes:

- You can only view Patient Reports you or your delegate(s) have created.
- This page displays requests submitted by you and your delegate(s) for the past 30 days.

2. From this page, you can:

a. Click **Advanced Options** to filter the list of requests.

Advanced Options REQUESTOR NAME Yes PATIENT NAME Yes Search

Common Search Options:

Common Search Options:

First Name

Last Name

Search for: Requestor Name Patient Name

Patient Date of Birth

Request Begin Date

Request End Date

Requestor Role

| Requested For | Request Type | Status | Date Requested |
|---------------|--------------|----------|--------------------|
| | AWARxE | Complete | 06/17/2021 7:25 PM |
| | AWARxE | Complete | 06/17/2021 3:54 AM |
| | AWARxE | Complete | 06/17/2021 3:53 AM |
| | AWARxE | Complete | 06/16/2021 9:16 PM |
| | AWARxE | Complete | 06/15/2021 4:51 AM |

Next >

b. Click **Download PDF** or **Download CSV** to export your search history, if this functionality has been configured by your State Administrator.

c. Click a patient name to view the details of that request in a detail card at the bottom of the page.

Bob TestPatient

DOB: 01/01/1900

Location:

Other States:

Reason: Multiple Patient

Prescription Fill Dates: May 29, 2017 until May 29, 2018

- Click **View** to display the results of the previously submitted request. Refer to [Viewing a Patient Report](#) for details regarding Patient Reports.

Note: The results of previous requests are not updated with new information. The results displayed are the results at the time the original search was performed.

- Click **Refresh** to generate a new Patient Report for the selected patient. The Patient Request page will be displayed with the patient's

information automatically populated. Refer to [Creating a Patient Request](#) for complete instructions on generating new requests.

4.4 Bulk Patient Search

The Bulk Patient Search functionality is similar to the Patient Request functionality; however, it allows you to enter multiple patients at once rather than one at a time. You can enter patient names manually or via CSV file upload.

To perform a Bulk Patient Search:

1. Click **Menu > Bulk Patient Search**.

The Bulk Patient Search page is displayed.

Bulk Patient Search Bulk Patient History

Bulk Patient Search

Required fields are marked with an asterisk *
Required format for date fields is MM/DD/YYYY

How do you want to enter patients?

Manual Entry
 File Upload

Manual Entry

First Name* Last Name* Date of Birth* Zip Code

MM/DD/YYYY

Add +

Name Grouping

Enter a name for this search session. This will make it easy to distinguish between searches in the history

Group Name*

Prescription Fill Dates

No earlier than 11 years and 10 months from today

From * To *

06/23/2019 06/22/2021

Search

- a. If you wish to enter patients manually, continue to step 2;
- Or
- b. If you wish to enter patients via CSV file upload, continue to step 6.
2. Ensure that **Manual Entry** is selected in the **How do you want to enter patients?** field at the top of the page.

Bulk Patient Search

How do you want to enter patients?

Manual Entry
 File Upload

The Manual Entry search is displayed.

The screenshot shows a web form titled "Manual Entry". It contains several input fields: "First Name*", "Last Name*", "Date of Birth*" (with a calendar icon and "MM/DD/YYYY" placeholder), and "Zip Code". A purple "Add +" button is to the right of the Zip Code field. Below this is a "Name Grouping" section with a text input field for "Group Name*" and a sub-instruction: "Enter a name for this search session. This will make it easy to distinguish between searches in the history". The "Prescription Fill Dates" section includes a sub-instruction "No earlier than 11 years and 10 months from today" and two date pickers for "From *" (06/23/2019) and "To *" (06/22/2021), both with calendar icons.

3. Complete the following required fields:

- **First Name** – enter the patient’s complete first name
- **Last Name** – enter the patient’s complete last name
- **DOB** – enter the patient’s date of birth using the *MM/DD/YYYY* format, or select a date from the calendar that is displayed when you click in this field

Note: You may also enter the patient’s ZIP code; however, it is not recommended.

4. Once you have entered the patient’s information, click **Add** to add an additional patient.

5. Repeat steps 2-3 until all patients have been entered.

Note: Once you have finished entering patients, continue to step 14.

6. Click the **File Upload** radio button in the **How do you want to enter patients?** field at the top of the page.

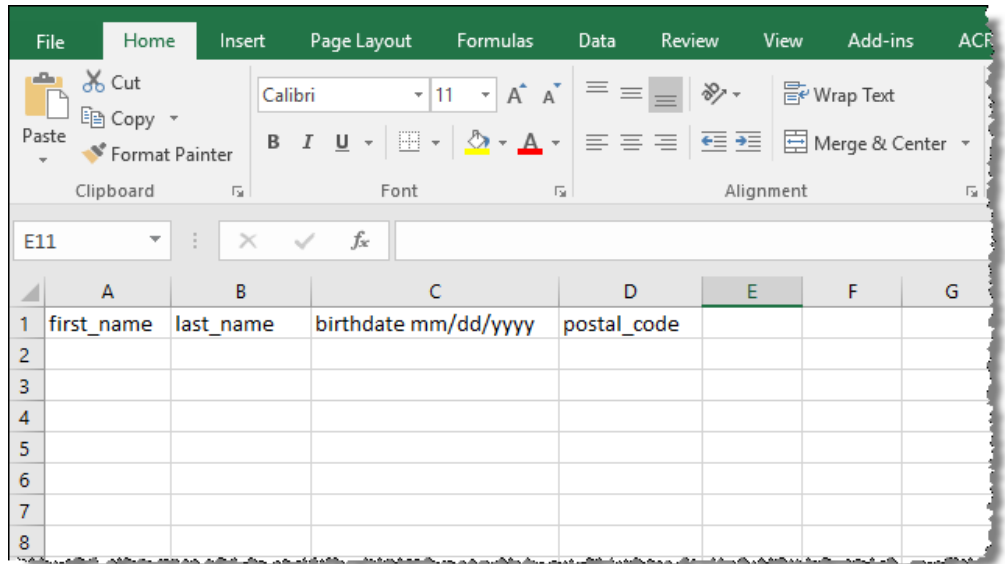
The screenshot shows a section titled "Bulk Patient Search". It contains a heading "How do you want to enter patients?" followed by two radio buttons: "Manual Entry" (unselected) and "File Upload" (selected).

The File Upload search is displayed.

The screenshot shows a section titled "File Upload". It includes a sub-instruction: "Upload a CSV file that includes patients by first name, last name and date of birth. View Sample file". Below this are three buttons: "Choose a file" (disabled), "Choose File" (active), and "Clear". At the bottom is a purple "Validate Format" button.

7. Click **View Sample File** to download the sample CSV file.

- Open the sample CSV file and complete the required fields.



Notes:

- The patient's complete first name, last name, and date of birth (using the MM/DD/YYYY format) are required.
- You may enter the patient's ZIP code; however, it is not recommended.

- Once you have entered all patient information, save the file to your computer.

Note: When naming your file, do not include spaces.

- Click **Choose File**, then select the file you created in step 9.
- Click **Validate Format** to download a validation report and ensure all records were entered correctly.
- Once you open the validation report, any errors in your data will be listed in the **Errors** column. Please correct the errors and resubmit the corrected file. Note that if the **Errors** column is blank, the data is acceptable.

Examples:

- File with errors:

| first_name | last_name | birthdate | postal_code | errors |
|------------|-----------|-----------|-------------|---------------------------|
| john | | 1/1/1950 | | Last name can't be blank |
| | smith | 1/1/1960 | | First name can't be blank |
| sally | smith | | | Birthdate can't be blank |
| ronald | smith | 1/1/1970 | | |

- *File with no errors:*

| first_name | last_name | birthdate | postal_cod | errors |
|------------|-----------|-----------|------------|--------|
| john | smith | 1/1/1950 | | |
| first_name | last_name | birthdate | postal_cod | errors |
| adam | smith | 1/1/1960 | | |
| first_name | last_name | birthdate | postal_cod | errors |
| sally | smith | 1/1/1970 | | |

13. Repeat steps 10-12 until all errors have been corrected. Once all errors have been corrected and your file is validated, or if your file has no errors, continue to step 14.

14. Enter a name for your search session in the **Group Name** field.

Note: *Providing a group name will help you more easily distinguish between searches in the Bulk Patient History tab.*

15. Enter the timeframe for which you wish to search in the **From** and **To** fields using the **MM/DD/YYYY** format.

16. If you wish to include other states in your search, click the checkbox next to the desired state(s) in the PMP Interconnect Search section of the page.

17. Click **Search**.

A message is displayed indicating that your search is being processed.

✓

Success

Your Bulk Request validated successfully and is now being processed. Results can be found in Bulk Patient History tab.

DISMISS

4.4.1 Viewing Bulk Patient Search Results

1. To obtain the results of a Bulk Patient Search, or to view previous searches, click the **Bulk Search History** tab (**Menu > Bulk Patient Search > Bulk Patient History**).

Bulk Patient Search
Bulk Patient History

Bulk Patient Search

How do you want to enter patients?

Manual Entry

File Upload

The Bulk Search History page is displayed.

Bulk Patient Search
Bulk Patient History

Bulk Search History

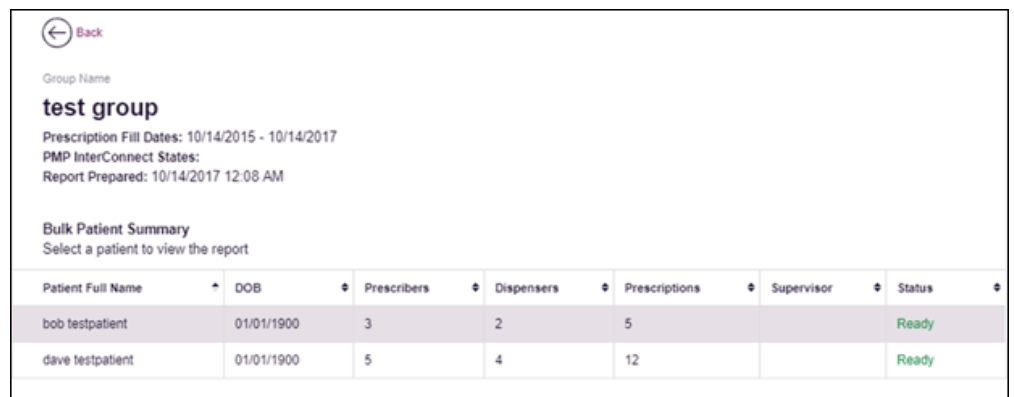
Select a group name to view reports run in that session.

| Bulk Search Name | Number of Patients | Date Requested | Processing | Incomplete | Ready |
|---------------------|--------------------|----------------|------------|------------|-------|
| Test Group 2 052918 | 2 | 05-29-2018 | 2 | 0 | 0 |
| Test Group 52918 | 2 | 05-29-2018 | 0 | 0 | 0 |

Notes:

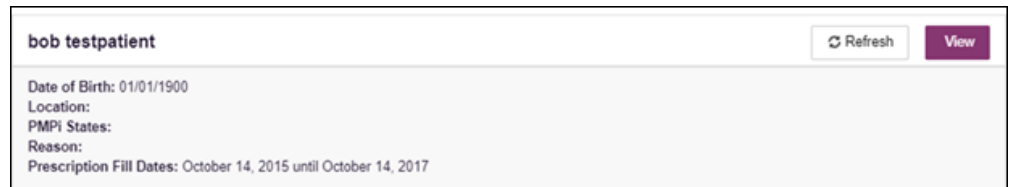
- The **Number of Patients** column provides the total number of patients included in your search.
- The **Processing** column provides the total number of searches remaining to be processed. If the number is "0," your search is complete.
- The **Incomplete** column provides the number of patient records that could not be found.
- The **Ready** column provides the number of patient search results available.

2. Click the **Bulk Search Name** to view the results of that search.



| Patient Full Name | DOB | Prescribers | Dispensers | Prescriptions | Supervisor | Status |
|-------------------|------------|-------------|------------|---------------|------------|--------|
| bob testpatient | 01/01/1900 | 3 | 2 | 5 | | Ready |
| dave testpatient | 01/01/1900 | 5 | 4 | 12 | | Ready |

3. Click a patient name to display that patient's search details.
The search details are displayed below the table.



| | |
|--|--|
| bob testpatient | Refresh View |
| Date of Birth: 01/01/1900 | |
| Location: | |
| PMPi States: | |
| Reason: | |
| Prescription Fill Dates: October 14, 2015 until October 14, 2017 | |

4. From this page, you can:
- Click **View** to display the Patient Report.

Note: For more information on viewing report results, please refer to [Viewing a Patient Report](#).

- Click **Refresh** if you are reviewing a previous report and wish to run a current report.

Note: If the Bulk Search History page indicates that all patient records are ready (screenshot a), but you click the search results and a patient's status is displayed as "incomplete" (screenshot b), it is likely that the search returned multiple results for that patient.

(a)

Bulk Search History

Select a group name to view reports run in that session.

| Bulk Search Name | Number of Patients | Date Requested | Processing | Incomplete | Ready |
|---------------------|--------------------|----------------|------------|------------|-------|
| Test Group 2 052918 | 2 | 05-29-2018 | 0 | 0 | 2 |
| Test Group 52918 | 2 | 05-29-2018 | 0 | 0 | 0 |

(b)

← Back Download PDF

Group Name
Test Group 2 052918

Prescription Fill Dates: 05/29/2017 - 05/29/2018
PMP InterConnect States:
Report Prepared: 05/29/2018 02:44 PM

Bulk Patient Summary
Select a patient to view the report

| Patient Full Name | DOB | Prescribers | Dispensers | Prescriptions | Supervisor | Status |
|-------------------|------------|-------------|------------|---------------|------------|------------|
| Bob TestPatient | 01/01/1900 | 8 | 8 | 19 | | Incomplete |
| Test Patient | 01/01/1900 | 5 | 4 | 5 | | Incomplete |

To resolve this and view the patient report:

1. *Click the patient's name.*
The patient search details are displayed.

Bob TestPatient Try Again

Date of Birth: 01/01/1900
Location:
PMP States:
Reason: Multiple Patient
Prescription Fill Dates: May 29, 2017 until May 29, 2018

2. *Click **Try Again**.*
The Patient Request page is displayed.
3. *Refer to [Multiple Patients Identified](#) to run the report.*

4.4.2 Incomplete Bulk Patient Search Results

The **Status** column for an individual patient may indicate **Incomplete** for two reasons: **No Matching Patient Identified** or **Multiple Patient**. Upon clicking the patient's name, the reason is listed in the **Reason** field of the search details.

Bulk Patient Summary
Select a patient to view the report

| Patient Full Name | DOB | Prescribers | Dispensers | Prescriptions | Supervisor | Status |
|-------------------|------------|-------------|------------|---------------|------------|------------|
| adam doe | 01/01/1900 | 0 | 0 | 0 | | Incomplete |
| dave testpatient | 01/01/1900 | 7 | 6 | 26 | | Ready |

adam doe Try Again

Date of Birth: 01/01/1900
Location:
PMP States:
Reason: No Matching Patient Identified ←
Prescription Fill Dates: July 13, 2017 until July 13, 2018

1. **No Matching Patient Identified.** The system was not able to locate a patient matching your search criteria. Click **Try Again** to open the Patient Request page where you can perform a partial search or modify your search criteria.
2. **Multiple Patient.** The system identified multiple patients matching your search criteria. Click **Try Again** to open the Patient Request page, then click **Search** at the bottom of the page. The Multiple Patients Found window will display prompting you to select the patients for whom you wish to run a report. The Multiple Patients Found window is shown on the following page.

Multiple Patients Found [Why do I see this?](#)

We identified multiple patients who match the criteria you provided. You have the following options:

- Refine your search by providing additional search information.
- Select any patient group to run a report.
- If you believe more than one group identifies your patient, select them to run a report.

Patient 2786

| Name | DOB | Gender | Address |
|-----------------|------------|--------|--------------------------------------|
| BOB TESTPATIENT | 1900-01-01 | female | 1023 NOT REAL ST, WITCHITA, KS 67203 |

Patient 2787

| Name | DOB | Gender | Address |
|-----------------|------------|---------|--|
| BOB TESTPATIENT | 1900-01-01 | male | 1023 NOT REAL ST, WITCHITA, KS 67203 |
| BOB TESTPATIENT | 1900-01-01 | female | 1023 NOT REAL ST, WITCHITA, KS 67203 |
| BOB TESTPATIENT | 1900-01-01 | male | 1023 NOT REAL ST, WITCHITA, KS 67203 |
| Bob Testpatient | 1900-01-01 | unknown | 1023 NOT REAL STREET, WITCHITA, KS 67203 |

Select the correct patient(s), and then click **Run Report** to view the Patient Report. For more information on viewing report results, please refer to [Viewing a Patient Report](#).

4.4.3 No Prescriptions Found in Bulk Patient Search

If the **Status** column indicates **No RXs Found** for a patient, the patient exists in the database, but no prescriptions were reported for the patient in your report timeframe. Upon clicking the patient's name, **No Prescriptions Found in Date Range** will be indicated in the **Reason** field.

| Patient Full Name | DOB | Prescribers | Dispensers | Prescriptions | Supervisor | Status |
|-------------------|------------|-------------|------------|---------------|------------|--------------|
| bob testpatient | 01/01/1900 | 6 | 6 | 11 | | Ready |
| john doe | 01/01/1900 | 0 | 0 | 0 | | No RXs Found |

| | | | |
|---|--|---------|------|
| john doe | | Refresh | View |
| Date of Birth: 01/01/1900 | | | |
| Location: | | | |
| PMPJ States: | | | |
| Reason: No Prescriptions Found in Date Range | | | |
| Prescription Fill Dates: January 13, 2018 until July 18, 2018 | | | |

You may click **View** if you need to export the blank report, or you may click **Refresh** to display the Patient Request page where you can change the date range and run a new report.

4.5 My Rx

If you have a DEA number associated with your AWARxE account, My Rx allows you to run a report that displays the filled prescriptions for which you were listed as the prescriber.

***Note:** This functionality is only available if you have a DEA number associated with your user profile.*

To run the My Rx report:

1. Click **Menu** > **My Rx**.

The My Rx search page is displayed.

2. Enter the date range for your search in the **From** and **To** fields using the *MM/DD/YYYY* format.
3. Click the checkbox next to the DEA number(s) for which you wish to run a report.
4. If you wish to search for a specific drug, enter the generic drug name in the **Drug Name** field.
5. Click **Search**.

Your report results are displayed. If configured by your PMP Administrator, you may click **Download PDF** or **Download CSV** to export your report results.

| DEA Number | Prescriber Name | Address | City | State | Zip |
|------------|-----------------|-------------|--------|-------|-------|
| JC111119 | JORDAN, DOCTOR | 456 MAIN ST | LYNDON | KY | 40242 |

| Date Written | DEA (Last 4) | Patient | Year of Birth | Drug Name | Days Supply | Pharmacy | Pharmacy Address |
|--------------|--------------|------------------|---------------|--------------------------------|-------------|------------------|-----------------------------------|
| 10/11/2017 | 1119 | PATIENT, JOSEPH | 1972 | HYDROCODON-ACETAMINOPHEN 5-325 | 30 | GENERIC PHARMACY | 123 PORTER ST LOUISVILLE KY 40202 |
| 10/11/2017 | 1119 | PATIENT, TEST | 1945 | HYDROCODON-ACETAMINOPHEN 5-325 | 30 | APPRISS PHARMACY | 123 MAIN ST LYNDON KY 40242 |
| 10/11/2017 | 1119 | PATIENT, DAVE | 1985 | HYDROCODON-ACETAMINOPHEN 5-325 | 30 | HEALTHY PHARMACY | 123 STOUT ST LOUISVILLE KY 40202 |
| 10/11/2017 | 1119 | PATIENT, SALLY | 1970 | HYDROCODON-ACETAMINOPHEN 5-325 | 30 | ONE PHARMACY | 123 HOLSOPPLE LYNDON KY 40242 |
| 10/11/2017 | 1119 | PATIENT, MALLORY | 1980 | HYDROCODON-ACETAMINOPHEN 5-325 | 30 | FIRST PHARMACY | 123 1ST ST LYNDON KY 40242 |
| 10/11/2017 | 1119 | PATIENT, STEVEN | 1975 | HYDROCODON-ACETAMINOPHEN 5-325 | 30 | ANOTHER PHARMACY | 444 HOP ST LOUISVILLE KY 40211 |

4.6 Patient Alerts

Note: This section is user role dependent, meaning that certain roles will be unable to view this section.

The **Patient Alerts** menu option displays your available clinical alerts. This feature delivers custom alerts and notifications to prescribers to alert them when patients meet or exceed the specified thresholds, as configured by your PMP Administrator.

A comprehensive list of alerts you may see is provided in the table below. *Note that the alerts that are available to you and the thresholds associated with those alerts are configured by your PMP Administrator.*

| Alert Type | Description |
|-----------------------------------|--|
| Prescriber & Dispenser Thresholds | Generates an alert when the number of prescribers and dispensers specified by your PMP Administrator is met or exceeded within a set time period |
| Daily Active MME Threshold | Generates an alert when the daily active morphine milligram equivalent (MME) is greater than or equal to the value specified by your PMP Administrator |
| Opioid & Benzodiazepine Threshold | Generates an alert when opioids and benzodiazepines are prescribed within the time period set by your PMP Administrator |

| Alert Type | Description |
|-----------------------------------|--|
| Daily Active Methadone Threshold | Generates an alert when the daily active MME for methadone is greater than or equal to the value specified by your PMP Administrator |
| Opioid Consecutive Days Threshold | Generates an alert when opioids have been received daily for longer than the time period set by your PMP Administrator |

To access these alerts:

1. Click **Menu > Patient Alerts**.

The Patient Alerts page is displayed. This page displays the patient who exceeded an alert threshold and the threshold that was exceeded.

| Patient Full Name | DOB | Daily Active MME | Opioid/Benzo | Prescriber & Dispenser |
|-------------------|------------|------------------|--------------|----------------------------|
| [REDACTED] | 01/01/1900 | | | View Alert |

2. To view the full alert message, as well as the patient report that was generated when the alert was created, click **View Alert**.

Note: You can also access the full alert message and associated patient report by clicking the patient's name in the Patient Alerts section of your Dashboard.

The Patient Report is displayed. Note that the Clinical Alert is displayed below the patient's demographic information.

Report Prepared: 10/23/2018
Date Range: 08/19/2018 – 08/22/2018

⚠ Patient Seeing Multiple Providers for Controlled Substances 08/22/2018

This patient received controlled substance prescriptions from 3 or more prescribers and 3 or more pharmacies in a three-month period.

| PATIENT'S COUNTS | | ALERT THRESHOLDS | |
|----------------------|---|------------------|---|
| Prescribers: | 3 | Prescribers: | 3 |
| Pharmacies: | 3 | Pharmacies: | 3 |
| Time Frame: 0 Months | | | |

| Summary | Opioids* (excluding buprenorphine) | | Buprenorphine* | | |
|---------------------|------------------------------------|--------------------|----------------|-------------------|-----|
| Total Prescriptions | 3 | Current Qty | 0.0 | Current Qty | 0.0 |
| Total Private Pay | 0 | Current MME/day | 0.0 | Current mg/day | 0.0 |
| Total Prescribers | 3 | 30 Day Avg MME/day | 0.0 | 30 Day Avg mg/day | 0.0 |
| Total Pharmacies | 3 | | | | |

Note: For more information about viewing Patient Reports, please refer to the [Viewing a Patient Report](#) section of this document.

5 Rx Management

The Rx Management page, located under **Menu > Data**, allows you to manage prescriptions within PMP AWARxE. If you are a dispenser, you can correct dispensation errors, modify inaccuracies on existing prescriptions (e.g., incorrect prescriber information), add new prescriptions, and review prescription history for the pharmacy.

Notes:

- Depending on the settings enabled by your State Administrator for the portal in general and for specific role types, different options may be available. The screenshots and descriptions in the following sections are all inclusive. If an option is not available, then it has not been enabled by your State Administrator.
- In order to utilize this functionality, you must have an Employer Identifier on your account and agree that you are responsible for correcting/maintaining prescription information of the employer Identifier for submission to PMP AWARxE. This must be done during registration. If you have already registered and do not have any Pharmacy Identifiers available for selection, please contact your State Administrator to have the necessary Identifiers added and to agree to the terms of use.

5.1 Error Correction

The Error Correction page displays a list of erroneous records submitted by you or by your employer, if applicable. To access the Error Correction page, click **Data > Rx Management > Error Correction**.

Powered by **AWARxE**
Support: 1-866-Appriss

[Error Correction](#)
[Rx Maintenance](#)
[New Rx](#)
[PharmacyRx](#)
[PharmacyRx History](#)

Advanced Options ▾

Rx Error List

Download PDF
 Download CSV

Displaying 7 of 7

| Rx Number | Date Filled | Pharmacy Name | Pharmacy DEA | Pharmacy NCPDP | Errors |
|----------------------|-------------|-------------------|--------------|----------------|--------|
| 6U6wIacxzEjVN13u1 | 06/04/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |
| IVXVycLZG0bgSL | 06/07/2018 | Carter-Morissette | AS0000000 | 4305074 | 1 |
| yXNJEaX91YMqA1VZp | 06/07/2018 | Carter-Morissette | AS0000000 | 4305074 | 1 |
| NX6HIW2GiqId9Iz53 | 06/07/2018 | Carter-Morissette | AS0000000 | 4305074 | 1 |
| UTzXQAYppaJyQs6e8Tcj | 06/08/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |
| Nlxzu9Ycn | 06/09/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |
| NwY | 06/09/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |

From this page, you can search for specific records and/or correct the errors.

Note: Error correction within AWARxE is only available for prescriptions submitted via SFTP, file upload, or real-time submission to PMP Clearinghouse. Any prescriptions submitted via Universal Claim Form cannot be submitted to PMP AWARxE with a validation error, as the error must be corrected prior to submission.

5.1.1 Search for a Record

1. From the Error Correction tab, click **Advanced Options**.

2. Enter your search criteria in the appropriate field(s). You may search by any or all of the following:

- Pharmacy Identifier
- RX Number
- Fill Start Date
- Fill End Date

3. Click **Search**.

A list of records matching your search criteria is displayed.

POWERED BY **AWGIXE**
Support: 1-866-Appriss

Advanced Options ▾ START DATE 06/01/2018 END DATE 06/20/2018 Search

Rx Error List Download PDF Download CSV

Displaying 7 of 7

| Rx Number | Date Filled | Pharmacy Name | Pharmacy DEA | Pharmacy NCPDP | Errors |
|---------------------|-------------|-------------------|--------------|----------------|--------|
| 6U6wIacxzEjVN13u1 | 06/04/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |
| IVXVycLZG0bgSL | 06/07/2018 | Carter-Morissette | AS0000000 | 4305074 | 1 |
| yXNJEaX91YMqA1VZp | 06/07/2018 | Carter-Morissette | AS0000000 | 4305074 | 1 |
| NX6HIW2Giqfd9lz53 | 06/07/2018 | Carter-Morissette | AS0000000 | 4305074 | 1 |
| UTzXQAYppaJyQs6e8Tq | 06/08/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |
| Ntxzu9Ycn | 06/09/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |
| NwY | 06/09/2018 | Carter-Morissette | AS0000000 | 4305074 | 2 |

5.1.2 Correct an Error

1. From the Error Correction page, click the link in the **Rx Number** column for the record you wish to correct.

The screenshot shows the 'Error Correction' page with a navigation bar containing 'Error Correction', 'Rx Maintenance', 'New Rx', 'PharmacyRx', and 'PharmacyRx History'. Below the navigation bar is a search area with 'Advanced Options', 'START DATE' (06/01/2018), 'END DATE' (06/20/2018), and a 'Search' button. The main content area is titled 'Rx Error List' and includes 'Download PDF' and 'Download CSV' links. A table displays 7 records, with the first row highlighted by a red box:

| Rx Number | Date Filled | Pharmacy Name | Pharmacy DEA | Pharmacy NCPDP | Errors |
|----------------------|-------------|-------------------|--------------|----------------|--------|
| 6U6wIacxzEjVN13u1 | 06/04/2018 | Carter-Morrisette | AS0000000 | 4305074 | 2 |
| IVXVycLZG0bgSL | 06/07/2018 | Carter-Morrisette | AS0000000 | 4305074 | 1 |
| yXNJEaX91YMqA1VZp | 06/07/2018 | Carter-Morrisette | AS0000000 | 4305074 | 1 |
| NX6HIW2Giqd9lz53 | 06/07/2018 | Carter-Morrisette | AS0000000 | 4305074 | 1 |
| UTzXQAyppaJyQs6e8Tcj | 06/08/2018 | Carter-Morrisette | AS0000000 | 4305074 | 2 |
| Nbxu9Ycn | 06/09/2018 | Carter-Morrisette | AS0000000 | 4305074 | 2 |
| NwY | 06/09/2018 | Carter-Morrisette | AS0000000 | 4305074 | 2 |

The record is displayed. *Note that the number of errors in the record is displayed at the top of the page.*

The screenshot shows the patient record for Rx #6U6wIacxzEjVN13u1, indicating '2 Errors Unresolved'. The patient information is as follows:

| Patient | | |
|-------------|--------------------|-------------------|
| First Name* | Address* | ID Type |
| Billie | 62232 ORIN CORNERS | State Issued ID |
| Middle Name | Address Line 2 | ID Number |
| Brody | SUITE 787 | o4shvQCwUn |
| Last Name* | City* | Patient Location |
| Becker | ANGELINEVILLE | Intermediary Care |
| DOB* | State* | Phone Number |
| 01/22/1986 | Pennsylvania | 6987789177 |
| Gender* | Postal Code* | |
| Unknown | 57607-2002 | |

2. Scroll through the record to locate the error(s). Fields containing errors are red, and the specific error message is displayed below the field.

The screenshot shows the drug record for Rx #6U6wIacxzEjVN13u1, highlighting an error in the quantity field:

| Drug | | |
|-------------|--|-------------|
| NDC Number | Quantity | Units |
| 00555076702 | 10000.0 | Milliliters |
| | Quantity value must fall between 0 and 9999. | |

3. Correct the error(s), and then click **Submit**.
 - a. If all errors have been resolved, the record is submitted.

Or

- b. If there are still errors on the page, the number of errors is displayed at the top of the page. Repeat steps 2-3 until all errors have been corrected.

5.2 Rx Maintenance

Rx Maintenance allows you to search for a specific prescription record and correct or void that record. To access the Rx Maintenance page, click **Data > Rx Management > Rx Maintenance**.

Rx Search

*Requires at least one Pharmacy Identifier and Rx Fill Dates

Prescriptions Number


Rx Number

Prescriber


Last Name

Pharmacy Identifiers

Prescriptions Fill Dates

From *
 

Search limit: 24 months

To *
 

5.2.1 Correcting Prescriptions

To search for and correct a prescription record:

1. Complete the fields on the Rx Search page. Note that the **Pharmacy Identifiers** and **Prescription Fill Dates** fields are required.
2. Click **Search**.

Your search results are displayed.

Rx Search Results

Identifier(s): FS4671601
Rx Fill Dates: 06/26/2016 (adjusted)-06/26/2018

Displaying all 5 entries

| Rx Number | Date Filled | Written At | Patient Name | Prescriber | Pharmacy Name | Pharmacy Identifier |
|-----------|-------------|------------|--------------------|-----------------------------|-----------------------------------|---------------------|
| 39467 | 2016-07-21 | 2016-07-18 | DAVID SMITH | PAUL FARKAS, MD | SPRINGFIELD FAMILY PHARMACY, INC. | FS4671601 |
| JD1528589 | 2016-09-09 | 2016-09-09 | JOHN DOE | Appriss Hospital - Resident | SPRINGFIELD FAMILY PHARMACY, INC. | FS4671601 |
| JD1528589 | 2016-09-19 | 2016-09-19 | JOHN DOE | OHIO DOC | SPRINGFIELD FAMILY PHARMACY, INC. | FS4671601 |
| 123450 | 2017-12-19 | 2017-12-19 | GEORGE TESTPATIENT | OHIO DOC | SPRINGFIELD FAMILY PHARMACY, INC. | FS4671601 |
| 457362 | 2018-01-10 | 2018-01-10 | JOHN DOE | APPRISS HOSPITAL - RESIDENT | SPRINGFIELD FAMILY PHARMACY, INC. | FS4671601 |

- Click the link in the **Rx Number** column for the record you wish to view and/or correct.

The Dispensation Correction Form page is displayed.

Dispensation Correction Form

Patient

Patient Type:
 Human Animal

First Name*

Middle Name

Last Name*

DOB*

Gender*

Address*

Address Line 2

City*

State*

Postal Code*

ID Type

ID Number

Patient Location

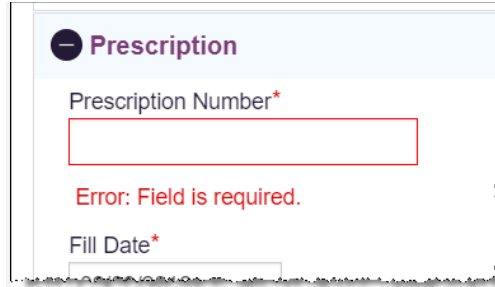
Phone Number

Pharmacy

- Make the necessary corrections, then click **Submit**.

If all fields pass validation, a message is displayed indicating that the record was successfully submitted.

Note: If any fields do not pass validation, an error message is displayed indicating that errors exist. Click **OK** on the error message, then scroll through the form to locate the errors. Fields containing errors are red, and the specific error message is displayed below the field.



The screenshot shows a form titled "Prescription" with a minus sign icon. It contains two input fields: "Prescription Number*" and "Fill Date*". The "Prescription Number*" field is highlighted with a red border and has a red error message below it: "Error: Field is required." The "Fill Date*" field is also highlighted with a red border.

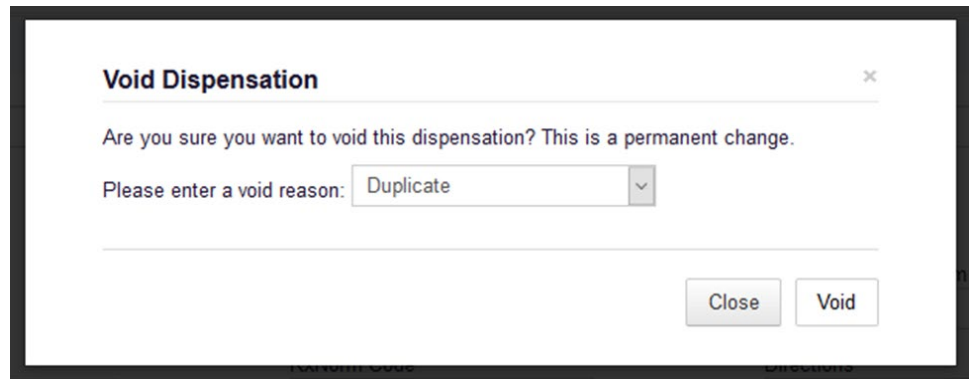
Once all errors have been corrected, click **Submit**.

5.2.2 Voiding Prescriptions

If you need to void a prescription:

1. Perform steps 1-3 in the [Correcting Prescriptions](#) section to locate the prescription.
2. Scroll down to the bottom of the Dispensation Correction page and click **Void**.

The Void Dispensation window is displayed asking you to confirm that you wish to void the record.



The screenshot shows a "Void Dispensation" dialog box with a close icon (X) in the top right corner. The text inside reads: "Are you sure you want to void this dispensation? This is a permanent change." Below this is a label "Please enter a void reason:" followed by a drop-down menu currently showing "Duplicate". At the bottom right of the dialog are two buttons: "Close" and "Void".

3. Select the reason you wish to void the record from the **Please enter a void reason** drop-down, then click **Void**.

Note: Voiding a record is a permanent change. In the event a record is voided that should not have been, you will need to resubmit the record.

5.3 New Rx

You can manually enter your prescription information into the Arizona PDMP database using the Manual Submission Form within the PMP AWAxE web portal. This form allows you to enter patient, prescriber, dispenser, and prescription information.

Please refer to the *Data Submission Guide for Dispensers* for the complete list of reporting requirements.

Note: This form cannot be saved and must be completed near the time of creation to avoid loss of information.

To access the New Rx page, click **Data > Rx Management > New Rx**.

To enter a new dispensation:

1. Complete the required fields.

Notes:

- A red asterisk (*) indicates a required field.
- If you are entering a compound, click the **Compound** checkbox in the Drug Information section of the page, complete the required fields for the first drug ingredient, then click **Add New** to add additional drug ingredients.

2. Once you have completed all required fields, click **Submit**.

If all fields pass validation, a message is displayed indicating that the record was successfully submitted.

Note: If any fields do not pass validation, the number of errors is displayed at the top of the page. Scroll through the form to locate the errors. Fields containing errors are red, and the specific error message is displayed below the field.

Once all errors have been corrected, click **Submit**.

5.4 PharmacyRx

If you have a DEA number associated with your AWARxE account, PharmacyRx allows you to run a report that displays all dispensations associated with that DEA number. To access the PharmacyRx page, click **Data > Rx Management > PharmacyRx**.

To perform a PharmacyRx search:

1. Click the radio button next to the DEA number for which you wish to generate the report.
2. Select the date range for the report in the **From** and **To** fields, using the *MM/DD/YYYY* format, or select a date from the calendar that is displayed when you click in these fields.
3. Click **Search**.

Your report results are displayed. If configured by your PMP Administrator, you may click **Download PDF** or **Download CSV** to export your report results.

| Fill Date | Rx # | Name | Year of Birth | Drug Name | Qty | Supply | Refill Number | Prescriber Name | Pymt Type |
|------------|-----------|--------------------|---------------|--------------------------------|------|--------|---------------|-------------------|---------------|
| 05/13/2018 | 152847 | TESTPATIENT, BOB | 1900 | HYDROCODON-ACETAMINOPHN 10-325 | 30.0 | 10 | 0 | Paul, Doctor | indian_nation |
| 05/12/2018 | 152846 | TESTPATIENT, ALICE | 1900 | HYDROCODON-ACETAMINOPHN 10-325 | 30.0 | 10 | 0 | Appriss, Inc | insurance |
| 04/26/2018 | AT1152500 | TESTPATIENT, BOB | 1900 | ACETAMINOPHEN-COD #3 TABLET | 3.0 | 3 | 0 | WALGREEN CO., CO. | paid |
| 04/25/2018 | AT1152500 | TESTPATIENT, ALICE | 1900 | ACETAMINOPHEN-COD #3 TABLET | 3.0 | 3 | 0 | Paul, Doctor | paid |
| 04/21/2018 | 152847B | TESTPATIENT, BOB | 1900 | HYDROCODON-ACETAMINOPHN 10-325 | 30.0 | 10 | 0 | Paul, Doctor | insurance |

6 User Profile

The User Profile section of the PMP AWARxE menu allows you to manage your AWARxE user profile, including:

- [Viewing and updating your profile information](#)
- [Set your default PMP InterConnect states](#)
- [Managing your delegate account\(s\)](#)
- [Updating or resetting your password](#)

6.1 My Profile

My Profile allows you to view your account demographics, including user role, license numbers, etc. as well as update your email address, healthcare specialty, time zone, mobile phone number, and supervisor(s) (if you are a delegate).

Note: If you need to update your personal or employer information (including DEA/NPI/NCPDP numbers), please contact your State Administrator.

To update your account:

1. Click **Menu > My Profile**.

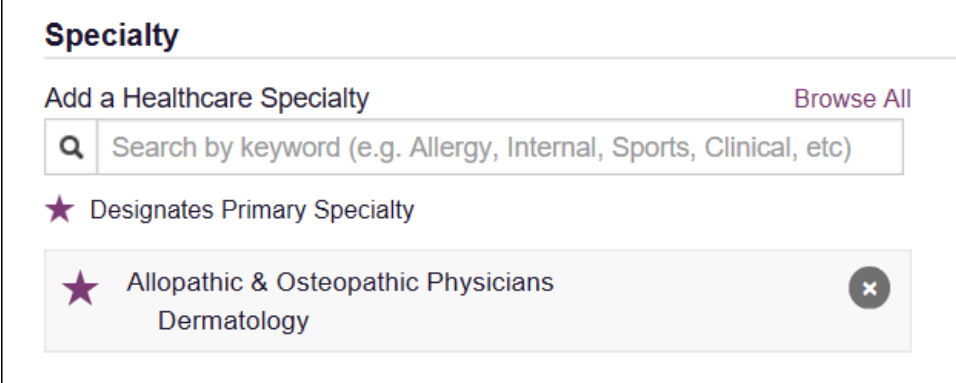
The My Profile page is displayed.

The screenshot shows the 'My Profile' page with the following sections and fields:

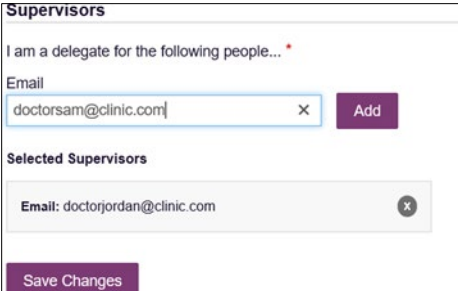
- Profile Info** (with an 'Edit' link):
 - Name: Robyn Weaver
 - Position/Rank:
 - DOB:
 - Primary Contact:
 - DEA Number(s):
 - Controlled Substance #: Type:
 - Professional License #: Type:
 - Employer DEA(s):
 - Employer:
 - Employer Phone:
 - Employer Fax:
 - Primary Work Location:
 - Roles:
- Specialty**:
 - Add a Healthcare Specialty Browse All
 - Search by keyword (e.g. Allergy, Internal, Sports, Clinical, etc)
 - ★ Designates Primary Specialty
- Setting**:
 - Time Zone: UTC
- Contact Information**:
 - Change email address or mobile phone number associated with this profile
 - Current Email: Robyn.Weaver@int
 - New Email Address: Re-enter New Email Address
 - Current Mobile Phone Number:
 - New Mobile Phone Number: Re-enter New Mobile Phone Number
- Supervisors**:
 - I am a delegate for the following people...
 - Save Changes

2. Update your information as necessary. The following notes may be helpful in updating your information:

- **Healthcare Specialty:** You can add or update your healthcare specialty in the Specialty section of the page. Search for your specialty by typing a few characters into the **Healthcare Specialty** field or click **Browse All** to view all available specialties and select yours from the list. If you have multiple specialties, you can designate your primary specialty by clicking the star icon to the left of the specialty. To remove a specialty, click the “x” button to the right of the specialty.



- **Updating Time Zone:** To update your time zone, select the correct time zone from the **Time Zone** drop-down.
- **Adding Supervisors:** If you are a delegate, you may add supervisors to or remove supervisors from your account in the Supervisors section of the page. To add a supervisor, enter the supervisor’s email address, and then click **Add**. To remove a supervisor, click the “x” button next to the supervisor.



- **Contact Information:** You may update the email address and mobile phone number associated with your account in the Contact Information section of the page.
To update the email address associated with your account, enter the new email address in the **New Email Address** field, then re-enter it in the **Re-enter Email Address** field. Once your changes have been saved, you will receive an email asking you to verify the new email address. Please ensure that you click the link in the verification email to verify your new email

address. *Note that the verification link is only valid for 20 minutes. If you click the verification link after it has expired, you will be sent a new link.*

To update the mobile phone number associated with your account, enter the new phone number in the **New Mobile Phone Number** field, then re-enter it in the **Re-enter New Mobile Phone Number** field.

Notes:

- *If **Mobile Phone Number** is a required field for your state and you do not have a mobile phone number, enter ten 5s in that field; for example, (555) 555-5555.*
- *You must have a mobile phone number on file to utilize the mobile password reset functionality.*

Contact Information

Change email address or mobile phone number associated with this profile

Current Email: apprisstester+peer_reviewer@gmail.com

| | |
|----------------------|----------------------------|
| New Email Address | Re-enter New Email Address |
| <input type="text"/> | <input type="text"/> |

| | |
|--|--|
| Current Mobile Phone Number: | |
| New Mobile Phone Number | Re-enter New Mobile Phone Number |
| <input type="text" value="###) ###) #####"/> | <input type="text" value="###) ###) #####"/> |

3. Once you have made all necessary changes, click **Save Changes**.

6.2 Setting Default PMP InterConnect States

PMP AWARxE is configured to integrate with PMP InterConnect to expand your search capabilities when researching a patient’s prescription history. This feature allows you to configure states to be selected by default when performing a Patient Request. To set your default PMP InterConnect states:

1. Click **Menu > Default PMPi States**.

The Default InterConnect PMPs page is displayed.

Default InterConnect PMPs

- Alabama
- Alaska
- California
- Delaware
- Florida
- Kentucky

2. Click the checkbox next to the state(s) you would like to be selected by default when performing a Patient Request.
3. Click **Update Defaults**.

Your selections are saved and will be selected by default when you create a Patient Request.

Note: *You can de-select default states as necessary—selecting default states does not require you to search for those states every time.*

6.2.1 Using PMP InterConnect with a Patient Rx Search

1. When creating a new Patient Request, the list of available PMP InterConnect states is provided at the bottom of the page.

PMP InterConnect Search
To search in other states as well as your home state for patient information, select the states you wish to include in your search

A Arizona
C Colorado Connecticut
I Idaho
K Kansas
M Massachusetts Michigan Minnesota
N New York
O Ohio PMP
R Rhode Island
T Tennessee CSMD
V Vermont

Note: *Available states are dependent upon your state's configurations and your user role.*

2. Click to select the state(s) from which you wish to obtain results. You may also click **Select All** to select all available states.
3. Once you click Search, PMP AWARe submits the request to the selected states' PMP InterConnect systems. Results from those states are then blended into the final Narx Report.

Notes:

- *The report does not separate prescription information on a state-by-state basis. It incorporates all information from all sources into a single report.*
- *Only an exact name match will return results from interstate searches. There will not be a multiple patient pick list displayed for patients who do not have an exact name match.*

6.3 Delegate Management

If you are a supervisor, the Delegate Management function allows you to approve or reject new delegates or remove existing delegates from your account.

6.3.1 Approving and Rejecting Delegates

If a user registers as a delegate and selects you as their supervisor, you will receive email notification that a delegate account is pending your approval.

Note: *If the request is not acted upon, the system will send follow-up emails advising you that action is still required.*

Once you have received the email notification:

1. [Log in to PMP AWARxE](#).
2. Click **Menu > Delegate Management**.

The Delegate Management page is displayed.

| Delegate Management | | | | | |
|--------------------------------------|----------|----------------------------------|-----------------|----------------|---------------|
| Select a delegate to review details. | | | | | |
| First | Last | Role | Delegate Status | Date Requested | Date Verified |
| Jordan | Delegate | Prescriber Delegate - Unlicensed | Pending | 04/06/2018 | |
| Adam | Delegate | Prescriber Delegate - Unlicensed | Approved | 04/06/2018 | 04/11/2018 |

Note: *New delegates are identified with a status of "Pending."*

3. Click the delegate's name to display their information in the detail card at the bottom of the page.

Jordan Delegate Approve Reject

| | | |
|---|--|--|
| Role: Prescriber Delegate - Unlicensed Phone: 5028155584 Email: jrcrawford23@yahoo.com (Unverified) Address: 10401 Linn Station Rd Louisville, KY 40223 Date of Birth: 01/01/1901 | Delegate (pending) Personal DEA National provider (invalid) | 4 Supervisors Jordan Crawford (pending) jrcrawford@appriss.com Jordan Admin (rejected) jrcrawford+admin2@aperix.com |
|---|--|--|

4. Click **Approve** to approve the delegate;
Or
5. Click **Reject** to reject the delegate. If rejected, the delegate will be removed.

6.3.2 Removing Delegates

If you need to remove a delegate from your account:

1. Click **Menu > Delegate Management**.

The Delegate Management page is displayed.

| Delegate Management | | | | | |
|--------------------------------------|----------|----------------------------------|-----------------|----------------|---------------|
| Select a delegate to review details. | | | | | |
| First | Last | Role | Delegate Status | Date Requested | Date Verified |
| Jordan | Delegate | Prescriber Delegate - Unlicensed | Pending | 04/06/2018 | |
| Adam | Delegate | Prescriber Delegate - Unlicensed | Approved | 04/06/2018 | 04/11/2018 |

2. Click the delegate's name to display their information in the detail card at the bottom of the page.
3. Click **Remove**.

Upon removal, the delegate's status will be returned to "Pending." The delegate is not removed from your delegate list.

Notes:

- If you need to add the user again at a later date, select the former delegate, then click **Approve** to add them to your account.
- If you need to completely dissociate a delegate from your account, select the former delegate, then click **Reject**. Rejecting a delegate will remove them from your account.
- It is your responsibility to regularly maintain your delegate list and remove access if it is no longer necessary.

6.4 Password Management

Your AWARe password expires every 90 days. There are two ways you can manage your password:

1. You can proactively change your password within the application before it expires by [updating your current password](#).
2. If your password has already expired, or if you have forgotten your password, you can [reset your password](#). Note that you can reset your password via email or mobile phone.

6.4.1 Updating a Current Password

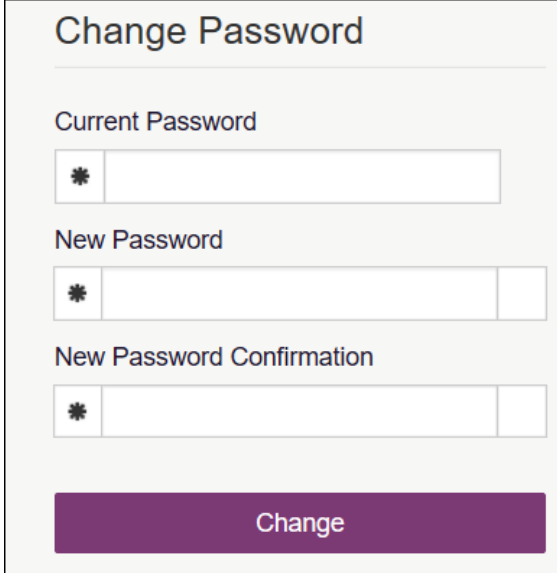
If your password has not expired, but you would like to proactively reset it, you can do so within the AWARe application.

Note: This functionality requires that you know your current password and are logged into PMP AWARe.

To update your password:

1. Click **Menu > Password Reset**.

The Change Password page is displayed.



Change Password

Current Password

*

New Password

*

New Password Confirmation

*

Change

2. Enter your current password in the **Current Password** field.
3. Enter a new password in the **New Password** field, then re-enter it in the **New Password Confirmation** field. The password guidelines are provided below.

Passwords must contain:

- *At least eight (8) characters*
- *One (1) uppercase letter*
- *One (1) lowercase letter*
- *One (1) number*
- *One (1) special character such as !, @, #, \$, etc.*

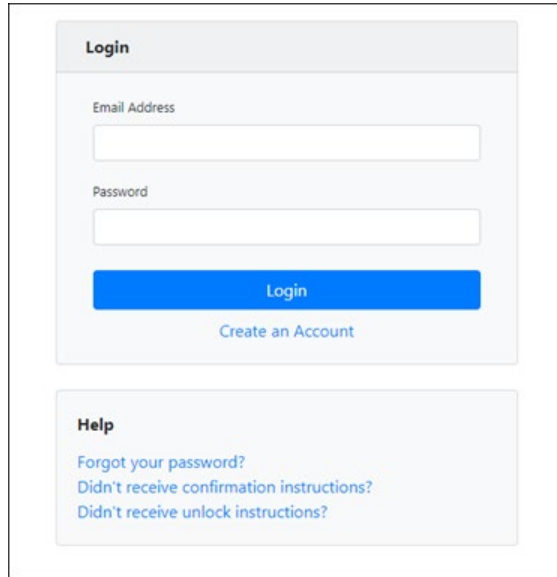
4. Click **Change**.

Your password is updated, and you will use the new password the next time you log in to the system.

6.4.2 Resetting a Forgotten Password

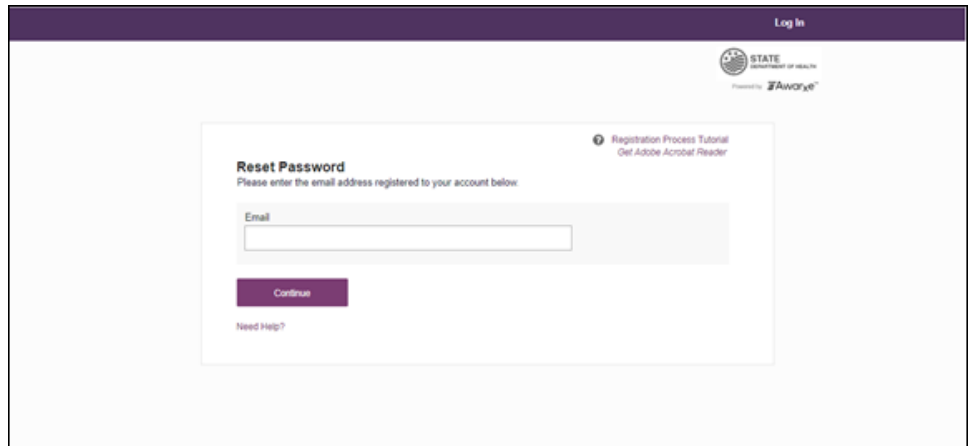
1. If you have forgotten your password or your password has expired, navigate to <https://arizona.pmpaware.net>.

The Log In page is displayed.



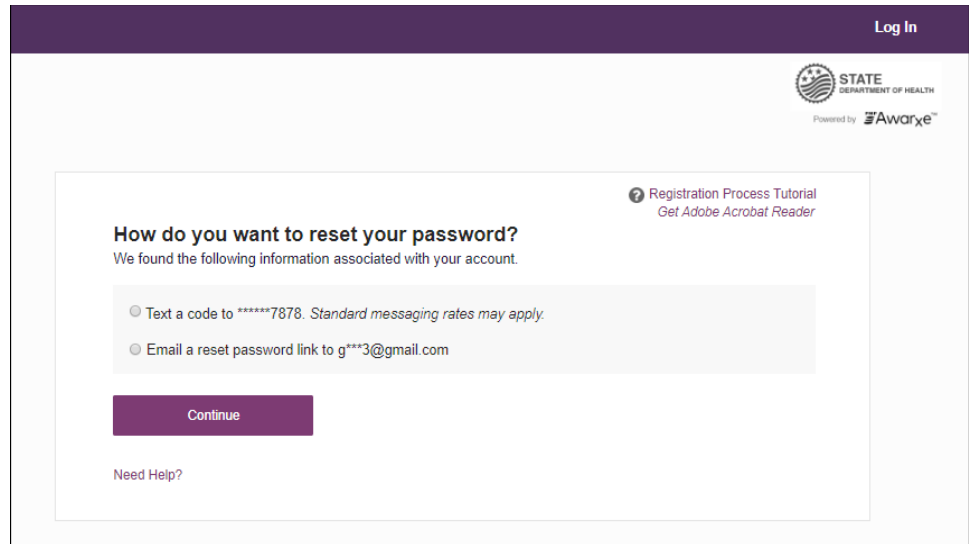
2. Click **Reset Password**.

The Reset Password page is displayed.



3. Enter the email address associated with your account, then click **Continue**.

You will be prompted to select how you want to reset your password.

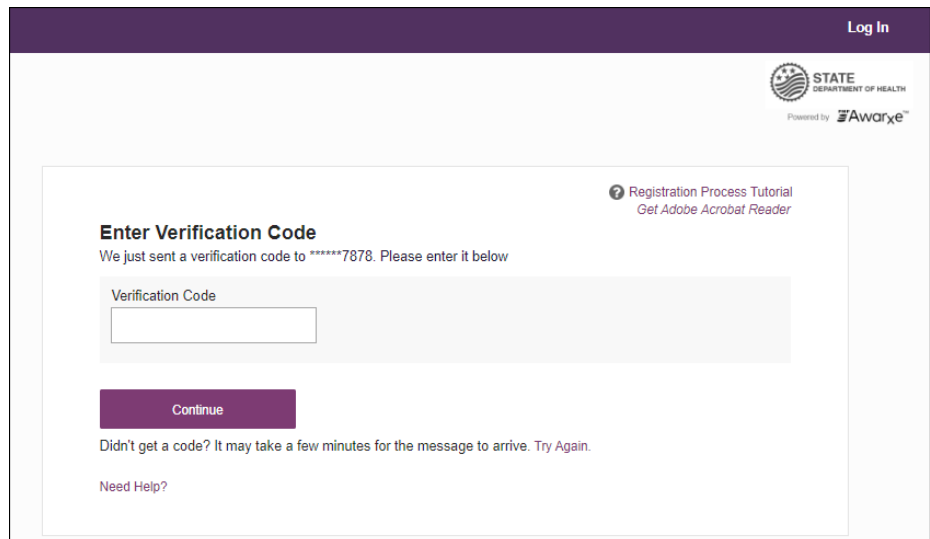


The screenshot shows a web interface for password reset. At the top right, there is a 'Log In' link and the Arizona State Department of Health logo, with 'Powered by Awarx' below it. The main content area has a heading 'How do you want to reset your password?' and a sub-heading 'We found the following information associated with your account.' Below this are two radio button options: 'Text a code to *****7878. Standard messaging rates may apply.' and 'Email a reset password link to g***3@gmail.com'. A purple 'Continue' button is positioned below the options, and a 'Need Help?' link is at the bottom left. In the top right corner of the content area, there are links for 'Registration Process Tutorial' and 'Get Adobe Acrobat Reader'.

4. Select whether you would like to reset your password via a code texted to your mobile phone or via an email containing a link to reset the password.

Note: Resetting your password via mobile phone requires that you have a mobile phone number stored in the system. Please refer to [My Profile](#) for information on adding your mobile phone number to your account. If you do not have a mobile phone number stored in the system, and you cannot remember your password or it has expired, please select the email option.

5. Click **Continue**.
 - a. If you selected the mobile phone option, a verification code is sent to your mobile phone, and you are prompted to enter that code.



The screenshot shows a web interface for entering a verification code. At the top right, there is a 'Log In' link and the Arizona State Department of Health logo, with 'Powered by Awarx' below it. The main content area has a heading 'Enter Verification Code' and a sub-heading 'We just sent a verification code to *****7878. Please enter it below'. Below this is a text input field labeled 'Verification Code'. A purple 'Continue' button is positioned below the input field. Below the button, there is a link that says 'Didn't get a code? It may take a few minutes for the message to arrive. Try Again.' and a 'Need Help?' link at the bottom left. In the top right corner of the content area, there are links for 'Registration Process Tutorial' and 'Get Adobe Acrobat Reader'.

Once you have received the verification code, enter it, then click **Continue**.

OR

- b. If you selected the email option and the email address you provided is valid and registered, you will receive an email containing a link to reset your password. Once you have received the email, click the link.

Once you have entered the verification code or clicked the link in the email, the Change Password page is displayed.

6. Enter a new password in the **New Password** field, then re-enter it in the **New Password Confirmation** field. The password guidelines are provided below.

Passwords must contain:

- *At least eight (8) characters*
- *One (1) uppercase letter*
- *One (1) lowercase letter*
- *One (1) special character such as !, @, #, \$, etc.*

You cannot re-use any of your last 12 passwords.

7. Click **Change**.

Your password is updated, and you will use the new password the next time you log in to the system.

Notes:

- *If you use the email option, the password reset link is only active for 20 minutes. After the time has expired, you will need to repeat steps 1-5 to generate a new password reset email.*
- *If you use the mobile reset option, the validation code is only active for 20 minutes. In addition, only the most recent code is valid (e.g., if you requested a validation code twice, only the second code would be valid).*
- *Per our security protocol, PMP AWARe will not confirm the existence of an account. If you do not receive an email at the email address provided, follow the steps below:*
 1. *Ensure you entered a valid email address.*
 2. *Check your Junk, Spam, or other filtered folders for the email.*
 3. *If the email address is correct but you have not received the email, contact your PMP Administrator to request a new password or determine what email address is associated with your account.*
 4. *Add the following email addresses and domains to your contacts list, or contact your organization's IT support to have them added as safe senders:*
 - (a) no-reply-pmpaware@globalnotifications.com

(b) globalnotifications.com
(c) amazonses.com

7 Assistance and Support

7.1 Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

- Contact Bamboo Health at 1-855-9AZ-4PMP (1-855-929-4767);

OR

- Create a support request at the following URL:

<https://pmpawarxe.zendesk.com/hc/en-us/>

Technical assistance is available 24 hours per day, 7 days per week, 365 days per year.

7.2 Administrative Assistance

If you have non-technical questions about the Arizona PDMP, please contact:

CSPMP Admin

Phone: 602-771-2732

Email: pmp@azpharmacy.gov

8 Document Information

8.1 Disclaimer

Bamboo Health has made every effort to ensure the accuracy of the information in this document at the time of printing. However, information is subject to change.

8.2 Change Log

| Version | Date | Chapter/Section | Change Made |
|---------|------------|--|--|
| 1.0 | | N/A | N/A; initial publication |
| 2.0 | 02/01/2019 | Global | Updated to current document template |
| | | 6.1/My Profile | Added instructions for adding a mobile phone number to account profile |
| | | 6.4/Resetting a Forgotten Password | Added instructions for resetting a password via mobile phone |
| 2.1 | 06/17/2019 | 2/Registration | Replaced registration instructions with updated registration process |
| | | 4.2.3/Summary | Added a note clarifying opioid and buprenorphine counts included on the Patient Report |
| 2.2 | 01/08/2020 | 4.6/Patient Alerts | Updated to reflect the addition of the Clinical Alerts feature |
| 2.3 | 06/22/2021 | Global | Updated screenshots as necessary to reflect updates made to the system to ensure that it is ADA compliant. |
| 2.4 | 11/10/2021 | 4/RxSearch | Updated screenshots and information within the section to reflect the new tiles layout |
| | | Appendix A/PMP AWARxE | Added Appendix A |
| 2.5 | 02/25/2022 | 4.1.1/Creating a Patient Request as a Delegate | Added new section |
| | | 7/Assistance and Support | Updated Zendesk link |

| | | | |
|-----|------------|--------|---|
| 3.0 | 06/09/2022 | Global | Updated guide to reflect Bamboo Health branding |
|-----|------------|--------|---|

Appendix A: PMP AWAARxE Tile Report

Introduction to PMP AWAARxE Tile Report

All approved users have access to an advanced patient support tool called PMP AWAARxE Tile Report. In addition to the existing functionality and the current patient PMP report, PMP AWAARxE Tile report offers a representation of the data in an interactive format to help physicians, pharmacists, and care teams access and more quickly and easily comprehend the data to aid in clinical decisions and provide improved patient safety and outcomes. PMP AWAARxE Tile report also provides tools and resources that support patients' needs and connect them to treatment, when appropriate.

With this platform, healthcare providers have access to all of the features and functions of PMP AWAARxE with a consistent look and feel for users who access the solution through the web portal. It also enables delivery of PMP AWAARxE within Electronic Health Record (EHR) and Pharmacy Management Systems for those prescribers and dispensers who choose to access PMP AWAARxE Tile report through integration within their healthcare IT system.

This appendix is intended to provide an overview of the PMP AWAARxE Tile platform that provides a breakdown of the report.

Why PMP AWAARxE?

PMP AWAARxE is a platform to help clinicians identify, prevent, and manage substance use disorder (SUD). We know that safe prescribing practices must be part of a multi-dimensional response to this public health crisis. It allows prescribers and dispensers to identify patients who may be at risk for prescription drug addiction and resources that clinicians can utilize to ensure that patients can be provided with the care they need. The PMP AWAARxE Tile platform is user friendly, fast, easily integrated into a patient's electronic medical record, and interoperable with other states. We view PMP AWAARxE as an important component in our response to the current opioid crisis.

Who Has Access to PMP AWAARxE Tile Report?

PMP AWAARxE is available to the end user, whether accessing via the web portal or integrated EHR system or pharmacy software.

PMP AWAxRxE Tile Report Layout

The PMP AWAxRxE Tile report interface is displayed as tiles containing specific prescription information. The tiles displayed may vary depending on the display configured by your PMP administrator. The following overview provides common tiles you may see on your report.

| Header | <div style="border: 1px solid #ccc; padding: 10px;"> <p style="text-align: right; margin: 0;">[REDACTED], 17M</p> <p>Date of Birth: [REDACTED] Recent Address: [REDACTED], KY 40212 Status of States Queried: Error for 1 or more states. View Details View Linked Records (7)</p> </div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------|---|--------------------|------------------------------------|-------------------|----------------|---------|---------------------|------------|-------------|------------|-------------|-------|-------------------|------------|-----------------|------------|----------------|-------|-------------------|------------|--------------------|------------|-------------------|-------|------------------|------------|------------|------------|----|-------|------------|------------|------------|------------|----|-------|------------|------------|------------|------------|----|------------|------------|------------|------------|------------|----|-------|------------|------------|------------|------------|----|-------|------------|
| RX Summary | <div style="border: 1px solid #ccc; padding: 10px;"> <h3 style="margin: 0;">RX Summary</h3> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Summary</th> <th colspan="2" style="text-align: left;">Opioids* (excluding Buprenorphine)</th> <th colspan="2" style="text-align: left;">Buprenorphine*</th> </tr> </thead> <tbody> <tr> <td>Total Prescriptions</td> <td style="text-align: right;">70</td> <td>Current Qty</td> <td style="text-align: right;">137</td> <td>Current Qty</td> <td style="text-align: right;">48</td> </tr> <tr> <td>Total Private Pay</td> <td style="text-align: right;">3</td> <td>Current MME/day</td> <td style="text-align: right;">55.00</td> <td>Current mg/day</td> <td style="text-align: right;">2.00</td> </tr> <tr> <td>Total Prescribers</td> <td style="text-align: right;">8</td> <td>30 Day Avg MME/day</td> <td style="text-align: right;">32.50</td> <td>30 Day Avg mg/day</td> <td style="text-align: right;">2.00</td> </tr> <tr> <td>Total Pharmacies</td> <td style="text-align: right;">8</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> </div> | Summary | Opioids* (excluding Buprenorphine) | | Buprenorphine* | | Total Prescriptions | 70 | Current Qty | 137 | Current Qty | 48 | Total Private Pay | 3 | Current MME/day | 55.00 | Current mg/day | 2.00 | Total Prescribers | 8 | 30 Day Avg MME/day | 32.50 | 30 Day Avg mg/day | 2.00 | Total Pharmacies | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Summary | Opioids* (excluding Buprenorphine) | | Buprenorphine* | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Prescriptions | 70 | Current Qty | 137 | Current Qty | 48 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Private Pay | 3 | Current MME/day | 55.00 | Current mg/day | 2.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Prescribers | 8 | 30 Day Avg MME/day | 32.50 | 30 Day Avg mg/day | 2.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Pharmacies | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Providers | <div style="border: 1px solid #ccc; padding: 10px;"> <p>Providers Column Settings</p> <p>Total: 8 Showing 1-0 of 8 Items View 15 Items < 1 of 1 ></p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Name</th> <th>Address</th> <th>City</th> <th>State</th> <th>Zipcode</th> <th>Phone</th> </tr> </thead> <tbody> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>North Park</td><td>CO</td><td>41113</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>-</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>North Park</td><td>CO</td><td>80134</td><td>-</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80434</td><td>-</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134-4321</td><td>-</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>-</td></tr> </tbody> </table> <p style="text-align: right;">Showing 1-0 of 8 Items View 15 Items < 1 of 1 ></p> </div> | Name | Address | City | State | Zipcode | Phone | [REDACTED] | [REDACTED] | North Park | CO | 41113 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | - | [REDACTED] | [REDACTED] | North Park | CO | 80134 | - | [REDACTED] | [REDACTED] | South Park | CO | 80434 | - | [REDACTED] | [REDACTED] | South Park | CO | 80134-4321 | - | [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | - |
| Name | Address | City | State | Zipcode | Phone | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | North Park | CO | 41113 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | North Park | CO | 80134 | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80434 | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134-4321 | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pharmacies | <div style="border: 1px solid #ccc; padding: 10px;"> <p>Pharmacies Column Settings</p> <p>Total: 8 Showing 1-0 of 8 Items View 15 Items < 1 of 1 ></p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Name</th> <th>Address</th> <th>City</th> <th>State</th> <th>Zipcode</th> <th>Phone</th> </tr> </thead> <tbody> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>North Park</td><td>CO</td><td>43621</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>South Park</td><td>CO</td><td>80134</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>East Park</td><td>CO</td><td>80444</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>East Park</td><td>CO</td><td>80441</td><td>[REDACTED]</td></tr> <tr><td>[REDACTED]</td><td>[REDACTED]</td><td>Sedona</td><td>CO</td><td>80445</td><td>[REDACTED]</td></tr> </tbody> </table> <p style="text-align: right;">Showing 1-0 of 8 Items View 15 Items < 1 of 1 ></p> </div> | Name | Address | City | State | Zipcode | Phone | [REDACTED] | [REDACTED] | North Park | CO | 43621 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | [REDACTED] | [REDACTED] | East Park | CO | 80444 | [REDACTED] | [REDACTED] | [REDACTED] | East Park | CO | 80441 | [REDACTED] | [REDACTED] | [REDACTED] | Sedona | CO | 80445 | [REDACTED] |
| Name | Address | City | State | Zipcode | Phone | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | North Park | CO | 43621 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | South Park | CO | 80134 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | East Park | CO | 80444 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | East Park | CO | 80441 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| [REDACTED] | [REDACTED] | Sedona | CO | 80445 | [REDACTED] | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Prescriptions | | | | | | | | | | | | |
|---|------------|----|---------------------------------|-------|------|------------|------|------------|--------|-------------|-------------|-----|
| Total: 70 Private Pay: 3 | | | | | | | | | | | | |
| Showing 1-15 of 70 Items View 15 Items < 1 of 5 > | | | | | | | | | | | | |
| Filled | Written | ID | Drug | QTY | Days | Prescriber | RX # | Dispenser | Refill | Daily Dose* | Print Type | PMP |
| 11/13/2014 | 11/05/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 80.00 | 40 | We Tea | | Cos (3475) | 0 | 15.00 MME | - | CO |
| 11/01/2014 | 11/01/2014 | 6 | Hydrocodone-Acetamin 10-325 Mg | 90.00 | 30 | Tr Par | | Wal (2435) | 1 | 30.00 MME | - | CO |
| 10/31/2014 | 10/26/2014 | 6 | Vyvanse 60 Mg Capsule | 30.00 | 30 | Tr Par | | Wal (2435) | 0 | | - | CO |
| 10/10/2014 | 10/10/2014 | 6 | Buprenorphine 2 Mg Tablet Sl | 90.00 | 90 | Sh Mar | | Kp (F123) | 0 | 2.00 mg | - | IN |
| 10/05/2014 | 10/05/2014 | 6 | Hydrocodone-Acetamin 10-325 Mg | 90.00 | 90 | Tr Par | | Wal (2435) | 0 | 10.00 MME | - | CO |
| 09/17/2014 | 09/17/2014 | 6 | Oxycodone-Acetaminophen 5-325 | 30.00 | 3 | Tr Par | | Wal (2435) | 0 | 75.00 MME | - | CO |
| 09/17/2014 | 09/17/2014 | 6 | Phentermine 37.5 Mg Tablet | 30.00 | 30 | Tr Par | | Wal (2435) | 0 | | - | CO |
| 09/13/2014 | 09/09/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 30.00 | 10 | Ke Mcc | | Cos (3475) | 0 | 22.50 MME | - | CO |
| 09/12/2014 | 09/10/2014 | 2 | Sk-Oxycodone/apap 5-325 Tab | 90.00 | 22 | Ma Sto | | Wal (6992) | 1 | 30.68 MME | Military/VA | CO |
| 08/28/2014 | 08/28/2014 | 1 | Suboxone 8 Mg-2 Mg Sl Film | 4.00 | 4 | M Mac | | Som (2682) | 0 | 8.00 mg | Private Pay | CO |
| 07/30/2014 | 07/30/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 30.00 | 15 | Ra Mar | | Cos (3475) | 0 | 15.00 MME | Military/VA | CO |
| 07/12/2014 | 07/12/2014 | 6 | Oxycodone-Acetaminophen 5-325 | 30.00 | 30 | Tr Par | | Wal (6992) | 0 | 7.50 MME | - | CO |
| 07/02/2014 | 06/29/2014 | 6 | Hydrocodon-Acetaminophin 10-325 | 90.00 | 15 | Tr Par | | Wal (6992) | 0 | 60.00 MME | Indian Nat | CO |
| 06/30/2014 | 06/09/2014 | 6 | Vyvanse 60 Mg Capsule | 30.00 | 30 | Tr Par | | Wal (6992) | 0 | | Other | CO |
| 06/07/2014 | 05/09/2014 | 6 | Hydrocodon-Acetaminophin 10-325 | 90.00 | 15 | Tr Par | | Wal (6992) | 1 | 60.00 MME | Comm Ins | CO |

PMP AWARxE Tile report helps providers make better-informed decisions when it comes to identifying, preventing, and managing substance use disorders. An overview of each section can be found below.

Note: All the sections in the above layout may not appear in your state’s PMP AWARxE Tile report.

PMP AWARxE Tile Report Details

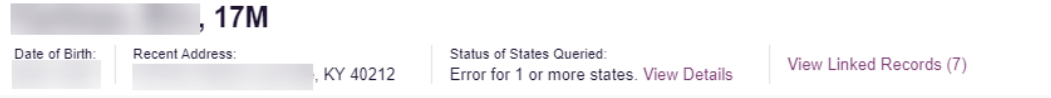
Report Header

The PMP AWARxE Tile Report page heading contains several report and account-level controls:

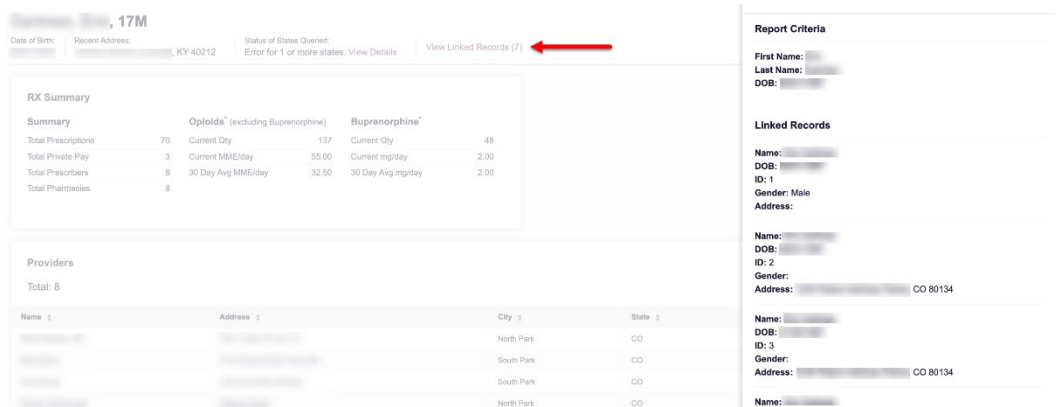
- **Drop-down menu bar:** Clicking **Menu** allows you to navigate to all functional areas of AWARxE. For PMP AWARxE users, the menu, which is shown on the following page, contains additional training links as well as a link to the PMP AWARxE user guide. You can click your username for quick access to account management options such as **My Profile**, **Delegate Management**, and **Password Reset**.

| | | | | |
|--|---|--|--|---|
| Home Dashboard PMP Announcements Quick Links | Data Consolidation Rx Management Account | RxSearch Patient Request Bulk Patient Search Requests History Requests Processing Requests Approval MyRx Prescriber Report Patient Alerts | Insight New Reports Reports History Reports Processing | User Profile My Profile Default PMP States Delegate Management Password Reset Log Out |
| Training AWARxE User Guide Help | PDMP Links CDC MAT Guidelines Become a Buprenor... Applying for your... zero reports | | | |

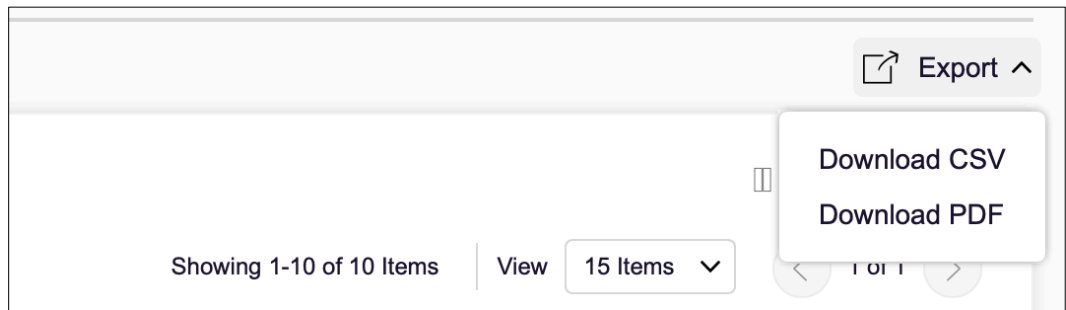
- Patient identifying information:** The patient’s name, age in years, and gender are displayed as the report header above the report tiles. Additional patient information, such as date of birth and address, can be found below this header. This information will remain visible as you scroll through the report.



You can click **View Linked Records** to display all records linked to the selected patient.



- Report download links:** If you need to download a PDF or CSV version of the report, click the **Export** drop-down, then click **Download PDF** or **Download CSV**.



Report Body

The body of the PMP AWAxRxE Tile Report information is aimed at rapidly raising awareness of risk and prescription use patterns, and when required, individual prescription detail. This information is presented as tiles, many of which are interactive and will display additional information upon clicking or hovering over links and graphs within the individual tiles.

Note: The list of tiles described below is not comprehensive; it provides a list of the most common tiles. You may not see all of the tiles described below;

however, you may also see additional tiles not described below. The tiles displayed to you are configured by your PMP administrator.

- **State Indicators:** The State Indicators tile displays Clinical Alerts as configured by your PMP Administrator. The Clinical Alerts feature delivers custom alerts and notifications to prescribers to alert them when patients meet or exceed the specified thresholds. *Note that the alerts that are available to you and the thresholds associated with those alerts are configured by your PMP Administrator.* The Clinical Alerts that may be displayed in this section are listed in the table below.

| Alert Type | Description |
|-----------------------------------|--|
| Prescriber & Dispenser Thresholds | Generates an alert when the number of prescribers and dispensers specified by your PMP Administrator is met or exceeded within a set time period |
| Daily Active MME Threshold | Generates an alert when the daily active morphine milligram equivalent (MME) is greater than or equal to the value specified by your PMP Administrator |
| Opioid & Benzodiazepine Threshold | Generates an alert when opioids and benzodiazepines are prescribed within the time period set by your PMP Administrator |
| Daily Active Methadone Threshold | Generates an alert when the daily active MME for methadone is greater than or equal to the value specified by your PMP Administrator |
| Opioid Consecutive Days Threshold | Generates an alert when opioids have been received daily for longer than the time period set by your PMP Administrator |

If configured by your PMP Administrator, this section may also display below-threshold alerts indicating that the patient has not met or exceeded the thresholds associated with that alert.

Alerts for thresholds that have been met or exceeded are displayed in **red**.

Alerts for thresholds that have not been met (below-threshold alerts) are displayed in **gray**.

State Indicators (4)

- ! Patient is participating in a specialized docket to address a diagnosed substance use disorder.
- ! Hx of previous overdose (3)
- ! Daily Active MME >= 115
- ! Overlapping Opioid & Benzodiazepine

[Details](#)

You can view a detailed description of the Clinical Alerts displayed in this section by clicking the **Details** link located below the alerts. Once you click this link, the alert details module is displayed.

Additional Indicators [Print](#)

An additional risk indicator assessment reveals the following concerns for **Eric Cartman**

| | |
|--|---|
| ! Exceeds Daily Active MME Threshold | Description Please note that this person has received controlled substances prescriptions equal to or greater than 115 MME/D. This equals or exceeds the threshold of 45 MME/D. |
| Patient's Counts 115 | Alert Thresholds 45 |
| Alert Date: 8/23/2021 | |
| ! Exceeds Opioid & Benzodiazepine Threshold | Description Please note that this person has received controlled substances prescriptions for both an Opioid and a Benzodiazepine within the same time period. |
| Below Daily Active Methadone Threshold | |
| Prescription Counts Opioid: 4 Benzodiazepine: 1 | |
| Alert Date: 8/23/2021 | |

[Close](#)

Notes:

If configured by your PMP Administrator, this module may also display an Explanation section containing additional information, provided by the PMP Administrator, about why you are receiving this alert.

These alerts and indicators may corroborate any concerns raised by the patient's prescription information. In all cases, if a provider determines that inappropriate risk exists for a patient, they should seek additional information, discuss the risk concern with the patient, and choose appropriate medical care options that are in the best interest of the patient.

Prescriptions

Each prescription dispensed to the patient is presented in the Prescriptions tile. If desired, you can use the arrows next to each column header (↕) to sort the table by that column. You can also hover your cursor over a prescriber or pharmacy to view additional information such as prescriber or pharmacy full name, address, and DEA number.

| Prescriptions | | | | | | | | | | | | | Column Settings |
|----------------------------|------------|----|-------------------------------------|-------|------|------------|------|------------|--------|-------------|-------------|-----|-----------------|
| Total: 70 Private Pay: 3 | | | | | | | | | | | | | |
| Showing 1-15 of 70 Items | | | | | | | | | | | | | View 15 Items |
| Filed | Written | ID | Drug | QTY | Days | Prescriber | RX # | Dispenser | Refill | Daily Dose* | Pymt Type | PMP | |
| 11/13/2014 | 11/08/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 80.00 | 40 | We Tes | | Cos (3475) | 0 | 15.00 MME | - | CO | |
| 11/01/2014 | 11/01/2014 | 6 | Hydrocodone-Acetaminophen 10-325 Mg | 90.00 | 30 | Tr Par | | Wal (2435) | 1 | 30.00 MME | - | CO | |
| 10/31/2014 | 10/28/2014 | 6 | Vyvanse 60 Mg Capsule | 30.00 | 30 | Tr Par | | Wal (2435) | 0 | - | - | CO | |
| 10/10/2014 | 10/10/2014 | 6 | Buprenorphine 2 Mg Tablet Sl | 90.00 | 90 | Sh Mar | | Kp (F123) | 0 | 2.00 mg | - | IN | |
| 10/05/2014 | 10/05/2014 | 6 | Hydrocodone-Acetaminophen 10-325 Mg | 90.00 | 90 | Tr Par | | Wal (2435) | 0 | 10.00 MME | - | CO | |
| 09/17/2014 | 09/17/2014 | 6 | Oxycodone-Acetaminophen 5-325 | 30.00 | 3 | Tr Par | | Wal (2435) | 0 | 75.00 MME | - | CO | |
| 09/17/2014 | 09/17/2014 | 6 | Phentermine 37.5 Mg Tablet | 30.00 | 30 | Tr Par | | Wal (2435) | 0 | - | - | CO | |
| 09/13/2014 | 09/08/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 30.00 | 10 | Ke Mcc | | Cos (3475) | 0 | 22.50 MME | - | CO | |
| 09/12/2014 | 09/10/2014 | 2 | Sk-Oxycodone/napap 5/325 Tab | 90.00 | 22 | Ma Sto | | Wal (8992) | 1 | 30.68 MME | Military/VA | CO | |
| 09/20/2014 | 09/20/2014 | 1 | Suboxone 8 Mg-2 Mg Sl Film | 4.00 | 4 | M Mac | | Som (2862) | 0 | 6.00 mg | Private Pay | CO | |
| 07/30/2014 | 07/30/2014 | 4 | Oxycodone-Acetaminophen 5-325 | 30.00 | 15 | Ra Mar | | Cos (3475) | 0 | 15.00 MME | Military/VA | CO | |
| 07/12/2014 | 07/12/2014 | 6 | Oxycodone-Acetaminophen 5-325 | 30.00 | 30 | Tr Par | | Wal (8992) | 0 | 7.50 MME | - | CO | |
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| 06/30/2014 | 06/08/2014 | 6 | Vyvanse 60 Mg Capsule | 30.00 | 30 | Tr Par | | Wal (8992) | 0 | - | Other | CO | |
| 06/07/2014 | 05/08/2014 | 6 | Hydrocodon-Acetaminophen 10-325 | 90.00 | 15 | Tr Par | | Wal (8992) | 1 | 60.00 MME | Comm Ins | CO | |

Provider and Pharmacy Detail

Provider and pharmacy information, including full name, address, and DEA number (if applicable), is presented in the Providers and Pharmacies tiles.

| Providers | | | | | | Column Settings |
|------------------------|---------|------------|-------|------------|-------|-----------------|
| Total: 8 | | | | | | |
| Showing 1-8 of 8 Items | | | | | | View 15 Items |
| Name | Address | City | State | Zipcode | Phone | |
| | | North Park | CO | 4113 | | |
| | | South Park | CO | 80134 | | |
| | | South Park | CO | 80134 | - | |
| | | North Park | CO | 85134 | - | |
| | | South Park | CO | 80434 | - | |
| | | South Park | CO | 80134-4321 | - | |
| | | South Park | CO | 80134 | | |
| | | South Park | CO | 80134 | - | |

| Pharmacies | | | | | | Column Settings |
|------------------------|---------|------------|-------|---------|-------|-----------------|
| Total: 8 | | | | | | |
| Showing 1-8 of 8 Items | | | | | | View 15 Items |
| Name | Address | City | State | Zipcode | Phone | |
| | | North Park | CO | 43621 | | |
| | | South Park | CO | 80134 | | |
| | | South Park | CO | 80134 | | |
| | | South Park | CO | 80134 | | |
| | | South Park | CO | 80134 | | |
| | | East Park | CO | 80444 | | |
| | | East Park | CO | 80444 | | |
| | | Sodosopa | CO | 80445 | | |