



Requestor User Support Manual Georgia Prescription Drug Monitoring Program

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1 **Document Overview**

The PMP AWARxE Requestor User Support Manual provides step-by-step instructions for healthcare professionals and other users requesting data from the Georgia Prescription Drug Monitoring Program (PDMP) database. It includes such topics as:

- Registering for an account •
- Creating patient requests •
- Viewing request status •
- Viewing patient reports
- Appointing a delegate to request and receive information on behalf of a prescriber or • dispenser
- Managing your account

1.1 What is a Requestor?

A requestor is a PMP AWARxE account type held those who use PMP AWARxE to review patients' prescription history. A requestor's primary task within the application is to determine if a patient should be given or dispensed a prescription based on their prescription history. Requestors are the strongest line of defense to prevent prescription drug abuse. Physicians and pharmacists are the most common type of requestor; however, there are a number of roles that can be classified as a requestor. A complete list of available roles that fall into the requestor category is provided below:

VA Prescriber

VA Dispenser

.

Healthcare Professionals

- Dentist
- **Dispensing Physician**
- Medical Resident with Prescriptive Authority
- Midwife with **Prescriptive Authority**
- Nurse Practitioner/Clinical Nurse Specialist

Out-of-State Prescriber

Pharmacist's Delegate – Licensed

Pharmacist

•

•

- Physician (MD, DO)
- Physician Assistant
- Podiatrist (DPM) •
- Prescriber Delegate -Licensed
- Prescriber Delegate -Unlicensed

2 Registration

This chapter provides an overview of the PMP AWARxE registration process as well as detailed instructions for registering for an account and registering for a delegate account.

2.1 Registration Overview

PMP AWARxE requires that every individual register as a separate user, using their email address as their username within the system. A user can register as a delegate, a role that is designed to allow the user to generate reports on the behalf of another, current user; for example, a nurse at a small doctor's office could be assigned to act as a delegate to the physician to create Patient Reports for the patients whom the physician would be seeing that day. All queries run by the delegate are attributed to the prescriber for whom they run the report.

Please note that if you had an account with the previous system, you may already have an account in PMP AWAR_xE. Please attempt to access your account by following the <u>Reset Password</u> instructions located in this guide before attempting to create a new account. Please utilize the email address associated with your previous account.

The registration process is comprised of four sections: Register for an Account, User Role Selection, User Demographics, and Review Profile Details. All sections must be completed before your registration is successfully submitted for processing.

Some requestor roles may also require you to upload of a copy of a current government-issued photo ID, such as a driver's license or a passport, or notarized validation documents. If required, you must submit this documentation before your account can be approved. Digital copies of these documents can be submitted through PMP AWARxE after you have completed the registration pages.

2.2 Registering for an Account

To request a new account in PMP AWARxE:

 Navigate to <u>https://georgia.pmpaware.net/login</u>. The Log In page is displayed.

Log In	
Email	
Password	
	Reset Password
	Log In

2. Click Create an Account.

The Register for an Account page is displayed.

lease create your own account and do not create an acco	unt on habalf of someone also
Email	Confirm Email
Password	Confirm Password
Password Must:	
Minimum of 8 characters Contain one upper case letter	
Contain one lower case letter	
Contain one special character (! @ # \$ etc.)	
Maximum of 72 characters	

Note: A tutorial describing the complete registration process is available by clicking the **Registration Process Tutorial** link located in the top right corner of the page.

3. Enter your current, valid email address in the **Email** field, then re-enter it in the **Confirm Email** field. The email address you provide will be your username for logging in to the system.

Note: If the email addresses you entered do not match, an error message is displayed.

Email	Confirm Email
appriss.testuser12@gmail.com	appriss.testuser12@gmail.co
	The email addresses you entered do not match.

4. Enter a password in the **Password** field, using the password requirements provided below, then re-enter it in the **Password Confirmation** field.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) special character such as !, @, #, \$, etc.
- No more than 72 characters

Note that a checkmark appears next to each requirement as it is met.

	Password			
	•••	0		
	Password Confirmation			
	Password Must:			
	Minimum of 8 characters			
\rightarrow	✓ Contain one upper case letter			
\rightarrow	✓ Contain one lower case letter			
	Contain one special character (! @ # \$ etc.)			
\rightarrow	✓ Maximum of 72 characters			
f the pas	swords you entered do not matc	h, an	n error message is displo	iyed.
Password		Conf	firm Password	

Password	Confirm Password
	The passwords you entered do not match.

5. Click Continue.

The Account Registration: User Role Selection page is displayed.

Tell us about your role			
a Healthcare Professional or Delegate	an Agency Administration	a Restricted Admin	
in Law Enforcement	an Other Professional		

Note: At this point in the registration process, you may click **Log Out, Complete Later** to save your login credentials and complete your registration at a later time. When you are ready to complete your registration, navigate to <u>https://georgia.pmpaware.net</u>, then enter the username and password you established in the previous steps.

6. Click to select the user role category that best describes your user role type (e.g., Healthcare Professional or Delegate, Law Enforcement, etc.).

The list of available up	ser roles in that	category is	displayed.
--------------------------	-------------------	-------------	------------

am:		
a Healthcare Professional or Delegate	an Agency Administration	a Restricted Admin
	F	
in Law Enforcement	an Other Professional	
elect a specific role from below Physician (MD, DO)		
Physician (MD, DO)		
Homeopathic Physician		
Homeopathic Physician		

Notes:

- The roles displayed on this page may vary depending on your state's configurations.
- If you are registering as a delegate, please ensure that you select the appropriate delegate user role (e.g., Prescriber Delegate, Pharmacist Delegate, etc.).
- If you do not see an applicable role for your profession, the State Administrator has not configured a role of that type and potentially may not allow users in that profession access to PMP AWARxE. Please contact your State Administrator for more information.
- 7. Click to select your user role, then click **Continue**.

The Account Registration: User Demographics page is displayed as shown on the following page.

Account Registration	
Role category: <i>Healthcare Professional</i> Role: <i>Physician (MD, DO)</i> Change	
Professional Details	* Indicates Required Field
DEA Number 🔕 *	Add
National Provider ID	Autofill Form Autofill the remainder of this form with the information associated with your national provider id number.
and all a state when the filling state and a second statement where fitting a state and a state of statement as	AutoFill Form

Notes:

- If you selected the wrong user role, you may click **Change**, located at the top of the page next to the user role you selected, at any time to return to the previous page and select the correct user role. Please be aware that changing your user role will cause you to lose any information you entered on the registration form.
- The information you are required to enter on this page may vary by state. Required fields for your state are marked with a red asterisk (*). You may use the information provided below as a guideline; however, the same fields will not be displayed or required for every user role.
- a. The Professional Details section of this page allows you to enter such information as your DEA number, NPI number, professional license number, license type, and healthcare specialty.

Professional Details	* Indicates Required Field
DEA Number 🕐 *	Add
National Provider ID	Autofill Form Autofill the remainder of this form with the information associated with your national provider id number. AutoFill Form
Professional License Number 🔕 *	License Type *
Add a Healthcare Specialty * Search by keyword (e.g. Allergy, Internal, Sports, Clinica	Browse All

• To add your DEA number, enter it in the **DEA Number** field, and then click **Add**. You may add multiple DEA numbers, if permitted by your state, by

repeating this process for each DEA number you wish to add. Once you click **Add**, the DEA number is displayed beneath the **DEA Number** field. If necessary, you may click **Remove** next to a DEA number to remove it.

DEA Number 😰 *	
MD1234567	Ado
DEA Numbers Added	

- If you have an NPI number, you can enter it in the **National Provider ID** field, then click **Autofill Form** to auto-populate the form with the demographic information associated with your NPI number.
- To search for your specialty, begin typing it in the Add a Healthcare
 Specialty field. A list of specialties matching your search criteria is displayed.
 Click to select your specialty from the list. You may repeat this process to select multiple specialties.

	Add a Healthcare Specialty * Brow	wse All
	family	
	Allopathic & Osteopathic Physicians	^
	Family Medicine	
	Family Medicine - Addiction Medicine	
P	Family Medicine - Adolescent Medicine	
	Family Medicine - Adult Medicine	

Once you have selected your specialty from the list, it is displayed beneath the **Add a Healthcare Specialty** field. If necessary, you may click the "x" to remove it.

Add a Healthcare Specialty *	Browse All
Search by keyword (e.g. Allergy, Internal, Sports, Clinical, etc)	
★ Designates Primary Specialty	
★ Allopathic & Osteopathic Physicians Family Medicine	٢

b. The Personal Information section of this page allows you to enter your personal contact information such as first and last name, date of birth, last four digits of your Social Security Number (SSN), primary contact phone number, and mobile phone number.

Personal Information		
First Name *	Middle Name	Last Name *
Date of Birth *	Last 4 digits of SSN 🚯 *	
Primary Contact Phone	Mobile Phone Number () * (###) ### #### This may be used for password reset	

c. The Employer Information section of this page allows you to enter information about your employer such as DEA number, NPI number, name, address, phone number, and fax number.

mployer Information			
Employer DEA Number(s)		Add	
Employer National Provider ID(s)		Add	
Employer Name			
Address		Address Line 2	
City	State	Ţ	Zip Code
Phone (###) ### ####	Fax (###) ### ####		

• To add your employer's DEA or NPI number, enter it in the appropriate field, and then click **Add**. You may add multiple DEA and/or NPI numbers, if permitted by your state, by repeating this process for each DEA/NPI number you wish to add. Once you click **Add**, the DEA/NPI number is displayed beneath the appropriate field. If necessary, you may click **Remove** next to a DEA/NPI number to remove it.

MD000000	
DEA Numbers Added	
MD9876543	Remove
MD000000	Remove

d. If you selected a delegate user role (e.g., Prescriber Delegate, Pharmacist Delegate, etc.), you must add your supervisor(s) in the Delegate section of this page. Note that this section is only displayed if you selected a delegate user role.

Delegate	
I am a delegate for the following people *	
Email Add	
Selected Supervisors	

 To add a supervisor, enter their current, valid email address in the Email field, and then click Add. You may add multiple supervisors by repeating this process. Once you click Add, the supervisor's email address is displayed beneath the Email field. If necessary, you may click the "x" to remove it.

Add Selected Supervisors	am a delegate for the following people st		
	Email		
Email: rweaver@appriss.com	Selected Supervisors		
	Email: rweaver@appriss.com	X	

Notes:

- The supervisor must already have a registered account with your state's PMP.
- Ensure that you enter the supervisor's email address correctly and that it is a valid email address.
- You will not be able to perform Patient Requests on behalf of a supervisor until that supervisor has approved you as a delegate.
- 8. Once you have entered all required information, click **Continue**.

Note: At this point in the registration process, you may click **Log Out, Complete Later** to save your login credentials and complete your registration at a later time. When you are ready to complete your registration, navigate to <u>https://georgia.pmpaware.net</u>, then enter the username and password you established in the previous steps.

The Account Registration: Review Profile Details page is displayed.

Back	Registration Process Tutorial Can't View This File? Get Adobe Acrobat Reader
E Dack	
Account Registration	
Review Profile Details Please take a moment to review the information below before submitting.	
Role category: Healthcare Professional Role: Physician (MD, DO) Change	
DEA Number(s): MD1234567 National Provider ID: Professional License Number: 12345 License Type: MD Healthcare Specialty: Allopathic & Osteopathic Physicians(Family Medicine)	
Personal Information Edit	
Middle Name: Last Name: USER Date of Birth: 02/03/1983 Last 4 digits of SSN: 1234 Primary Contact Phone: Mobile Phone Number: (555) 555-5555 Employer DEA Number: (555) 555-5555 Employer National Provider ID(s): Employer Name: Address: Address: Line 2: City: State: Zip Code: Phone: Fax:	
Log out, Complete Later Submit & Continue	
Log out, Complete Later	

- 9. Review your information to ensure it is correct before submitting your registration.
 - a. If you need to change your user role, click **Change**, located at the top of the page next to the role you selected. *Note that changing your user role will cause you to lose any information you entered on the registration form*.
 - b. If you need to edit your personal information, click **Edit** next to the **Personal Information** section header.
- 10. If all information is correct, click **Submit & Continue**.

Once you have submitted your registration, you will be notified of your account status (<u>Pending Approval</u> or <u>Not Complete – Additional Documents Needed</u>) and instructed to verify your email address.

Note: If you are a delegate, you must also be approved by any supervisors you have selected before you can perform a Patient Request.

a. **Pending Approval:** If your account requires manual approval to complete your registration, your registration status will be "Pending Approval." You may click the plus sign (+) next to **Registration Details** to view the information you submitted. *Note that your information may not be edited at this time.* Refer to Account Approval for more information.

Registration

Registration Process Tutorial Can't View This File? Get Adobe Acrobat Reader
Account Registration
Status: Your Account is Pending Approval
Your registration information and documents are being reviewed for approval. Watch your email or log in for status updates. You can review your submitted documents below and upload more if required.
Email Verification: Not Complete - Please check your email and verify. Resend Email
Registration Details
Log Out

b. Not Complete – Additional Documents Required: If your user role requires that you upload validation documents to complete your registration, your registration status will be "Not Complete – Additional Documents Required," and the Account Registration page displays the list of required documents.

Account Registration	on
Status: Registrati	on Not Complete - Additional Documents Needed
-	en, you are required to submit additional documentation. Please review the required n for review. You can complete this section now or at a later time by logging back into your
Once all required validation docume	ents are received, your registration will be reviewed for approval.
Required Documents	
Required Documents Download the required documents Required Documents	f needed and upload below Uploaded File
Download the required documents	
Download the required documents Required Documents	Uploaded File

 Click Choose File to upload the required document(s) to your account, then click Submit Documents;

Or

• Click **Log Out, Complete Later** to return at a later time and upload the required document(s). When you are ready to complete your registration, navigate to https://georgia.pmpaware.net, then enter the username and password you established in the previous steps.

Once you have submitted your documents, you will be notified that your account is pending approval and instructed to <u>verify your email address</u>. You may click the plus sign (+) next to **Verification Documents** and **Registration**

Details to view the information you submitted. *Note that your information may not be edited at this time.* Refer to <u>Account Approval</u> for more information.

Ø	Registration Process Tutorial
Can't View This Fi	e? Get Adobe Acrobat Reade
Account Registration	
Status: Your Account is Pending Approval	
Your registration information and documents are being reviewed for approval. Watch your email or le You can review your submitted documents below and upload more if required.	og in for status updates.
Email Verification: Not Complete - Please check your email and verify. Resend Email	
Verification Documents	
Registration Details	
Log Out	

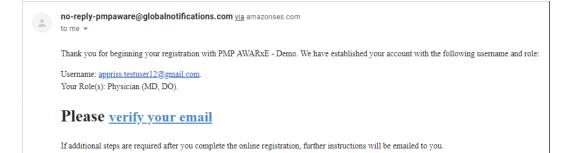
2.3 Verifying Your Email Address

Once you have submitted your registration, PMP AWARxE sends an email to the supplied email address for verification of an active email address.

Note: If you did not receive the email containing the verification link, you may click *Resend Email* from the Account Registration page.

	Registration Process Tutorial
	Can't View This File? Get Adobe Acrobat Reader
Account Registration	
Status: Your Account is Pending Ap	proval
Your registration information and documents are being reviewed f You can review your submitted documents below and upload mor	
Email Verification: Not Complete - Please check your email a	nd verify. Resend Email
Verification Documents	
Registration Details	
Log Out	

When you receive the email, it will contain a link to verify your email address. Click the **verify your email** link.



Notes:

- The link contained within the email is only valid for 20 minutes. In the event that time has expired, clicking the link will result in a new email verification notification being sent to you. Click the link in the new email to verify your email address.
- If you are not able to receive HTML-formatted emails or emails with hyperlinks, please contact the help desk.

Once you click the link, you are directed to PMP AWARxE, and a message is displayed indicating that your email address has been validated.

Note: If your account requires approval, you will not have full access to PMP AWARxE functionality, including performing patient requests, until your account is approved. Please refer to <u>Account Approval</u> for more information.

2.4 Account Approval

Once the State Administrator has determined that all you have met all account requirements and has approved your account, you will receive an email stating that your account has been approved and is now active.

Welcome To PMP AWARxE - Demo Inbox ×

no-reply-pmpaware@globalnotifications.com via amazonses.com to me -

Your account request for access to PMP AWARxE - Demo has been approved by the administrator on 2019-01-16. You may now log in for access to the system.

Once you receive the account approval email, you can log in to PMP AWARxE using the email address and password you created when you registered.

Note: If you no longer have the password, you can reset it by following the instructions in the <u>Reset Password</u> section of this document.

After accepting, you will be routed to your dashboard and can begin using the application.

Notes:

• If you are a delegate, you must be approved by any supervisors you have selected before you can perform a Patient Request.

• If configured by your state, upon logging in, you may be presented with the End User License Agreement that you must review and accept prior to using the application.

TERMS AND CONDITIONS FOR USE OF THE Appriss PMP AWARXE Demo (APA (Test Updated 09/22/2018)	D)
By logging in to and using the Appriss PMP AWARxE Demo ("APAD"), you agree to abide by the requirements governing the Prescription Monitoring Program at 105 CM 700.012 and any other applicable requirements, including, but not necessarily limited to:	1R
 Where applicable - You attest that you are a duly licensed practitioner, pharmacist other licensed health care professional authorized to prescribe or dispense controlle substances in the Commonwealth of Kentucky. 	
2) Where applicable - You further attest that you are duly registered with the Kentuck Department of Public Health, Office of Prescription Monitoring and Drug Control, to prescribe controlled substances in at least one of the Schedules II through V or duly registered with the Board of Registration in Pharmacy to dispense controlled substances in at least one of the Schedules II through V. You also agree to promptly notify the Department of any change or proposed change in licensure or registration status.	
3) Where applicable – You attest that you are a member of law enforcement authoriz ov your state or federal agency and the Kentucky Department of Public Health to	red

3 Basic System Functions

This chapter describes how to log in to PMP AWARxE, the Requestor Dashboard that is displayed upon logging in, and how to log out.

3.1 Log In to PMP AWARxE

1. Navigate to <u>https://georgia.pmpaware.net</u>.

The Log In page is displayed.

Log In	
Email	
Password	Reset Password
Loį	g In
Create ar	n Account

- 2. Enter the email address you provided when you registered in the Email field.
- 3. Enter your password in the **Password** field.

Note: If you have forgotten your password, click **Reset Password**. You will be prompted to enter the email address registered to your account. Once you have entered a valid, registered email address, you will receive an email with a link to reset your password.

4. Click Log In.

The My Dashboard page is displayed. Please refer to the <u>My Dashboard</u> section for a complete description of the dashboard.

3.2 My Dashboard

Upon logging in to PMP AWARxE with an approved account, the requestor dashboard (My Dashboard) is displayed. This dashboard provides a quick summary of pertinent items within PMP AWARxE, including State Administrator announcements, your recent patient searches, patient alerts, and, if applicable, your delegate's or supervisor's status. My Dashboard can be accessed at any time by clicking **Menu > Dashboard** (located under **Home**).

Patient Alert	s					My Favorites
PATIENT ALERT	s					RxSearch - Patient Request
Patient Full Name		DOB	Alert Date		rt Letter	
DAVE PATIENT		01/01/1985	11/08/2017 Do		wnload PDF	PMP Announcements
Recent Req	uests					Message for Physicians 10/13/2017 Test announcement
RECENT REQUE	ISTS					Exciting changes are coming to 09/20/2017
Patient Name	DOB	Status	Request Date		Delegate	AWARXE!
estone	01/01/1901	Complete	11/28/2017 6:08	PM	Jordan Delegate	We are pleased to announce that later this year, we will be performing a systemwide
DAVE PATIENT	01/01/1985	5 Complete	11/27/2017 4:16	5 PM		update on AWARxE.
lest patient	01/01/1900	Complete	10/31/2017 2:23	3 PM	James Delegate	When you log in to AWAmore
bob testpatient	01/01/1900	Complete	10/31/2017 2:10	0 PM		View all Announcement
mic jor	01/05/1941	Complete	10/27/2017 2:08	8 PM		Output links
					View Requests History	Quick Links PMP Support
Delegates						
DELEGATES						
Delegate Name			Status	Reque	st Date	
James Dele	gate		pending	12/01/	2017	
Jordan Delegate			approved	04/25/	2017	

3.2.1 Patient Alerts

This section displays the most recent patient alerts.

Note: This section is user role dependent, meaning that certain roles will be unable to view this section.

- New alerts (i.e., those that have not been viewed) are displayed in **bold** with the word "NEW" next to them.
- You can download the letter associated with the alert by clicking **Download PDF**.
- You can view the Patient Request associated with a patient by clicking the patient's name.

• You can click **Patient Alerts**, located at the top of the section, to access a full listing of patient alerts. You can also access patient alerts at any time by clicking **Menu** > **Patient Alerts** (located under **Rx Search**).

3.2.2 Recent Requests

This section displays your most recent patient searches, including those performed by one of your delegates.

- You can view the Patient Report by clicking the patient's name.
- You can view a list of all past requests by clicking View Requests History. You can also access your request history at any time by clicking Menu > Requests History (located under Rx Search).

Note: The report that is displayed when you click the patient's name is a historical report, meaning that it contains the data that was viewed when the report was initially run. For instructions on performing new patient Rx history searches, please refer to the <u>Creating a Patient Request</u> section.

3.2.3 Delegates/Supervisors

This section displays your delegates or supervisors, depending on your user role.

- If you are a supervisor, you can quickly change a delegate's status from the dashboard by clicking the delegate's name. Once you click the delegate's name, the Delegate Management page is displayed, and you can approve, reject, or remove a delegate from your profile.
- You can click **Delegates**, located at the top of the section, to access the Delegate Management page. The Delegate Management page can also be accessed at any time by clicking **Menu > Delegate Management** (located under **My Profile**). For additional information regarding delegate management, please refer to the <u>Delegate Management</u> section.

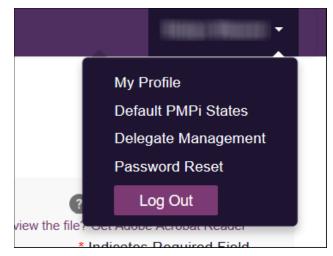
3.2.4 Announcements and Quick Links

This section displays announcements from your State Administrator as well as links to webpages outside of AWARxE that may be of use to you.

- The quick view only displays the first few lines of text; however, you can click PMP Announcements, located at the top of the section, to display the full announcement text. You can access the Announcements page at any time by clicking Menu > Announcements (located under Home).
- The announcements displayed in this section are configured by your State Administrator. Announcements can be configured as role-specific, meaning that a user whose role is "physician" may have an announcement, whereas a user whose role is "delegate" may not.
- Quick links are also configured by your State Administrator. Any links configured will be visible toward the bottom right of the dashboard in the Quick Links section.

3.3 Log Out of PMP AWARxE

To log out of the system, click the arrow next to your username (located in the top right corner of the page), and then click **Log Out**.



4 RxSearch

The RxSearch section of the PMP AWARxE menu contains the query functions available to you. These functions may include:

- <u>Creating a patient request</u>
- Viewing a patient request
- <u>Performing a bulk patient search</u>
- <u>Viewing historical requests</u>
- <u>Viewing a report of prescriptions attributed to you</u>
- <u>Viewing patient alerts</u>

Note: You may not have access to all of the reports listed above. The functions available under **RxSearch** may vary depending on your user role and the settings enabled by your State Administrator. If you do not have access to a report and you think you should, please contact your State Administrator.

Menu 💮 Admin				
Home	Data	RxSearch	Insight	User Profile
Dashboard PMP Announcements Quick Links	Accounts Consolidation Rx Management	Patient Request Bulk Patient Search Requests History Requests Processing MyRx Patient Alerts Prescriber Report	New Reports	My Profile Default PMPi States Delegate Management Password Reset Log Out

4.1 Creating a Patient Request

The Patient Request allows you to create a report that displays the prescription drug activity for a specific patient for the specified timeline.

- 1. Log in to PMP AWARxE.
- 2. Click Menu > Patient Request.

The Patient Request page is displayed.

Patient Request			Patient Rx Request Tut Cant view the file's feet Adobe Accorbat Re Required fields are marked with an aster Required format for date fields is MM/DD/Y
First Name*		Last Name*	
Partial Spelling		Partial Spelling	
Date of Birth*			
MM/DD/YYYY			
	۵		
Prescription Fill Dates No earlier than 11 years and 1			
Prescription Fill Dates		y To * 06/22/2021	

Note: A tutorial describing the complete patient request creation process is available by clicking the **Patient Rx Request Tutorial** link located in the top right corner of the page.

3. Enter the required information, noting that required fields are marked with a red asterisk (*). At a minimum, you must complete the following fields:

Field Name	Notes
Patient Info	
First Name	Enter the patient's complete first and last name;
Last Name	Or
	Click the Partial Spelling checkbox to search by a partial first and/or last name. This option can be helpful when searching hyphenated names or names that are often abbreviated, such as "Will" vs. "William."
	Note: The Partial Spelling function requires at least three letters. If the patient's name contains only one or two letters, please do not attempt a partial search.
Date of Birth	Use the <i>MM/DD/YYYY</i> format, or click the calendar icon to select a date.
Prescription Fill Dates	
From	Use the <i>MM/DD/YYYY</i> format, or click the calendar icon to
То	select a date.

Note: If you are a delegate, you must select a supervisor from the **Supervisor** field, located above the Patient Info section of the page.

Menu	
Search > Patient Request	STATE DEPARTMENT OF HEALTH
Patient Request	Patient Rx Request Tutorial Can't view the file? Get Adobe Acrobat Reader Indicates Required Field
Supervisor* Select Supervisor	
Datiant Info	and a star with the start and a start and the start of a start a start the start of the start of the start of t

If no supervisors are available, please contact your supervisor(s) to approve your account or add the supervisor under My Profile. Current supervisors and their statuses are displayed on your dashboard. Refer to the <u>Delegates/Supervisors</u> section of My Dashboard or the <u>My Profile</u> section for further instructions.

4. If you require information from other states, click the checkbox next to the desired state(s) in the PMP InterConnect Search section of the page.

PM	P Interconnect	Search (Optio	onal)				
To s	search in other state	es as well as yo	ur home state for patien	t information, select	t the states you wis	sh to include in your search.	
	Select All						
А	Alabama	Alaska	Arizona				
с	California	Colorado	Connecticut				
D	Delaware						
F	Florida						
G	Georgia						
н	Hawaii						
I.	Idaho	Illinois	Indiana	lowa			
к	Kansas	Kentucky					
L	Louisiana						
м	Maine	Maryland	Massachusetts	Michigan	Minnesota	Mississippi	
N	Nebraska	Nevada	New Hampshire	New Jersey	New Mexico	New York	
	North Carolina	North Dake	ota				
	Search						

Notes:

- Partial search is not available when searching other states. If you have selected partial search, the PMP InterConnect Search section will be removed from the bottom of the page.
- If a state is not included on the list, data sharing with that state is not currently in place, or your user role does not allow for data sharing.
- 5. Once you have entered all the required search criteria, click **Search**.
 - a. If your search results return a single patient, the Patient Report is displayed. Refer to the <u>Viewing a Patient Report</u> section for more details regarding the patient report.

		KY 40212 Error for 1	or more state	s, View Details	Inked Records (7)		First Name: Last Name:
RX Summary							DOB:
Summary		Opioids' (excluding Bupn	norphine)	Buprenorphine			Linked Records
Total Prescriptions	70	Current Qty	137	Current Oty	48		
Total Private Pay	3	Current MME/day	55.00	Current mg/day	2.00		Name:
Total Prescribers	8	30 Day Avg MME/day	32.50	30 Day Avg mg/day	2.00		DOB:
Total Pharmacies	8						Gender: Male
							Address:
							Name:
Providers							DOB: ID: 2
							Gender:
Total: 8							Address: CO 80134
ame (Address (City ¢	State (Namo:
					North Park	co	DOB: ID: 3
					South Park	co	Gender:
					South Park		Address: CO 80134
					North Park		Name:

Note: If you need a PDF or CSV version of the report, you can click **Download PDF** or **Download CSV**, located in the top right corner of the report.

- b. If the search could not determine a single patient match, a message is displayed indicating that multiple patients were found.
 - If you searched for an exact patient name and multiple patients were found, refer to the <u>Multiple Patients Identified</u> section.
 - If you searched for a partial patient name and multiple patients were found, refer to the <u>Partial Search Results</u> section.
- c. If your search does not return any results, a message is displayed indicating that either no patient matching your search criteria could be identified or the patient was identified but no prescriptions were found. Refer to the <u>No Results Found</u> section for more information.

4.1.1 Multiple Patients Identified

1. If you searched for an exact patient name and multiple patients were found, a message is displayed indicating that multiple patients matching your search criteria have been identified.

Ve identified mu ollowing options		s who ma	tch the criteria you provided. You have the
 Select any page 	atient group	to run a re	lditional search information. eport. • identifies your patient, select them to run a
Patient 2	614		
Name	DOB	Gender	Address
Test Patient	1900-01-01	male	9701 MONROVIA ST, OVERLAND PARK, KS 66215
test patient	1901-01-01	male	10401 LINN STATION RD, LOUISVILLE, KY 40223
test patient	1900-01-01	unknown	10401 LINN STATION RD, LOUISVILLE, KY 40223
TEST PATIENT	1900-01-01	unknown	555 FAKE DR, PHOENIX, AZ 85001
Test Patient	1900-01-01	male	10401 LINN STATION RD, LOUISVILLE, KY 40223
Patient 2	615		
Name	DOB	Gende	r Address
Test Patient	1900-01-01	male	123 Main Street , Maineville, MN 12345

- 2. From this window, you can:
 - Click Refine Search Criteria to return to the Patient Request page, refine your search criteria, and re-run the report;
 Or
 - b. Select one or more of the patient groups displayed, and then click **Run Report**.

The Patient Report for the patient group(s) you selected is displayed.

of Brth. Recent Address		KY 40212 Error for 1		s, View Details	Linked Records (7)	_	Report Criteria First Name: Last Name:
RX Summary							DOB:
Summary		Opioids' (excluding Bupn	enorphine)	Buprenorphine			Linked Records
lotal Prescriptions	70	Current Qty	137	Current Oty	48		
lotal Private Pay	3	Current MME/day	55.00	Current mg/day	2.00		Name:
Total Prescribers	8	30 Day Avg MME/day	32.50	30 Day Avg mg/day	2.00		DOB:
fotal Pharmacies	8						Gender: Male Address:
Providers Total: 8							Name: DOB: ID:2 Gender: Address: CO 80134
ime ()		Address (City 0	State (Namo:
					North Park	C0	DOB: ID: 3
					South Park	co	Gender:
					South Park		Address: CO 80134
					North Park		Name:

4.1.2 Partial Search Results

1. If you searched for a partial patient name and multiple patients were found, a message is displayed indicating that multiple patients match your search criteria.

Results 4 matching patient reco	rds found Refine Search		
Select patient(s) to include	e in the report		
Test Patient	DOB: 1900-01-01	Gender: unknown	MELODY JUNCTION 4 LA VERNE CO 1307005
Test Patient	DOB: 1900-01-01	Gender: male	10401 LINN STATION RD LOUISVILLE KY 40223
Test Patient	DOB: 1900-01-01	Gender: male	10401 Linn Station Road Louisville KY 40223
Test Patient	DOB: 1900-01-01	Gender: male	123 Main Street Maineville MN 12345

- 2. From this window, you can:
 - a. Click **Refine Search** to return to the Patient Request page, refine your search criteria, and re-run the report;

Or

b. Select one or more of the patients displayed, and then click **Run Report**.
 The Patient Report for the patient(s) you selected is displayed.

e of Birth. Recent Address		KY 40212 Error for 1		s. View Details	Linked Records (7)	-	Report Criteria First Name: Last Name:	
RX Summary							DOB:	
Summary		Opioids" (excluding Bup	enorphine)	Buprenorphine'			Linked Records	
Total Prescriptions	70	Current Qty	137	Current Oty	48			
Total Private Pay	3	Current MME/day	55.00	Current mg/day	2.00		Name:	
Total Prescribers	8	30 Day Avg MME/day	32.50	30 Day Avg mg/day	2.00		DOB:	
Total Pharmacies	8						Gender: Male Address:	
Providers Total: 8							Name: DOB: ID: 2 Gender: Address:	CO 80134
Kame ()		Address 0			City 0	State 0	Namo:	
					North Park	co	DOB: ID: 3	
					South Park	co	Gender:	
					South Park		Address:	CO 80134

4.1.3 No Results Found

1. If your search criteria could not be matched to any patient records, a message is displayed indicating that no matching patient could be identified.

RxSearch

DISMISS

Error
 No matching patient identified.

Or

2. If your search criteria matches a patient record but the patient has no prescriptions within the specified timeframe, a message is displayed indicating that the patient was found but no prescriptions were found.



3. Click **Change Date Range** to return to the Patient Request page, enter a different date range, and re-run the report.

Notes:

- Be sure to verify that all information entered on the request was entered correctly (e.g., verify that the first and last names were entered in the correct fields, verify the patient's birthdate, etc.).
- If Partial Search was not originally selected, you can click the Partial Search checkbox to expand your search results.
- You can enter additional demographic information, such as a ZIP code, to perform a fuzzy search.

4.2 Viewing a Patient Report

Once your search results are returned, the Patient Report is automatically displayed. You may also access your previously requested patient reports at any time by clicking **Menu** > **Requests History**. Refer to the <u>Requests History</u> section for more information.

The Patient Report page consists of the following sections:

- Patient Information
- <u>Rx Summary</u>
- Prescriptions
- Providers
- Pharmacies

4.2.1 Basic Report Functions

• The top of the report displays the date the request was run and the date range used to create the request. Depending on your user role type, the **Download PDF** and **Download CSV** buttons may be available, allowing you to save the report as a PDF document or as a CSV data file.

RxSearch

RxSearch > Patient Request	PMPA DEMONSCH Powered by #Awarxe" Support: 1-866-Appriss
Patient Report Refine Search	
Report Prepared: 05/29/2018 Date Range: 05/29/2017 – 05/29/2018	Download PDF Download CSV
You can expand or collapse each section of the report. Click th	o nhus sign

You can expand or collapse each section of the report. Click the plus sign

() next to a section to expand it, or click the minus sign () to collapse it.

• You can resize the tables in each section of the report to show more or fewer records. To resize a table, click and drag the bottom of the table with your mouse.

Note: A minimum of two rows are required to be displayed.

• You can sort the columns in each section of the report. Clicking on a column header will allow the results to be sorted in ascending or descending order based on the column selected.

Note: If you choose to export the report, your column sorting will be saved.

4.2.2 Patient Information

The Patient Information section displays the search criteria used to search for the patient as well as all known patient names, birthdates, and addresses that have been linked to the patient for whom you searched.

Linked Recor	ds					
Name		DOB	ID	Gender	Address	
Testpatient Bo	b	01/01/1900	10	male	606 OPIODPATIENT DR OPIODPATIENT ND 43677	
BOB TESTPA	TIENT	01/01/1900	3	male	1023 NOT REAL ST WITCHITA KS 67203	
BOB TESTPA	TIENT	01/01/1900	7	male	1023 NOT REAL STREET WITCHITA KS 67203	
ROBERT TES	TPATIENT	01/01/1900	9	male	1023 NOT REAL ST WITCHITA KS 67203	
BOB TESTPA	TIENT	01/01/1900	4	male	1023 NOT REAL STREET WITCHITA KS 67203	
Bob Testpatie	nt	01/01/1900	2	unknown	1023 NOT REAL STREET WITCHITA KS 67203	
BOB TESTPA	TIENT	01/01/1900	5	female	1023 NOT REAL ST WITCHITA KS 67203	
BOB TESTPA	TIENT	01/01/1900	6	male	1023 NOT REAL ST WITCHITA KS 67203	
BOBBY TEST	PATIENT	01/01/1900	8	male	1023 NOT REAL ST WITCHITA KS 67203	
Bob Testpatier	nt	01/01/1900	1	male	101 Main St City OH 30897	
Report Criteri	a					
First Name	Last Name	DOB				
Bob	TestPatient	01/01/1900				

- The Linked Records table can represent instances of a patient with multiple addresses, misspellings of names, etc.
- The **ID** column of the Linked Records table provides an ID number that corresponds to the **ID** column in the Prescriptions section of the report, allowing you to match the patient in the Linked Records table with the appropriate prescription.

4.2.3 Rx Summary

The Rx Summary section provides an overview of the total number of prescriptions, prescribers, and pharmacies for the patient for the specified timeframe, including opioid and buprenorphine intake.

Note: Opioid and buprenorphine counts only include prescriptions that are current and active on the date the report is generated.

Summary		Opioids [*] (excluding Bupre	enorphine)	Buprenorphine [*]	
Total Prescriptions	70	Current Qty	137	Current Qty	48
Total Private Pay	3	Current MME/day	55.00	Current mg/day	2.00
Total Prescribers	8	30 Day Avg MME/day	32.50	30 Day Avg mg/day	2.00
Total Pharmacies	8				

4.2.4 Prescriptions

The Prescriptions section displays information related to each prescription issued to the patient within the specified timeframe.

Total: 70 I	Private Pay: 3								Showing 1-15 of	70 litems View 15 lite	ms 🖌 🧹	1 of 5 🔿
lled +	Written o	ID ¢	Orug ¢	QTY 0	Days ¢	Prescriber ¢	RX# 0	Dispenser §	Refill ¢	Daily Dose* 🛊	Pymt Type ≬	PMP ¢
1/13/2014	11/08/2014	4	Oxycodone-Acetaminophen 5-325	80.00	40	We Tes		Cos (3475)	0	15.00 MME		co
1/01/2014	11/01/2014	6	Hydrocodone-Acetamin 10-325 Mg	90.00	30	Tr Par		Wal (2435)	1	30.00 MME		co
0/31/2014	10/26/2014	6	Vyvanse 60 Mg Capsule	30.00	30	Tr Par		Wal (2435)	0			co
0/10/2014	10/10/2014	6	Buprenorphine 2 Mg Tablet SI	90.00	90	Sh Mar		Kp (F123)	0	2.00 mg		IN
0/05/2014	10/05/2014	6	Hydrocodone-Acetamin 10-325 Mg	90.00	90	Tr Par		Wal (2435)	0	10.00 MME		co
0/17/2014	09/17/2014	6	Oxycodone-Acetaminophen 5-325	30.00	3	Tr Par		Wal (2435)	0	75.00 MME		co
/17/2014	09/17/2014	6	Phentermine 37.5 Mg Tablet	30.00	30	Tr Par		Wal (2435)	0			co
/13/2014	09/08/2014	4	Oxycodone-Acetaminophen 5-325	30.00	10	Ke Mcc		Cos (3475)	0	22.50 MME		co
/12/2014	09/10/2014	2	Sk-Oxycodone/apap 5/325 Tab	90.00	22	Ma Sto		Wal (6992)	1	30.68 MME 🚯	Military/VA	co
/28/2014	08/28/2014	1	Suboxone 8 Mg-2 Mg SI Film	4.00	4	M" Mac		Som (2682)	0	8.00 mg 🕕	Private Pay	co
/30/2014	07/30/2014	4	Oxycodone-Acetaminophen 5-325	30.00	15	Ra Mar		Cos (3475)	0	15.00 MME	Military/VA	co
/12/2014	07/12/2014	6	Oxycodone-Acetaminophen 5-325	30.00	30	Tr Par		Wal (6992)	0	7.50 MME 🚯		co
/02/2014	06/29/2014	6	Hydrocodon-Acetaminophn 10-325	90.00	15	Tr Par		Wal (6992)	0	60.00 MME 🛛 🔁	Indian Nat	co
/30/2014	06/08/2014	6	Vyvanse 60 Mg Capsule	30.00	30	Tr Par		Wal (6992)	0	Û	Other	co
07/2014	05/08/2014	6	Hydrocodon-Acetaminophn 10-325	90.00	15	Tr Par		Wal (6992)	1	60.00 MME 🚯	Comm Ins	co

• The **ID** column corresponds with the **ID** column in the Linked Records table in the Patient Information section of the report, allowing you to match the patient with the appropriate prescription.

4.2.5 Providers

The Providers section displays information for all providers who issued a prescription to the patient within the specified timeframe.

Providers Total: 8				Showing 1-8 of 8	III Column Settin
Karmo ()	Address 8	City ¢	State ¢	Zipcode §	Phone ø
		North Park	co	41113	
		South Park	co	80134	10000
		South Park	co	80134	
		North Park	co	85134	
		South Park	co	80434	
		South Park	co	00134-4321	
		South Park	co	80134	
		South Park	co	80134	

4.2.6 Pharmacies

The Pharmacies section displays information for all pharmacies who filled a prescription for the patient within the specified timeframe.

narmacies			Sho	wing 1-8 of 8 Items View	15 llems 🗸 🔇 1 of 1
me ¢	Address ¢	City ‡	State \$	Zipcode ¢	Phone \$
		North Parwk	co	43621	
		South Park	co	80134	
		South Park	co	80134	
		South Park	co	80134	
		South Park	co	80134	
		East Park	co	80444	
		East Park	co	80441	
		Sodosopa	co	80445	

4.3 Requests History

1. To view a previously created Patient Report, click Menu > Requests History.

The Requests History page is displayed.

Requests His Select a patient to rev	story iew details about the request.							CSV Download CISV	L Download PD
Patient First Name	Patient Last Name	Requestor	÷	Requestor Role	Requested For \$	Request Type 🕈	Status \$	Date Requested	÷
parts.	and the	1071,0010				AWARxE	Complete	06/17/2021 7:25 PM	
lam	familie.	1071.0010				AWARxE	Complete	06/17/2021 3:54 AM	
54	Eartman	AP Labor				AWARxE	Complete	06/17/2021 3:53 AM	
1,044	-	7,040,0000				AWARxE	Complete	06/16/2021 9:16 PM	
	100	Canto Taxa				AWARxE	Complete	06/15/2021 4:51 AM	

Notes:

- You can only view Patient Reports you or your delegate(s) have created.
- Reports are available in your Reports History for 30 days. After 30 days, they are automatically removed from your history.

- 2. From this page, you can:
 - a. Click Advanced Options to filter the list of requests.

	FOR NAME Yes 🔀 🛛	ATIENT NAME Yes 😢			Search			
Common Search Options:	5:						CSV Download CSV	Download PDP
First Name			le	Requested For \$	Request Type 🗘	Status 🗢	Date Requested	÷
Last Name Search for:	Requestor Name	Patient Name			AWARxE	Complete	06/17/2021 7:25 PM	
Patient Date of Birth	MM/DD/YYYY	- -			AWARxE	Complete	06/17/2021 3:54 AM 06/17/2021 3:53 AM	
Request Begin Date	MM/DD/YYYY	#			AWARxE	Complete	06/16/2021 9:16 PM	
Request End Date	MM/DD/YYYY	m			AWARxE	Complete	06/15/2021 4:51 AM	
Requestor Role		*	Next>					

- b. Click **Download PDF** or **Download CSV** to export your search history, if this functionality has been configured by your State Administrator.
- c. Click a patient name to view the details of that request in a detail card at the bottom of the page.

Bob TestPatient	View	Refresh
DOB: 01/01/1900		
Location:		
Other States:		
Reason: Multiple Patient		
Prescription Fill Dates: May 29, 2017 until May 29, 2018		

 Click View to display the results of the previously submitted request. Refer to <u>Viewing a Patient Report</u> for details regarding Patient Reports.

Note: The results of previous requests are not updated with new information. The results displayed are the results at the time the original search was performed.

• Click **Refresh** to generate a new Patient Report for the selected patient. The Patient Request page will be displayed with the patient's information automatically populated. Refer to <u>Creating a Patient Request</u> for complete instructions on generating new requests.

4.4 Bulk Patient Search

The Bulk Patient Search functionality is similar to the Patient Request functionality; however, it allows you to enter multiple patients at once rather than one at a time. You can enter patient names manually or via CSV file upload.

To perform a Bulk Patient Search:

1. Click Menu > Bulk Patient Search.

The Bulk Patient Search page is displayed.

lk Patient Search	Bulk Patient History				
Bulk Patien	t Search			Required fields are marked with an asterisk * Required format for date fields is MM/DD/YYYY	
How do you want t	o enter patients?				
 Manual Entry File Upload 					
Manual Entry					
First Name*	Last Name*	Date of Birth*	Zip Code	Add +	
Name Grouping					
Enter a name for thi	s search session. This will mak	e it easy to distinguish between se	arches in the history		
Group Name*					
Prescription Fill Date	es and 10 months from today				
From *		o *			
06/23/2019	#	06/22/2021	#		
Search					

- a. If you wish to enter patients manually, continue to step 2;
 - Or
- b. If you wish to enter patients via CSV file upload, continue to step 6.
- 2. Ensure that **Manual Entry** is selected in the **How do you want to enter patients?** field at the top of the page.

Bulk Patient Search	
How do you want to enter patients?	
) File Upload	

The Manual Entry search is displayed.

First Name*	Last Name*		Date of Birth*		Zip Code			
			MM/DD/YYYY	Ê			Add 🕂	
Nama Grauning								
Name Grouping								
Enter a name for this	search session. This w	/ill make it e	asy to distinguish betv	/een sea	irches in the histo	ry		
Group Name*								
Group Name*								
Group Name*								
Group Name*								
Group Name*								
Prescription Fill Dates	rs and 10 months from	today						
Prescription Fill Dates								
Group Name* Prescription Fill Dates No earlier than 11 yea From *		today To *						

- 3. Complete the following required fields:
 - First Name enter the patient's complete first name
 - Last Name enter the patient's complete last name

• **DOB** – enter the patient's date of birth using the *MM/DD/YYYY* format, or select a date from the calendar that is displayed when you click in this field

Note: You may also enter the patient's ZIP code; however, it is not recommended.

- 4. Once you have entered the patient's information, click **Add** to add an additional patient.
- 5. Repeat steps 2-3 until all patients have been entered.

Note: Once you have finished entering patients, continue to step 14.

6. Click the **File Upload** radio button in the **How do you want to enter patients?** field at the top of the page.

Bulk Patient Search	
How do you want to enter patients?	

The File Upload search is displayed.

File Upload Upload a CSV file that includes pati	ents by first nam	ie, last name and date of birth. View Sample file
Choose a file	Choose File	Clear
Validate Format		

- 7. Click View Sample File to download the sample CSV file.
- 8. Open the sample CSV file and complete the required fields.

F	ile Home	e Insert	Page Layout	Formulas	Data	Review	View	Add-ins	ACF
	Le Kopy	Painter B		11 · A A					er – 1
	Clipboard	Ga	Font	r.	a l	Alig	nment		5
E1	1 *	: ×	√ f _×						
	А	В		с	D	E		F	G
1	first_name	last_name	birthdate m	m/dd/yyyy	postal_co	de			
2									1
3									
4									- 1
5									
6									
7									
8	a a state of the second								

Notes:

- The patient's complete first name, last name, and date of birth (using the MM/DD/YYYY format) are required.
- You may enter the patient's ZIP code; however, it is not recommended.
- 9. Once you have entered all patient information, save the file to your computer. *Note: When naming your file, do not include spaces.*

- 10. Click Choose File, then select the file you created in step 9.
- 11. Click **Validate Format** to download a validation report and ensure all records were entered correctly.
- 12. Once you open the validation report, any errors in your data will be listed in the **Errors** column. Please correct the errors and resubmit the corrected file. Note that if the **Errors** column is blank, the data is acceptable.

Examples:

• File with errors:

first_name	last_name	birthdate	postal_code	errors
john		1/1/1950		Last name can't be blank
first_name	last_name	birthdate	postal_code	errors
	smith	1/1/1960		First name can't be blank
first_name	last_name	birthdate	postal_code	errors
sally	smith			Birthdate can't be blank
first_name	last_name	birthdate	postal_code	errors
ronald	smith	1/1/1970		

• File with no errors:

first_name	last_name	birthdate	postal_code	errors
john	smith	1/1/1950		
first_name	last_name	birthdate	postal_code	errors
adam	smith	1/1/1960		
first_name	last_name	birthdate	postal_code	errors
sally	smith	1/1/1970		

- 13. Repeat steps 10-12 until all errors have been corrected. Once all errors have been corrected and your file is validated, or if your file has no errors, continue to step 14.
- 14. Enter a name for your search session in the Group Name field.

Note: Providing a group name will help you more easily distinguish between searches in the Bulk Patient History tab.

- 15. Enter the timeframe for which you wish to search in the **From** and **To** fields using the **MM/DD/YYYY** format.
- 16. If you wish to include other states in your search, click the checkbox next to the desired state(s) in the PMP Interconnect Search section of the page.
- 17. Click Search.

A message is displayed indicating that your search is being processed.



4.4.1 Viewing Bulk Patient Search Results

 To obtain the results of a Bulk Patient Search, or to view previous searches, click the Bulk Search History tab (Menu > Bulk Patient Search > Bulk Patient History).

Bulk Patient Search	Bulk Patient History
Bulk Patien	t Search
How do you want	to enter patients?
 Manual Entry File Upload 	

The Bulk Search History page is displayed.

Bulk Patient Search	Bulk Patient History								
Bulk Search History Select a group name to view reports run in that session.									
Bulk Search Name	Number of Patients	Date Requested	Processing	Incomplete	Ready				
Test Group 2 052918	2	05-29-2018	2	0	0				
Test Group 52918		05-29-2018	0	0	0				

Notes:

- The **Number of Patients** column provides the total number of patients included in your search.
- The **Processing** column provides the total number of searches remaining to be processed. If the number is "0," your search is complete.
- The *Incomplete* column provides the number of patient records that could not be found.
- The **Ready** column provides the number of patient search results available.
- 2. Click the **Bulk Search Name** to view the results of that search.

Back												
Group Name												
test group												
Prescription Fill Dates: 10/ PMP InterConnect States: Report Prepared: 10/14/20 Bulk Patient Summary Select a patient to view the	17 1	12:08 AM	7									
Patient Full Name	٠	DOB	٥	Prescribers	٠	Dispensers ¢	Prescriptions	٥	Supervisor	¢	Status	٥
bob testpatient		01/01/1900		3		2	5				Ready	
dave testpatient		01/01/1900		5		4	12				Ready	

3. Click a patient name to display that patient's search details.

RxSearch

The search details are displayed below the table.

bob testpatient	C Refresh	View
Date of Birth: 01/01/1900 Location: PMPi States: Reason: Prescription Fill Dates: October 14, 2015 until October 14, 2017		

- 4. From this page, you can:
 - Click **View** to display the Patient Report.

Note: For more information on viewing report results, please refer to *Viewing a Patient Report*.

• Click **Refresh** if you are reviewing a previous report and wish to run a current report.

Note: If the Bulk Search History page indicates that all patient records are ready (screenshot a), but you click the search results and a patient's status is displayed as "incomplete" (screenshot b), it is likely that the search returned multiple results for that patient.

Select a group name										
Bulk Search Name		Number o	of Patients		Date Requested		Processing		Incomplete	Read
Test Group 2 052918		2			05-29-2018		0		0	2
Test Group 52918		2			05-29-2018		0		0	0
Back										J
										Downlo
Group Name										
Group Name Test Grou	p 2 052	918								
	tes: 05/29/20 States:	017 - 05/29/20	118							
Test Group Prescription Fill Da PMP InterConnect	tes: 05/29/20 States: 5/29/2018 02 mary	017 - 05/29/20 2:44 PM	118							
Test Group Prescription Fill Da PMP InterConnect 1 Report Prepared: 0 Bulk Patient Summ	tes: 05/29/20 States: 5/29/2018 02 mary view the repo	017 - 05/29/20 2:44 PM	Prescribers	¢	Dispensers 4	Prescri	ptions	≑ Superv	visor <mark>¢</mark> S	Status

To resolve this and view the patient report:

1. Click the patient's name.

The patient search details are displayed.

Bob TestPatient	C Try Again
Date of Birth: 01/01/1900	
Location:	
PMPi States:	
Reason: Multiple Patient	
Prescription Fill Dates: May 29, 2017 until May 29, 2018	

2. Click Try Again.

The Patient Request page is displayed.

3. Refer to <u>Multiple Patients Identified</u> to run the report.

4.4.2 Incomplete Bulk Patient Search Results

The **Status** column for an individual patient may indicate **Incomplete** for two reasons: **No Matching Patient Identified** or **Multiple Patient**. Upon clicking the patient's name, the reason is listed in the **Reason** field of the search details.

Patient Full Name	÷	DOB	¢	Prescribers	¢	Dispensers	\$ Prescriptions	¢	Supervisor	ŧ	Status
adam doe		01/01/1900		0		0	0				Incomplete
dave testpatient		01/01/1900		7		6	26				Ready
dam doe											C Try Agair
ate of Birth: 01/01/1	900										

- 1. **No Matching Patient Identified.** The system was not able to locate a patient matching your search criteria. Click **Try Again** to open the Patient Request page where you can perform a partial search or modify your search criteria.
- Multiple Patient. The system identified multiple patients matching your search criteria. Click Try Again to open the Patient Request page, then click Search at the bottom of the page. The Multiple Patients Found window will display prompting you to select the patients for whom you wish to run a report. The Multiple Patients Found window is shown on the following page.

ollowing options:			he criteria you provided. You have the	
 Select any patier 	nt group to ru	in a repor	onal search information. t. ntifies your patient, select them to run a	
Patient 2786				
Name	DOB	Gender	Address	
BOB TESTPATIENT	1900-01-01	female	1023 NOT REAL ST, WITCHITA, KS 67203	
□ Patient 2787				
Name	DOB	Gender	Address	^
BOB TESTPATIENT	1900-01-01	male	1023 NOT REAL ST , WITCHITA, KS 67203	
BOB TESTPATIENT	1900-01-01	female	1023 NOT REAL ST, WITCHITA, KS 67203	
BOB TESTPATIENT	1900-01-01	male	1023 NOT REAL ST, WITCHITA, KS 67203	
Bob Testpatient	1900-01-01	unknown	1023 NOT REAL STREET, WITCHITA, KS 67203	

Select the correct patient(s), and then click **Run Report** to view the Patient Report. For more information on viewing report results, please refer to <u>Viewing a Patient Report</u>.

4.4.3 No Prescriptions Found in Bulk Patient Search

If the **Status** column indicates **No RXs Found** for a patient, the patient exists in the database, but no prescriptions were reported for the patient in your report timeframe. Upon clicking the patient's name, **No Prescriptions Found in Date Range** will be indicated in the **Reason** field.

Patient Full Name	\$	DOB	\$ Prescribers	\$ Dispensers	\$ Prescriptions	\$ Supervisor	\$ Status	
bob testpatient		01/01/1900	6	6	11		Ready	
john doe		01/01/1900	0	0	0		No RXs Found	
Date of Birth: 01/01/	1900							
Location: PMPi States: Reason: No Prescript								

You may click **View** if you need to export the blank report, or you may click **Refresh** to display the Patient Request page where you can change the date range and run a new report.

4.5 My Rx

If you have a DEA number associated with your AWARxE account, My Rx allows you to run a report that displays the filled prescriptions for which you were listed as the prescriber.

Note: This functionality is only available if you have a DEA number associated with your user profile.

To run the My Rx report:

1. Click Menu > My Rx.

The My Rx search page is displayed as shown on the following page.

Rx Request MyRx Histo	i i i i i i i i i i i i i i i i i i i	
My Rx		Required fields are marked with an asterisk * Required format for date fields is MM/DD/YYYY
Prescriptions Written		
From*	To*	
MM/DD/YYYY 🗎	MM/DD/YYYY 🛍	
DEA Numbers		
Generic Drug Name (Option)	
Drug Name		
Search		

- 2. Enter the date range for your search in the **From** and **To** fields using the *MM/DD/YYYY* format.
- 3. Click the checkbox next to the DEA number(s) for which you wish to run a report.
- 4. If you wish to search for a specific drug, enter the generic drug name in the **Drug Name** field.
- 5. Click Search.

Your report results are displayed. If configured by your PDMP Administrator, you may click **Download PDF** or **Download CSV** to export your report results.

🗮 Menu								Doctor Jord	lan -
RxSearch > M	yRx							STATE	
← Back							Ŵ	DEPARTMENT OF	
\smile								Powered by 🏶 Nar	xCare [™]
MyRx									
Report Prepa	red: 10/14	2017						2	CSV
		6 - 10/13/2017						Download PDF Do	ownicad CSV
	umbers								
DEA Number Prescriber Name			Addre	ess	¢ City ♦	State	≑ Zip	\$ ^	
JC1111119		JORDAN	DOCTOR	456 N	IAIN ST	LYNDON	KY	40242	~
Prescri	iptions								
Date Written	DEA(Last	4) ♦ Patient 4	Year of Birth	Drug Name	Days Supp	ply 🗢 Pharmacy	Pharmacy Add	ress	• ^
10/11/2017	1119	PATIENT, JOSEPH	1972	HYDROCODON- ACETAMINOPHEN 5-325	30	GENERIC PHARMACY	123 PORTER S KY 40202	ST LOUISVILLE	
10/11/2017	1119	PATIENT, TEST	1945	HYDROCODON- ACETAMINOPHEN 5-325	30	APPRISS PHARMACY	123 MAIN ST L	YNDON KY 40242	
10/11/2017	1119	PATIENT, DAVE	1985	HYDROCODON- ACETAMINOPHEN 5-325	30	HEALTHY PHARMACY	123 STOUT ST 40202	LOUISVILLE KY	
10/11/2017	1119	PATIENT, SALLY	1970	HYDROCODON- ACETAMINOPHEN 5-325	30	ONE PHARMACY	123 HOLSOPP 40242	LE LYNDON KY	
10/11/2017	1119	PATIENT, MALLORY	1980	HYDROCODON- ACETAMINOPHEN 5-325	30	FIRST PHARMACY	123 1ST ST LY	NDON KY 40242	
10/11/2017	1119	PATIENT, STEVEN	1975	HYDROCODON- ACETAMINOPHEN 5-325	30	ANOTHER PHARMACY	444 HOP ST L0 40211	DUISVILLE KY	~

4.6 Patient Alerts

This function displays your available patient alerts.

Note: This section is user role dependent, meaning that certain roles will be unable to view this section.

To access these alerts, click **Menu > Patient Alerts**.

The Patient Alerts page is displayed.

Patient Full Name 🗘	DOB 🗢	Alert Date 🗢	Alert Letter 🗢	Delivery Method	
Adam Smith	01/01/1900	01/01/1900	Download PDF	Patient Alerts and Email	
Adam Smith	01/01/1900	01/01/1900	Download PDF	Patient Alerts and Email	
Adam Smith	01/01/1900	01/01/1900	Download PDF	Patient Alerts and Email	
Adam Smith	01/01/1900	01/01/1900	Download PDF	Patient Alerts and Email	
Adam Smith	01/01/1900	01/01/1900	Download PDF	Patient Alerts and Email	

- New alerts (i.e., those that have not been viewed) are displayed in **bold** with the word "NEW" next to them.
- You can download the letter associated with the alert by clicking **Download PDF**.
- You can view the Patient Request associated with a patient by clicking the patient's name.

5 Rx Management

The Rx Management page, located under **Menu** > **Data**, allows you to manage prescriptions within PMP AWARxE. If you are a dispenser, you can correct dispensation errors, modify inaccuracies on existing prescriptions (e.g., incorrect prescriber information), add new prescriptions, and review prescription history for the pharmacy.

Notes:

- Depending on the settings enabled by your State Administrator for the portal in general and for specific roles types, different options may be available. The screenshots and descriptions in the following sections are all inclusive. If an option is not available, then it has not been enabled by your State Administrator.
- In order to utilize this functionality, you must have an Employer Identifier on your account and agree that you are responsible for correcting/maintaining prescription information of the employer Identifier for submission to PMP AWARxE. This must be done during registration. If you have already registered and do not have any Pharmacy Identifiers available for selection, please contact your State Administrator to have the necessary Identifiers added and to agree to the terms of use.

5.1 Error Correction

The Error Correction page displays a list of erroneous records submitted by you or by your employer, if applicable. To access the Error Correction page, click **Data** > **Rx Management** > **Error Correction**.

								SAWarxe
Error Correction R	x Maintenance	New Rx	PharmacyRx	Pharma	acyRx History		Support	rt: 1-866-Appri
Advanced Options -	START DATE 06/0	1/2018 END D	DATE 06/20/2018				Sea	rch
Rx Error List								
							Download PDF	CSV Download CSV
Displaying 7 of 7								
Rx Number	\$ D;	ate Filled 🔶	Pharmacy Name	¢	Pharmacy DEA	¢	Pharmacy NCPDP 🗘	Errors
6U6wlacxzEjVN13u1	06	6/04/2018	Carter-Morissette		AS000000		4305074	2
6U6wlacxzEjVN13u1 IVXVycLZG0bgSL		6/04/2018	Carter-Morissette Carter-Morissette		AS0000000 AS0000000		4305074 4305074	2
,	06							
IVXVycLZG0bgSL	06	6/07/2018	Carter-Morissette		AS0000000		4305074	1
IVXVycLZG0bgSL yXNJEaX91YMqA1VZp	00	6/07/2018	Carter-Morissette Carter-Morissette		AS0000000 AS0000000		4305074 4305074	1
NXVycLZG0bgSL yXNJEaX91YMqA1VZp NX6HiW2Glqfd9lz53	00	5/07/2018 5/07/2018 5/07/2018	Carter-Morissette Carter-Morissette Carter-Morissette		AS0000000 AS0000000 AS0000000		4305074 4305074 4305074	1 1 1

From this page, you can search for specific records and/or correct the errors.

Note: Error correction within AWARxE is only available for prescriptions submitted via SFTP, file upload, or real-time submission to PMP Clearinghouse. Any prescriptions

submitted via Universal Claim Form cannot be submitted to PMP AWARxE with a validation error, as the error must be corrected prior to submission.

5.1.1 Search for a Record

1. From the Error Correction tab, click Advanced Options.

Advanced Options *	Search using Advanced	Options	
	Pharmacy Identifier:		
	RX Number:		
	Fill Start Date:	MM/DD/YYYY	
	Fill End Date:	MM/DD/YYYY	

- 2. Enter your search criteria in the appropriate field(s). You may search by any or all of the following:
 - Pharmacy Identifier
 - RX Number
 - Fill Start Date
 - Fill End Date
- 3. Click Search.

A list of records matching your search criteria is displayed.

						<i>∎</i> Awar _X e
Error Correction R	x Maintenance	New Rx	PharmacyRx Pharma	acyRx History	Suppo	rt: 1-866-Appris
Advanced Options -	START DATE 06/01	/2018 END D	ATE 06/20/2018		Sea	rch
Rx Error List					Å	CSV
Displaying 7 of 7					Download PDF	Download CSV
Rx Number	≑ Dat	e Filled 🔶	Pharmacy Name 🗢	Pharmacy DEA 🗘	Pharmacy NCPDP \$	Errors 🗘
RX Number	♥ Dat	e Filled 🔍	• Fharmacy Name			Ellois
6U6wlacxzEjVN13u1	06/	04/2018	Carter-Morissette	AS000000	4305074	2
IVXVycLZG0bgSL	06/	07/2018	Carter-Morissette	AS0000000	4305074	1
yXNJEaX91YMqA1VZp	001					
),	06/	07/2018	Carter-Morissette	AS000000	4305074	1
NX6HiW2Glqfd9lz53		07/2018	Carter-Morissette	AS0000000 AS0000000	4305074 4305074	1
	06/					
NX6HiW2Glqfd9lz53	06/0	07/2018	Carter-Morissette	AS0000000	4305074	1

5.1.2 Correct an Error

1. From the Error Correction page, click the link in the **Rx Number** column for the record you wish to correct.

						⇒ awarxe
Error Correction	Rx Maintenand	ce New Rx	PharmacyRx Pharr	nacyRx History	Suppo	ort: 1-866-Appri
Advanced Options -	START DATE	6/01/2018 END D	DATE 06/20/2018		Sea	irch
Rx Error List	t				1	CSV
					Download PDF	Download CSV
Displaying 7 of 7						
Rx Number	\$	Date Filled 🔶	Pharmacy Name	Pharmacy DEA	Pharmacy NCPDP \$	Errors
Rx Number 6U6wlacxzEjVN13u1	÷	Date Filled 06/04/2018	Pharmacy Name Carter-Morissette	Pharmacy DEA AS0000000	Pharmacy NCPDP \$ 4305074 \$	Errors 2
	÷				· ·····, ·····	
6U6wlacxzEjVN13u1		06/04/2018	Carter-Morissette	AS000000	4305074	2
6U6wlacxzEjVN13u1 IVXVycLZG0bgSL		06/04/2018 06/07/2018	Carter-Morissette Carter-Morissette	AS0000000 AS0000000	4305074 4305074	2
6U6wlacxzEJVN13u1 IVXVycLZG0bgSL yXNJEaX91YMqA1VZp		06/04/2018 06/07/2018 06/07/2018	Carter-Morissette Carter-Morissette	AS0000000 AS0000000 AS0000000	4305074 4305074 4305074	2 1 1
6U6wlacxzEjVN13u1 NXVycLZG0bgSL yXNJEaX91YMqA1VZp NX6HiW2Glqfd9lz53		06/04/2018 06/07/2018 06/07/2018 06/07/2018	Carter-Morissette Carter-Morissette Carter-Morissette Carter-Morissette	AS000000 AS000000 AS000000 AS000000	4305074 4305074 4305074 4305074	2 1 1 1

The record is displayed. *Note that the number of errors in the record is displayed at the top of the page.*

x #6U6wlacxzEjVN13u1	😵 2 Errors Unresolved	
Patient		
First Name*	Address*	ID Type
Billie	62232 ORIN CORNERS	State Issued ID v
Middle Name	Address Line 2	ID Number
Brody	SUITE 787	o4shvQCwUn
Last Name*	City*	Patient Location
Becker	ANGELINEVILLE	Intermediary Care •
DOB*	State*	Phone Number
01/22/1986	Pennsylvania v	6987789177
Gender* Unknown •	Postal Code* 57607-2002	

2. Scroll through the record to locate the error(s). Fields containing errors are red, and the specific error message is displayed below the field.

Drug		
NDC Number 🔲 Compound	Quantity	Units
00555076702	10000.0	Milliliters •
	Quantity value must fall between 0 and 9999.	

- 3. Correct the error(s), and then click **Submit**.
 - a. If all errors have been resolved, the record is submitted. Or
 - b. If there are still errors on the page, the number of errors is displayed at the top of the page. Repeat steps 2-3 until all errors have been corrected.

5.2 Rx Maintenance

Rx Maintenance allows you to search for a specific prescription record and correct or void that record. To access the Rx Maintenance page, click **Data** > **Rx Management** > **Rx Maintenance**.

Rx Search		
*Requires at least one Pharmacy Identifier and Rx Fill Dates		
Prescriptions Number	Prescriptions Fill	Dates
Rx Number	From *	
	MM/DD/YYYY	m
	Search limit: 24 months To *	
Prescriber	MM/DD/YYYY	#
Last Name		
Pharmacy Identifiers		
Q Search Clear		

5.2.1 Correcting Prescriptions

To search for and correct a prescription record:

- 1. Complete the fields on the Rx Search page. Note that the **Pharmacy Identifiers** and **Prescription Fill Dates** fields are required.
- 2. Click Search.

Your search results are displayed.

Rx Search	Results					
dentifier(s): Fa Rx Fill Dates: Displaying all	06/26/2016 (;	adjusted)-06/	26/2018			
Rx Number +	Date Filled [♠]	Written At	¢ Patient Name	Prescriber ÷	Pharmacy Name	Pharmacy Identifier ♀
39467	2016-07- 21	2016-07- 18	DAVID SMITH	PAUL FARKAS, MD	SPRINGFIELD FAMILY PHARMACY, INC.	FS4671601
JD1528589	2016-09- 09	2016-09- 09	JOHN DOE	Appriss Hospital - Resident	SPRINGFIELD FAMILY PHARMACY, INC.	FS4671601
JD1528589	2016-09- 19	2016-09- 19	JOHN DOE	OHIO DOC	SPRINGFIELD FAMILY PHARMACY, INC.	FS4671601
123450	2017-12- 19	2017-12- 19	GEORGE TESTPATIENT	OHIO DOC	SPRINGFIELD FAMILY PHARMACY, INC.	FS4671601
457362	2018-01- 10	2018-01- 10	JOHN DOE	APPRISS HOSPITAL - RESIDENT	SPRINGFIELD FAMILY PHARMACY, INC.	FS4671601

3. Click the link in the **Rx Number** column for the record you wish to view and/or correct.

Patient		
Patient Type:		
🖲 Human 🔵 Animal		
First Name*	Address*	ID Туре
JOHN	832 NOT REAL PATIENT DR	Driver's License ID v
Middle Name	Address Line 2	ID Number
		D1234857
Last Name*	City*	Patient Location
DOE	WICHITA	×
DOB*	State*	Phone Number
01/01/1900	Kansas 🔻	5025555555
Gender*	Postal Code*	
Male •	67205	

The Dispensation Correction Form page is displayed.

4. Make the necessary corrections, then click Submit.

If all fields pass validation, a message is displayed indicating that the record was successfully submitted.

Note: If any fields do not pass validation, an error message is displayed indicating that errors exist. Click **OK** on the error message, then scroll through the form to locate the errors. Fields containing errors are red, and the specific error message is displayed below the field.

Prescription
Prescription Number*
Error: Field is required.
Fill Date*

Once all errors have been corrected, click Submit.

5.2.2 Voiding Prescriptions

If you need to void a prescription:

- 1. Perform steps 1-3 in the <u>Correcting Prescriptions</u> section to locate the prescription.
- 2. Scroll down to the bottom of the Dispensation Correction page and click **Void**.

The Void Dispensation window is displayed asking you to confirm that you wish to void the record.

Please enter a void reason: Duplica	e		
		\sim	

3. Select the reason you wish to void the record from the **Please enter a void reason** drop-down, then click **Void**.

Note: Voiding a record is a permanent change. In the event a record is voided that should not have been, you will need to resubmit the record.

5.3 New Rx

You can manually enter your prescription information into the Georgia PDMP database using the Manual Submission Form within the PMP AWARxE web portal. This form allows you to enter patient, prescriber, dispenser, and prescription information.

Please refer to the *Data Submission Guide for Dispensers* for the complete list of reporting requirements.

Note: This form cannot be saved and must be completed near the time of creation to avoid loss of information.

To access the New Rx page, click **Data** > **Rx Management** > **New Rx**.

Error Correction	Rx Maintenance	New Rx	PharmacyRx	PharmacyRx History			
lanual Submission F	orm						re marked with an asterisk * for date fields is MM/DD/YYYY
Patient							
Patient Type: Human O Anir	mal						
First Name PATO8	*		Address PAT	12*		ID Jurisdiction PAT01	
							*
Middle Name PAT	09		Address Line	2 PAT13		ID Type PAT02	
							~
Last Name PAT07	*		City PAT14*			ID Number PAT03	
DOB PAT18*			State PAT15			Patient Location PAT21	
	#		Select Stat	te 🗸	C₂.		~
Gender PAT19			Postal Code	PAT16*		Phone Number PAT17	
Unknown	~						
Pharmacy							
Pharmacy Name	PHA04					Pharmacy DEA # PHA03	
							Q

To enter a new dispensation:

1. Complete the required fields.

Notes:

- A red asterisk (*) indicates a required field.
- If you are entering a compound, click the Compound checkbox in the Drug Information section of the page, complete the required fields for the first drug ingredient, then click Add New to add additional drug ingredients.
- 2. Once you have completed all required fields, click Submit.

If all fields pass validation, a message is displayed indicating that the record was successfully submitted.

Note: If any fields do not pass validation, the number of errors is displayed at the top of the page. Scroll through the form to locate the errors. Fields containing errors are red, and the specific error message is displayed below the field.

Prescription	
Prescription Number*	1
Error: Field is required.	
Fill Date*	
	ليحسب

Once all errors have been corrected, click Submit.

5.4 PharmacyRx

If you have a DEA number associated with your AWARxE account, PharmacyRx allows you to run a report that displays all dispensations associated with that DEA number. To access the PharmacyRx page, click **Data** > **Rx Management** > **PharmacyRx**.

Error Correction	Rx Maintenance	New Rx	PharmacyRx	PharmacyRx History		
PharmacyRx						
DEA Numbers					Prescription Fill Dates	
O MD1234568					From*	
					MM/DD/YYYY	
					To*	
					MM/DD/YYYY	n
						Q Search

To perform a PharmacyRx search:

- 1. Click the radio button next to the DEA number for which you wish to generate the report.
- Select the date range for the report in the From and To fields, using the MM/DD/YYYY format, or select a date from the calendar that is displayed when you click in these fields.
- 3. Click Search.

Your report results are displayed. If configured by your PDMP Administrator, you may click **Download PDF** or **Download CSV** to export your report results.

	icyRx									
	red: 06/18/2 01/01/2017 ·	018 - 06/18/2018							Download PDF D	CSV ownload CS
9										
Street Addr	ess Ci	ity State	Zip							
Report Cri	teria									
dentifier N	umber									
AP1111119										
•	sations									
Dispen		Name 4	Year of Birth ≑	Drug Name	¢Qty ¢	Supply 🗢	Refill Number 🗢	Prescriber Name	Pymt Type	¢
Dispen		Name f	¥ear of Birth \$ 1900	Drug Name HYDROCODON- ACETAMINOPHN 10-325	♦ Qty ♦ 30.0	Supply \$	Refill Number ≑ 0	Prescriber Name Paul, Doctor	Pymt Type indian_nation	-
Dispen	Rx # 🖨			HYDROCODON-						-
Dispen	Rx # 4	TESTPATIENT, BOB	1900	HYDROCODON- ACETAMINOPHN 10-325 HYDROCODON-	30.0	10	0	Paul, Doctor	indian_nati	-
Dispen	Rx # 4 152847 152846	TESTPATIENT, BOB TESTPATIENT, ALICE	1900 1900	HYDROCODON- ACETAMINOPHN 10-325 HYDROCODON- ACETAMINOPHN 10-325 ACETAMINOPHEN-COD #3	30.0 30.0	10 10	0	Paul, Doctor Appriss, Inc WALGREEN CO.,	indian_nati	-

6 User Profile

The User Profile section of the PMP AWARxE menu allows you to manage your AWARxE user profile, including:

- <u>Viewing and updating your profile information</u>
- <u>Set your default PMP InterConnect states</u>
- Managing your delegate account(s)
- Updating or resetting your password

6.1 My Profile

My Profile allows you to view your account demographics, including user role, license numbers, etc. as well as update your email address, healthcare specialty, time zone, and supervisor(s) (if you are a delegate).

Note: If you need to update your personal or employer information (including DEA/NPI/NCPDP numbers), please contact your State Administrator.

To update your account:

1. Click Menu > My Profile.

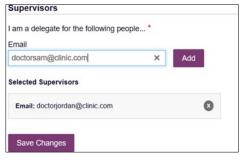
The My Profile page is displayed.

Profile Info Edit		
Name: Robyn Weaver Position/Rank: DOB: primary Contact: DEA Number(s): Controlled Substance #: Professional License #: Type:		Employer DEA(s): Employer: Employer Phone: Employer Fax: Primary Work Location: Roles:
Specialty		
Add a Healthcare Specialty	Browse All	
Q Search by keyword (e.g. Allergy, Internal, S	Sports, Clinical, etc)	
Setting Time Zone		
UTC •		
Contact Information		
Contact Information Change email address or mobile phone number ass	ociated with this profile	
Contact Information Change email address or mobile phone number ass Current Email: Robyn Weaver@int		
Contact Information Change email address or mobile phone number ass Current Email: Robyn Weaver@int	ociated with this profile Re-enter New Email Addre	255
Contact Information Change email address or mobile phone number ass Current Email: Robyn Weaver@int		255
Contact Information Change email address or mobile phone number ass Current Email: Robyn Weaver@int New Email Address		255
Contact Information Change email address or mobile phone number ass Current Email: Robyn Weaver@int New Email Address Current Mobile Phone Number:		
UTC Contact Information Change email address or mobile phone number asse Current Email: Robyn Weaver@int New Email Address Current Mobile Phone Number: New Mobile Phone Number (###) ###.####	Re-enter New Email Addr	
Contact Information Change email address or mobile phone number ass Current Email: Robyn Weaver@int New Email Address Current Mobile Phone Number: New Mobile Phone Number	Re-enter New Email Addre	
Contact Information Change email address or mobile phone number asse Current Email: Robyn Weaver@int New Email Address Current Mobile Phone Number: New Mobile Phone Number (###) ###.#### Supervisors	Re-enter New Email Addre	
Contact Information Change email address or mobile phone number asse Current Email: Robyn Weaver@int New Email Address Current Mobile Phone Number: New Mobile Phone Number (###) ### ####	Re-enter New Email Addre	

- 2. Update your information as necessary. The following notes may be helpful in updating your information:
 - Healthcare Specialty: You can add or update your healthcare specialty in the Specialty section of the page. Search for your specialty by typing a few characters into the Healthcare Specialty field, or click Browse All to view all available specialties and select yours from the list. If you have multiple specialties, you can designate your primary specialty by clicking the star icon to the left of the specialty. To remove a specialty, click the "x" button to the right of the specialty.

Add a Healthcare Specialty Browse All Q Search by keyword (e.g. Allergy, Internal, Sports, Clinical, etc) ★ Designates Primary Specialty ★ Allopathic & Osteopathic Physicians Dermatology	Specialty	
 ★ Designates Primary Specialty ★ Allopathic & Osteopathic Physicians 	Add a Healthcare Specialty	Browse All
★ Allopathic & Osteopathic Physicians	Q Search by keyword (e.g. Allergy, Internal, Sports, Clinic	cal, etc)
	★ Designates Primary Specialty	
		۲

- **Updating Time Zone:** To update your time zone, select the correct time zone from the **Time Zone** drop-down.
- Adding Supervisors: If you are a delegate, you may add supervisors to or remove supervisors from your account in the Supervisors section of the page. To add a supervisor, enter the supervisor's email address, and then click Add. To remove a supervisor, click the "x" button next to the supervisor.



- Email Address: To update the email address associated with your account, enter the new email address in the New Email Address field, then re-enter it in the Re-enter Email Address field. Once your changes have been saved, you will receive an email asking you to verify the new email address. Please ensure that you click the link in the verification email to verify your new email address. Note that the verification link is only valid for 20 minutes. If you click the verification link after it has expired, you will be sent a new link.
- 3. Once you have made all necessary changes, click **Save Changes**.

6.2 Setting Default PMP InterConnect States

PMP AWARxE is configured to integrate with PMP InterConnect to expand your search capabilities when researching a patient's prescription history. This feature allows you to configure states to be selected by default when performing a Patient Request. To set your default PMP InterConnect states:

1. Click Menu > Default PMPi States.

The Default InterConnect PMPs page is displayed.

Default InterConnect PMPs	
Alabama	
Alaska	
California	
Delaware	
Florida	
Kentucky	
	Update Defaults

2. Click the checkbox next to the state(s) you would like to be selected by default when performing a Patient Request.

3. Click Update Defaults.

Your selections are saved and will be selected by default when you create a Patient Request.

Note: You can de-select default states as necessary—selecting default states does not require you to search for those states every time.

6.2.1 Using PMP InterConnect with a Patient Rx Search

1. When creating a new Patient Request, the list of available PMP InterConnect states is provided at the bottom of the page.



Note: Available states are dependent upon your state's configurations and your user role.

2. Click to select the state(s) from which you wish to obtain results. You may also click **Select All** to select all available states.

3. Once you click Search, PMP AWARxE submits the request to the selected states' PMP InterConnect systems. Results from those states are then blended into the final Patient Report.

Notes:

- The report does not separate prescription information on a state-bystate basis. It incorporates all information from all sources into a single report.
- Only an exact name match will return results from interstate searches. There will not be a multiple patient pick list displayed for patients who do not have an exact name match.

6.3 Delegate Management

If you are a supervisor, the Delegate Management function allows you to approve or reject new delegates, or remove existing delegates from your account.

6.3.1 Approving and Rejecting Delegates

If a user registers as a delegate and selects you as their supervisor, you will receive email notification that a delegate account is pending your approval.

Note: If the request is not acted upon, the system will send follow-up emails advising you that action is still required.

Once you have received the email notification:

- 1. Log in to PMP AWARxE.
- 2. Click Menu > Delegate Management.

The Delegate Management page is displayed.

	ate Mana elegate to review	•			
First	Last	Role	Delegate Status	Date Requested	Date Verified
Jordan	Delegate	Prescriber Delegate - Unlicensed	Pending	04/06/2018	
Adam	Delegate	Prescriber Delegate - Unlicensed	Approved	04/06/2018	04/11/2018

Note: New delegates are identified with a status of "Pending."

3. Click the delegate's name to display their information in the detail card at the bottom of the page.

Jordan Delegate		Approve Reject
Role: Prescriber Delegate - Unlicensed Phone: 5028155584	Delegate (pending)	4 Supervisors
Email: jrcrawford23@yahoo.com (Unverified) Address: 10401 Linn Station Rd	Personal DEA	Jordan Crawford (pending) jcrawford@appriss.com
Louisville, KY 40223 Date of Birth: 01/01/1901	National provider (invalid)	Jordan Admin (rejected)

4. Click **Approve** to approve the delegate;

Or

Г

5. Click Reject to reject the delegate. If rejected, the delegate will be removed.

6.3.2 Removing Delegates

If you need to remove a delegate from your account:

1. Click Menu > Delegate Management.

The Delegate Management page is displayed.

	elegate to review	•			
First	Last	Role	Delegate Status	Date Requested	Date Verified
Jordan	Delegate	Prescriber Delegate - Unlicensed	Pending	04/06/2018	
Adam	Delegate	Prescriber Delegate - Unlicensed	Approved	04/06/2018	04/11/2018

- 2. Click the delegate's name to display their information in the detail card at the bottom of the page.
- 3. Click Remove.

Upon removal, the delegate's status will be returned to "Pending." The delegate is not removed from your delegate list.

Notes:

- If you need to add the user again at a later date, select the former delegate, then click **Approve** to add them to your account.
- If you need to completely dissociate a delegate from your account, select the former delegate, then click **Reject**. Rejecting a delegate will remove them from your account.
- It is your responsibility to regularly maintain your delegate list and remove access if it is no longer necessary.

6.4 Password Management

Your AWARxE password expires every 90 days. There are two ways you can manage your password:

- 1. You can proactively change your password within the application before it expires by <u>updating your current password</u>.
- 2. If your password has already expired, or if you have forgotten your password, you can <u>reset your password</u>.

6.4.1 Updating a Current Password

If your password has not expired, but you would like to proactively reset it, you can do so within the AWARxE application.

Note: This functionality requires that you know your current password and are logged into PMP AWARxE.

To update your password:

1. Click Menu > Password Reset.

The Change Password page is displayed.

Change Password
Current Password
*
New Password
*
New Password Confirmation
*
Change

- 2. Enter your current password in the **Current Password** field.
- 3. Enter a new password in the **New Password** field, then re-enter it in the **New Password Confirmation** field. The password guidelines are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character such as !, @, #, \$, etc.
- 4. Click Change.

Your password is updated, and you will use the new password the next time you log in to the system.

6.4.2 Resetting a Forgotten Password

1. If you have forgotten your password or your password has expired, navigate to https://georgia.pmpaware.net.

The Log In page is displayed.

Log In	
Email	
Password	
	Reset Password
Lo	g In
Create ar	n Account

2. Click Reset Password.

The Reset Password page is displayed.

Reset Password	
Please enter the email addre registered to your account b	
Email	
Continue	
Need Help?	

- 3. Enter the email address associated with your account, then click **Continue**.
- 4. If the email address you provided is valid and registered, you will receive an email containing a link to reset your password. Once you have received the email, click the link.

The Change Password page is displayed.

5. Enter a new password in the **New Password** field, then re-enter it in the **New Password Confirmation** field. The password guidelines are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter

• One (1) special character such as !, @, #, \$, etc.

You cannot re-use any of your last 12 passwords.

6. Click Change.

Your password is updated, and you will use the new password the next time you log in to the system.

Notes:

- The password reset link is only active for 20 minutes. After the time has expired, you will need to repeat steps 1-3 to generate a new password reset email.
- Per our security protocol, PMP AWARxE will not confirm the existence of an account. If you do not receive an email at the email address provided, follow the steps below:
 - 1. Ensure you entered a valid email address.

2. Check your Junk, Spam, or other filtered folders for the email.

3. If the email address is correct but you have not received the email, contact your PDMP Administrator to request a new password or determine what email address is associated with your account.

4. Add the following email addresses and domains to your contacts list, or contact your organization's IT support to have them added as safe senders:

- (a) <u>no-reply-pmpaware@globalnotifications.com</u>
- (b) globalnotifications.com
- (c) amazonses.com

7 Assistance and Support

7.1 Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

- Contact Appriss Health at 1-866-5GA-4PMP (1-855-542-4767);
 OR
- Create a support request at the following URL: <u>https://apprisspmp.zendesk.com/hc/en-us/requests/new</u>.

Technical assistance is available 24 hours per day, 7 days per week, 365 days per year.

7.2 Administrative Assistance

If you have non-technical questions about the Georgia PDMP, please contact:

Georgia Department of Public Health 2 Peachtree Street N.W. Atlanta, GA 30303

Phone: 404-463-1517 Email: pdmpsupport@dph.ga.gov

8 Document Information

8.1 Disclaimer

Appriss has made every effort to ensure the accuracy of the information in this document at the time of printing; however, information is subject to change.

8.2 Change Log

Version	Date	Chapter/Section	Change Made
1.0		N/A	N/A; initial publication
2.0	11/28/2019	Global	Updated to current document template
		2/Registration	Replaced registration instructions with updated registration process
2.1	6/23/2021	Global	Updated screenshots as necessary to reflect updates made to the system to ensure that it is ADA compliant
2.2	11/3/2021	4/Rx Search	Updated screenshots to reflect the new tiles layout
		Appendix A/PMP AWARxE	Added Appendix A

Appendix A: PMP AWARxE Tile Report

Introduction to PMP AWARxE Tile Report

All approved users have access to an advanced patient support tool called PMP AWARxE Tile Report. In addition to the existing functionality and the current patient PMP report, PMP AWARxE Tile report offers a representation of the data in an interactive format to help physicians, pharmacists, and care teams access and more quickly and easily comprehend the data to aid in clinical decisions and provide improved patient safety and outcomes. PMP AWARxE Tile report also provides tools and resources that support patients' needs and connect them to treatment, when appropriate.

With this platform, healthcare providers have access to all of the features and functions of PMP AWARxE with a consistent look and feel for users who access the solution through the web portal. It also enables delivery of PMP AWARxE within Electronic Health Record (EHR) and Pharmacy Management Systems for those prescribers and dispensers who choose to access PMP AWARxE Tile report through integration within their healthcare IT system.

This appendix is intended to provide an overview of the PMP AWARxE Tile platform that provides a breakdown of the report.

Why PMP AWARxE?

PMP AWARxE is a platform to help clinicians identify, prevent, and manage substance use disorder (SUD). We know that safe prescribing practices must be part of a multidimensional response to this public health crisis. It allows prescribers and dispensers to identify patients who may be at risk for prescription drug addiction and resources that clinicians can utilize to ensure that patients can be provided with the care they need. The PMP AWARxE Tile platform is user friendly, fast, easily integrated into a patient's electronic medical record, and interoperable with other states. We view PMP AWARxE as an important component in our response to the current opioid crisis.

How Does PMP AWARxE Work?

PMP AWARxE aggregates historical and active prescription data and presents colorcoded, interactive, visual representations of the data. In addition, the PMP AWARxE report has a **Resources** section that includes a Medical Assistance Treatment (MAT) locator, CDC educational resources. These resources can be used to help patients in need at the right time, in a meaningful way, and quickly and easily at the point of care.

Who Has Access to PMP AWARxE Tile Report?

PMP AWARxE is available to the end user, whether accessing via the web portal or integrated EHR system or pharmacy software.

PMP AWARxE Tile Report Layout

The PMP AWARxE Tile report interface is displayed as tiles containing specific prescription information. The tiles displayed may vary depending on the display configured by your PMP administrator. The following overview provides common tiles you may see on your report.

	Date of Birth: Recent Address: Status of States Queried: Error for 1 or more states. View Details View Linked Records (7)									
RX Summary	RX Summary									
	Summary		Opioids* (excluding Bupr	enorphine)	Buprenorphine [*]					
	Total Prescriptions	70	Current Qty	137	Current Qty	48				
	Total Private Pay	3	Current MME/day	55.00	Current mg/day	2.00				
	Total Prescribers	8	30 Day Avg MME/day	32.50	30 Day Avg mg/day	2.00				
	Total Pharmacies	8								
Providers	Providers					II Column Settings				
Troviders	Total: 8				Showing 1-8 of 8 Items	View 15 Items • < 1 of 1 >				
Troviders	Name ‡	Address \$	City ¢	State \$	Zipcode ‡	Phone \$				
rioviders		Address \$	City ‡ North Park South Park	State ‡ CO CO						
Troviders	Name \$		North Park	со со со	Zipcode ¢ 41113 80134 80134	Phone \$				
Troviders	Name ș		North Park South Park South Park North Park	со со со	Zipcode § 41113 80134 00134 85134	Phone \$				
Troviders	Name ș		North Park South Park South Park North Park South Park	CO CO CO CO CO	Zipcode () 4113 80134 80134 80134 80134 80434	Phone \$				
Tiovideis	Name ș		North Park South Park South Park North Park	со со со	Zipcode § 41113 80134 00134 85134	Phone \$				
Troviders	Name ș	_	North Park South Park South Park North Park South Park South Park	C0 C0 C0 C0 C0 C0 C0 C0 C0	Zipcode § 4113 80134 80134 85134 80134 80134 80134-821	Phone \$				
	Name (_	North Park South Park South Park North Park South Park South Park	00 00 00 00 00 00 00	Zipcode § 4113 40134 80134 80134 80134 80434 80434 801344221 80134	Phone g				
Pharmacies	Name 0	_	North Park South Park South Park North Park South Park South Park	00 00 00 00 00 00 00	Zipcode § 4113 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134	Phone g				
	Name \$		North Park South Park South Park North Park South Park South Park		Zipcode § 4113 60134 6013	Phone g				
	Name 0	_	North Park South Park South Park North Park South Park South Park	00 00 00 00 00 00 00	Zipcode § 4113 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134 60134	Phone g				
	Name \$		North Park South Park South Park North Park South Park South Park	C0 C0 C0 C0 C0 C0 C0 C0 C0 C0 C0 C0 C0 C	Zipcode () 4113 4014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 6014 5the () Zipcole ()	Phone g				
	Name ()		North Park South Park South Park North Park South Park South Park	CO CO CO CO CO CO CO CO CO CO CO CO CO C	Zipcode () 4113 4014 6014	Phone g				
	Name \$ Pharmacies Total 8 Name \$		North Park South Park South Park North Park South Park South Park	Co Co Co Co Co Co Co Co Co Co Co Co Co C	Zipcode () 4113 4113 5114 6014 6114	Phone g				
	Name ()		North Park South Park South Park North Park South Park South Park	CO CO CO CO CO CO CO CO CO CO CO CO CO C	Zipcode () 4113 4014 6014	Phone g				
	Name \$ Pharmacies Total 8 Name \$		North Park South Park South Park North Park South Park South Park	Clip \$ Clip \$ Constraints Clip \$ North Pank South Pank South Pank	Zipcode () 4/113 4/113 6/14 6/14 6/14	Phone g				

rescriptions	Prescriptio	Private Pay: 3								Showing 1-15 of	70 Items View 1	iltems 👻 <	Column Settings
	Filled +	Written ¢	ID ¢	Drug 👌	QTY 0	Days ¢	Prescriber §	RX # \$	Dispenser ¢	Refill ¢	Daily Dose* \$	Pymt Type 👌	PMP ¢
	11/13/2014	11/08/2014	4	Oxycodone-Acetaminophen 5-325	80.00	40	We Tes		Cos (3475)	0	15.00 MME		со
	11/01/2014	11/01/2014	6	Hydrocodone-Acetamin 10-325 Mg	90.00	30	Tr Par		Wal (2435)	1	30.00 MME		co
	10/31/2014	10/26/2014	6	Vyvanse 60 Mg Capsule	30.00	30	Tr Par		Wal (2435)	0			co
	10/10/2014	10/10/2014	6	Buprenorphine 2 Mg Tablet SI	90.00	90	Sh Mar		Kp (F123)	0	2.00 mg		IN
	10/05/2014	10/05/2014	6	Hydrocodone-Acetamin 10-325 Mg	90.00	90	Tr Par		Wal (2435)	0	10.00 MME		co
	09/17/2014	09/17/2014	6	Oxycodone-Acetaminophen 5-325	30.00	3	Tr Par		Wal (2435)	0	75.00 MME		со
	09/17/2014	09/17/2014	6	Phentermine 37.5 Mg Tablet	30.00	30	Tr Par		Wal (2435)	0			со
	09/13/2014	09/08/2014	4	Oxycodone-Acetaminophen 5-325	30.00	10	Ke Mcc		Cos (3475)	0	22.50 MME		co
	09/12/2014	09/10/2014	2	Sk-Oxycodone/apap 5/325 Tab	90.00	22	Ma Sto		Wal (6992)	1	30.68 MME	Military/VA	co
	08/28/2014	08/28/2014	1	Suboxone 8 Mg-2 Mg SI Film	4.00	4	M' Mac		Som (2682)	0	8.00 mg	Private Pay	CO
	07/30/2014	07/30/2014	4	Oxycodone-Acetaminophen 5-325	30.00	15	Ra Mar		Cos (3475)	0	15.00 MME	Military/VA	co
	07/12/2014	07/12/2014	6	Oxycodone-Acetaminophen 5-325	30.00	30	Tr Par		Wal (6992)	0	7.50 MME	D -	CO
	07/02/2014	06/29/2014	6	Hydrocodon-Acetaminophn 10-325	90.00	15	Tr Par		Wal (6992)	0	60.00 MME	Indian Nat	co
	06/30/2014	06/08/2014	6	Vyvanse 60 Mg Capsule	30.00	30	Tr Par		Wal (6992)	0		Other	со
	06/07/2014	05/08/2014	6	Hydrocodon-Acetaminophn 10-325	90.00	15	Tr Par		Wal (6992)	1	60.00 MME	Comm Ins	со
										Showing 1-15 of	70 Items View	5 Items 👻 <	1 of 5

PMP AWARxE Tile report helps providers make better-informed decisions when it comes to identifying, preventing, and managing substance use disorders. An overview of each section can be found below.

Note: All the sections in the above layout may not appear in your state's PMP AWARxE Tile report.

PMP AWARxE Tile Report Details

Report Header

The PMP AWARxE Tile Report page heading contains several report and account-level controls:

• **Drop-down menu bar:** Clicking **Menu** allows you to navigate to all functional areas of AWARxE. For PMP AWARxE users, the menu, which is shown on the following page, contains additional training links as well as a link to the PMP AWARxE user guide. You can click your username for quick access to account management options such as **My Profile**, **Delegate Management**, and **Password Reset**.

Home Dashboard PMP Announcements Quick Links	Data Consolidation Rx Management Account	RxSearch Patient Request Bulk Patient Search Requests Processing Requests Processing MyRx Prescriber Report Patient Alerts	Insight New Reports Reports History Reports Processing	User Profile My Profile Default PMPi States Delegate Management Password Reset Log Out
Training AWARXE User Guide Help	PDMP Links CDC MAT Guidelines Become a Buprenor Applying for your zero reports			

 Patient identifying information: The patient's name, age in years, and gender are displayed as the report header above the report tiles. Additional patient information, such as date of birth and address, can be found below this header. This information will remain visible as you scroll through the report.



You can click **View Linked Records** to display all records linked to the selected patient.

f Birth: Recent Address		Status of Sta KY 40212 Error for 1		s. View Details	View Linked Records (7)	-	-	First Name: Last Name:
X Summary								DOB:
ummary		Opioids" (excluding Bupr	enorphine)	Buprenorphine [*]				Linked Records
stal Prescriptions	70	Current Qty	137	Current Oty	-48			
stal Private Pay	3	Current MME/day	55.00	Current mg/day	2.00			Name:
otal Prescribers	8	30 Day Avg MME/day	32.50	30 Day Avg mg/day	2.00			DOB:
otal Pharmacies	8							Gender: Male Address:
								Name: DOB:
roviders								ID: 2
								Gender:
iotal: 8								Address: CO 80134
ne ‡		Address ‡			City ‡		State ÷	Name:
					North P	ark	co	DOB: ID: 3
					South P	ark		Gender:
								Address: CO 80134

• **Report download links:** If you need to download a PDF or CSV version of the report, click the **Export** drop-down, then click **Download PDF** or **Download CSV**.

				Export ^
Showing 1-10 of 10 Items	View	15 Items	•	Download CSV Download PDF

Report Body

The body of the PMP AWARxE Tile Report information is aimed at rapidly raising awareness of risk and prescription use patterns, and when required, individual prescription detail. This information is presented as tiles, many of which are interactive and will display additional information upon clicking or hovering over links and graphs within the individual tiles.

Note: The list of tiles described below is not comprehensive; it provides a list of the most common tiles. You may not see all of the tiles described below; however, you may also see additional tiles not described below. The tiles displayed to you are configured by your PMP administrator.

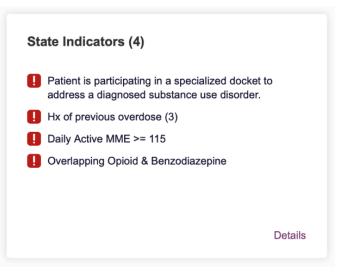
• **State Indicators:** The State Indicators tile displays Clinical Alerts as configured by your PMP Administrator. The Clinical Alerts feature delivers custom alerts and notifications to prescribers to alert them when patients meet or exceed the specified thresholds. *Note that the alerts that are available to you and the thresholds associated with those alerts are configured by your PMP Administrator.* The Clinical Alerts that may be displayed in this section are listed in the table below.

Alert Type	Description
Prescriber & Dispenser Thresholds	Generates an alert when the number of prescribers and dispensers specified by your PMP Administrator is met or exceeded within a set time period
Daily Active MME Threshold	Generates an alert when the daily active morphine milligram equivalent (MME) is greater than or equal to the value specified by your PMP Administrator
Opioid & Benzodiazepine Threshold	Generates an alert when opioids and benzodiazepines are prescribed within the time period set by your PMP Administrator
Daily Active Methadone Threshold	Generates an alert when the daily active MME for methadone is greater than or equal to the value specified by your PMP Administrator
Opioid Consecutive Days Threshold	Generates an alert when opioids have been received daily for longer than the time period set by your PMP Administrator

If configured by your PMP Administrator, this section may also display belowthreshold alerts indicating that the patient has not met or exceeded the thresholds associated with that alert.

Alerts for thresholds that have been met or exceeded are displayed in red.

Alerts for thresholds that have not been met (below-threshold alerts) are displayed in gray.



You can view a detailed description of the Clinical Alerts displayed in this section by clicking the **Details** link located below the alerts. Once you click this link, the alert details modal is displayed.

Ad	ditional Indicato	rs Pr	rint
An a	dditional risk indicator as	sessment reveals the following concerns for Eric Cartman	
0	Exceeds Daily Active MME Threshold	Description Please note that this person has received controlled substances prescriptions equal to or greater than 115 MME/D. This equals or exceeds the threshold of 45 MME/D. Patient's Counts Alert Thresholds 115 45 Alert Date: 8/23/2021 Image: 2021/2021	
0	Exceeds Opioid & Benzodiazepine Threshold	Description Please note that this person has received controlled substances prescriptions for both an Opioid and a Benzodiazepine within the same time period. Below Dally Active Methadone Threshold Prescription Counts Opioid: 4 Benzodiazepine: 1 Alert Date: 8/23/2021	
		Clane	

Notes:

- If configured by your PMP Administrator, this modal may also display an Explanation section containing additional information, provided by the PMP Administrator, about why you are receiving this alert.
- These alerts and indicators may corroborate any concerns raised by the patient's prescription information. In all cases, if a provider determines that inappropriate risk exists for a patient, they should seek additional information, discuss the risk concern with the patient, and choose appropriate medical care options that are in the best interest of the patient.

Prescriptions

Each prescription dispensed to the patient is presented in the Prescriptions tile. If desired, you can use the arrows next to each column header (\$) to sort the table by that column. You can also hover your cursor over a prescriber or pharmacy to view additional information such as prescriber or pharmacy full name, address, and DEA number.

Total: 70 I	Private Pay: 3								Showing 1-15 of	70 Items View 15 It	tems 🖌 🧹	1 of 5 🔿
Filled 🔻	Written ¢	ID ¢	Drug ¢	QTY 0	Days ¢	Prescriber \$	RX# ¢	Dispenser \$	Refill \$	Daily Dose* 👌	Pymt Type 🔅	PMP ¢
1/13/2014	11/08/2014	4	Oxycodone-Acetaminophen 5-325	80.00	40	We Tes		Cos (3475)	0	15.00 MME		co
1/01/2014	11/01/2014	6	Hydrocodone-Acetamin 10-325 Mg	90.00	30	Tr Par		Wal (2435)	1	30.00 MME		CO
0/31/2014	10/26/2014	6	Vyvanse 60 Mg Capsule	30.00	30	Tr Par		Wal (2435)	0			co
0/10/2014	10/10/2014	6	Buprenorphine 2 Mg Tablet SI	90.00	90	Sh Mar		Kp (F123)	0	2.00 mg		IN
0/05/2014	10/05/2014	6	Hydrocodone-Acetamin 10-325 Mg	90.00	90	Tr Par		Wal (2435)	0	10.00 MME		co
9/17/2014	09/17/2014	6	Oxycodone-Acetaminophen 5-325	30.00	3	Tr Par		Wal (2435)	0	75.00 MME		со
9/17/2014	09/17/2014	6	Phentermine 37.5 Mg Tablet	30.00	30	Tr Par		Wal (2435)	0			со
9/13/2014	09/08/2014	4	Oxycodone-Acetaminophen 5-325	30.00	10	Ke Mcc		Cos (3475)	0	22.50 MME		co
9/12/2014	09/10/2014	2	Sk-Oxycodone/apap 5/325 Tab	90.00	22	Ma Sto		Wal (6992)	1	30.68 MME	Military/VA	co
8/28/2014	08/28/2014	1	Suboxone 8 Mg-2 Mg SI Film	4.00	4	M' Mac		Som (2682)	0	8.00 mg 🕕	Private Pay	CO
7/30/2014	07/30/2014	4	Oxycodone-Acetaminophen 5-325	30.00	15	Ra Mar		Cos (3475)	0	15.00 MME	Military/VA	co
7/12/2014	07/12/2014	6	Oxycodone-Acetaminophen 5-325	30.00	30	Tr Par		Wal (6992)	0	7.50 MME		CO
7/02/2014	06/29/2014	6	Hydrocodon-Acetaminophn 10-325	90.00	15	Tr Par		Wal (6992)	0	60.00 MME	Indian Nat	co
5/30/2014	06/08/2014	6	Vyvanse 60 Mg Capsule	30.00	30	Tr Par		Wal (6992)	0	0	Other	со
5/07/2014	05/08/2014	6	Hydrocodon-Acetaminophn 10-325	90.00	15	Tr Par		Wal (6992)	1	60.00 MME	Comm Ins	со

Provider and Pharmacy Detail

Provider and pharmacy information, including full name, address, and DEA number (if applicable), is presented in the Providers and Pharmacies tiles.

Providers					II Column Setting
Total: 8				Showing 1-8 of 8	Items View 15 Items V < 1 of 1 >
Name ¢	Address \$	City ¢	State \$	Zipcode ¢	Phone ¢
		North Park	co	41113	
		South Park	co	80134	
		South Park	со	80134	
		North Park	co	85134	2
		South Park	co	80434	÷
		South Park	со	80134-4321	
		South Park	co	80134	
		South Park	co	80134	

Total: 8			Sho	wing 1-8 of 8 Items View	15 Items 👻 < 1 of 1
lame ¢	Address \$	City ¢	State ¢	Zipcode \$	Phone ¢
		North Parwk	co	43621	
		South Park	со	80134	
		South Park	со	80134	
		South Park	со	80134	
		South Park	co	80134	
		East Park	со	80444	
		East Park	со	80441	
		Sodosopa	co	80445	